THE SIXTEENTH PROGRESS REPORT ON THE DEPARTMENT OF VETERANS AFFAIRS DOMICILIARY CARE FOR HOMELESS VETERANS PROGRAM: Fiscal Year 2004

Sandra G. Resnick, Ph.D.
Project Director, Evaluation of the Domiciliary Care
for Homeless Veterans Program, Northeast Program Evaluation Center and
Assistant Professor, Department of Psychiatry, Yale University

Robert Rosenheck, M.D.
National Director, Evaluation of the Domiciliary Care for
Homeless Veterans Program, Northeast Program Evaluation Center and Professor
of Psychiatry, Public Health, and the Child Study Center, Yale University

Sharon Medak
Associate Project Director, Northeast Program Evaluation Center

Linda Corwel
Program Analyst, Evaluation of the Domiciliary Care for Homeless
Veterans Program, Northeast Program Evaluation Center

February, 2005

Northeast Program Evaluation Center (NEPEC)
950 Campbell Avenue (182)
VA Connecticut Healthcare System
West Haven, Connecticut 06516
(203) 937-3850

vaww.nepec.mentalhealth.med.va.gov

EXECUTIVE SUMMARY

I. INTRODUCTION

The Domiciliary Care for Homeless Veterans (DCHV) program has provided effective time-limited residential rehabilitation and treatment to homeless veterans with multiple medical and psychiatry comorbidities. Over the sixteen years from the program's inception in 1987 to the end of FY 2004, almost 66,000 episodes of treatment have been provided. Currently there are 34 sites with a total of 1,833 operational beds, both unchanged from FY 2002.

This report offers information for program managers at the national, VISN, and local medical center levels.

II. THE CLINICAL OPERATION

During FY 2004, 5,250 veterans completed an episode of DCHV treatment, slightly higher than the 5,160 discharges reported in FY 2003. Monitoring data indicate that 92% veterans admitted to the program were diagnosed with a substance abuse problem, 49% had a severe mental illness and 44% were diagnosed with both a psychiatric disorder and a substance use disorder. In addition, in the last several years, there have been gradual increases in the proportion of veterans with chronic medical conditions such as hypertension, COPD, diabetes, and gastrointestinal and liver diseases. The rise in medical problems may be related to an increase in the average age of the DCHV population over the same time period, from a low of 42 years in FY 1992 to a high of 48 years in FY 2004.

The average length of stay in FY 2004 was 115 days, which has been gradually increasing since FY 1999 (102 days). At discharge, 38% of veterans were placed in independent housing, and 23% were discharged to the residence of a family member or friend. Only 6% were homeless at discharge. More than thirty-six percent of veterans discharged had secured part-time or full-time competitive employment and an additional 16% had arrangements to participate in a VA work therapy program or other non-VA vocational rehabilitation program.

Twenty critical monitors were used to evaluate sites, VISNs, and to statistically identify performance outliers. The average performance across all DCHV sites is used as the norm for evaluating the performance of each individual site (or VISN) on most critical monitors except outcomes. For outcome monitors, each site is compared to the site (or VISN) with the median performance, after statistically adjusting for baseline characteristics that are significantly related to each outcome. In total, there were 116 out of a possible 680 outliers. Five sites had no outliers. Ten sites had five or more outliers. On the VISN level, there were 60 out of a possible 380 outliers. Four VISNs had no outliers.

III. DCHV OUTREACH

During FY 2004, 681 veterans were contacted as a result of outreach, 1,882 fewer

veterans than in FY 1997. Many DCHV programs work collaboratively with other VA programs that provide outreach and services to homeless veterans, decreasing the need for DCHV programs to conduct their own outreach. In FY1997, 18 sites provided outreach, compared to 7 sites in FY 2004. Three of the seven sites performed 86% percent of all outreach contacts. Of the 1,910 homeless veterans contacted as a result of outreach during fiscal years 2002 and 2003, 418 (28%) entered the DCHV program.

IV. SUMMARY

In conclusion, the DCHV Program has a substantial record of providing effective clinical assistance to homeless veterans with multiple medical and psychiatric comorbidities. In the years to come, it is expected that the DCHV Program will continue to improve and strengthen the residential treatment offered to veterans and develop new efforts to meet the changing clinical needs of this deserving veteran population.

ACKNOWLEDGMENTS

The monitoring of the Domiciliary Care for Homeless Veterans Program is accomplished through the work and cooperation of many people. In VHA Headquarters, Jane Tollett PhD, Chief of Domiciliary Care, provided invaluable leadership and support to both the program and its evaluation. We wish her well in her retirement. We also thank Mark Shelhorse, MD and M. Gay Koerber of the Mental Health Strategic Health Care group at VHA Headquarters for their ongoing support and leadership. At NEPEC we would like to thank Bernice Zigler for supporting our work throughout the year with her expertise in data management and computer programming.

We would also like to express our sincere appreciation for the work of the Domiciliary Chiefs, Coordinators, and all their staff. They are a dedicated group of professionals who work tirelessly on behalf of homeless veterans.

Sandra G. Resnick, Ph.D.
Robert A. Rosenheck, M.D.
Sharon Medak
Linda Corwel

February 2005
West Haven, CT

TABLE OF CONTENTS

EXECUTIVE SUMMARY i

ACKNOWLEDGMENTS iii

CHAPTER I: INTRODUCTION 1

The Domiciliary Care for Homeless Veterans Program 1

Organization of the Veterans Health Administration 1

Evaluation and Monitoring Methods 2

Data Used to Assess DCHV Program Performance 3

Selection of Critical Monitors 3

Determining Outliers on Critical Monitors 5

Overview of the Monitoring Process 6

Organization of This Report 8

CHAPTER II: THE CLINICAL OPERATION 9

National Performance 9

VISN Performance 11

Site Performance 12

CHAPTER III: DCHV OUTREACH 13

CHAPTER IV: SUMMARY 15

REFERENCES 17

APPENDICES 21

Appendix A: Monitoring Form: Homeless Veterans Data Sheet - Form Z 23

Appendix B: Monitoring Form: Outreach Form - Form Y 29

Appendix C: Data Tables 35

CHAPTER I: INTRODUCTION

In the United States, approximately 32.7% of homeless men are veterans (Gamache, Rosenheck and Tessler, 2001). The Department of Veteran Affairs Fiscal Year 2000 End-of-Year Survey of Homeless Veterans reported that 28% (n=4,774) of all patients are homeless at the time of their admission to VA (Seibyl, Sieffert, Medak and Rosenheck, 2001).

Since 1987, the Department of Veterans Affairs (VA) has addressed the problems of homelessness among veterans through the development of specialized programs. With the passage of Public Laws 100-71 and 100-6, VA implemented the Domiciliary Care for Homeless Veterans (DCHV) and the Health Care for Homeless Veterans (HCHV) Program.[1] This report, the sixteenth in a series of progress reports, describes the ongoing operation of the DCHV Program during fiscal year 2004.

The Domiciliary Care for Homeless Veterans Program

The mission and goals of the DCHV Program are to: 1) reduce homelessness; 2) improve the health status, employment performance and access to basic social and material resources among veterans, and 3) reduce overall reliance on costly VA inpatient services. The DCHV Program is a time-limited residential rehabilitation and treatment program providing medical and psychiatric services including substance abuse treatment and sobriety maintenance. Programs also provide social and vocational rehabilitation, including work-for-pay programs at most sites (e.g., VA's Compensated Work Therapy or Incentive Work Therapy Programs). Post-discharge community support and aftercare is also available. Seven sites also provide outreach to identify under-served veterans among homeless persons encountered in soup kitchens, shelters and other community locations.

The DCHV Program has just completed its sixteenth year of clinical operation. From the program's inception in 1987 to the end of FY 2004, there have been over 65,790 episodes of care. The DCHV Program currently operates at 34 sites with a total of 1,833 operational beds (Table 1b)[2], with between 20 to 178 beds per site.

Organization of the Veterans Health Administration

The Veterans Health Administration (VHA) is organized into 21 semiautonomous Veterans Integrated Service Networks (VISNs)[3]. Each VISN is charged with developing cost-effective health care programs that are responsive both to the national mission of the VA and to local circumstances and trends in health care delivery. Although autonomous, the VISNs are also accountable through centralized monitoring of performance and

[1] Formerly known as the Homeless Chronically Mentally Ill (HCMI) Veterans Program.
[2] The Portland VA medical center facility closed its 40-bed DCHV program in November 2001
[3] During FY 2002 VISNs 13 and 14 were combined to form VISN 23.

health care outcomes. This report provides information for program managers at the national level, VISN level, as well as the local medical center level.

Evaluation and Monitoring Methods

Since its inception, the work of the DCHV Program has been evaluated and monitored by VA's Northeast Program Evaluation Center (NEPEC) in West Haven, Connecticut. The goals of the evaluation are to provide an ongoing description of the status and needs of homeless veterans, to assure program accountability, and to identify ways to refine or change the clinical program, nationally and at specific sites. Key findings from previous progress reports have concluded[4]

- The program reaches its intended target population
- Veterans treated in the program show improvements in housing, income, substance abuse, psychiatric symptoms, health care utilization, social functioning and employment.
- The homeless veteran population admitted to the program has changed in recent years. Veterans are older, more ill (substance abuse problems, serious mental illnesses and chronic medical conditions), a greater proportion is an ethnic minority, and a greater proportion has recently become homeless.

Tracking the ongoing performance of the DCHV Program is accomplished through a data monitoring system that examines the characteristics of veterans admitted to the program and their clinical outcomes at the time of discharge (see Appendix A – the Homeless Veterans Data Sheet); and; 2) efforts to contact veterans in the community through special domiciliary-based outreach efforts (see Appendix B - the Outreach Form).

[4] Resnick, Rosenheck, Medak, and Corwel, 2004; Seibyl, Rosenheck, Medak and Corwel, 2003; Seibyl, Rosenheck, Medak and Corwel, 2002; Seibyl, Rosenheck, Medak and Corwel, 2001, Seibyl, Rosenheck, Medak and Corwel, 2000; Seibyl, Rosenheck, Medak and Corwel, 1999; Seibyl, Rosenheck, Medak and Corwel, 1998; Seibyl, Rosenheck, Medak and Corwel, 1997; Leda, Rosenheck and Corwel, 1996; Leda and Rosenheck, 1995; Leda, Rosenheck and Corwel, 1995; Leda, Rosenheck and Corwel, 1994; Leda, Rosenheck, Corwel and Olson, 1993; Leda and Rosenheck, 1992; Leda, Rosenheck, Medak and Olson, 1991; Leda, Rosenheck, Medak and Olson, 1989; Rosenheck, Leda, Medak, Thompson and Olson, 1988.

Data Used to Assess DCHV Program Performance

The performance of each DCHV program is assessed with two types of measures that reflect essential aspects of program operation.

Descriptive measures are those data that provide basic information on the characteristics of the veterans being served by the program (e.g. age, marital status, service era, etc).

Critical monitor measures evaluate the VA's progress towards meeting the goals and objectives of the DCHV Program as set forth by P.L. 100-70 (the authorizing legislation) as well as by programmatic guidelines developed in discussions with DCHV sites and VHA Headquarters. Critical monitors are used to identify sites whose performance is substantially different from other sites.

A subcategory of critical monitor measures is the ***special emphasis program performance measures.*** These special emphasis critical monitor measures have been selected by the Under Secretary for Health to evaluate the performance of VA's Homeless Veterans Treatment and Assistance Programs (see VHA Directive 96-051), one of twelve Special Emphasis Program (SEP) categories.

Selection of Critical Monitors

There are twenty critical monitors, organized into four categories:

- ***Program structure*** (e.g., annual turnover rate)
- ***Veteran characteristics*** (e.g., the extent to which the DCHV program serves the intended target population of homeless ill veterans)
- ***Program participation*** (e.g., length of stay and type of discharge)
- ***Outcomes*** (e.g., housing and employment arrangements at the time of discharge from the program, percent improved with alcohol, drug, mental health and medical problems).

Outlined below are five objectives that reflect the goals of the DCHV Program, and the corresponding critical monitors. **Critical monitors bolded below are special emphasis program performance measures as identified by VHA Headquarters.**

Objective 1:
The DCHV Program was established to serve homeless veterans, or veterans at risk for homelessness who have a clinical need for VA-based biopsychosocial residential rehabilitation services.

The critical monitors selected to assess this objective are:

- Veteran has no residence prior to admission
- Veteran has a psychiatric disorder, substance abuse problem or medical illness

Objective 2:
An emphasis should be placed on providing treatment to literally homeless veterans and admissions to the program should be available, on only a limited basis, to veterans who are at risk for homelessness.

The critical monitor selected to assess this objective is:

- Veteran is literally homeless

Objective 3:
Preference for admissions should be given to underserved homeless veterans living in the community (e.g., shelters).

The critical monitors selected to assess this objective are:

- Veteran's usual residence prior to admission is a shelter or veteran has no residence and is living outdoors or in an abandoned building
- Veteran's usual residence prior to admission is not an institution, primarily a VA inpatient program
- Veteran is not referred to the program by a VA inpatient or outpatient program

Objective 4:
The program is to provide time-limited residential treatment.

The critical monitors selected to assess this objective are:

- **Annual turnover rate** [5]
- Average length of stay
- **Percent of successful program completions**
- Disciplinary discharges
- Premature program departures

Objective 5:
The DCHV Program's primary mission is to reduce homelessness, improve the health status, employment performance and access to basic social and material resources among homeless veterans, and reduce further use of VA inpatient and domiciliary care services.

Critical monitors selected to assess this objective are:

- **Clinical improvement of veterans with alcohol problems**
- **Clinical improvement of veterans with drug problems**
- Clinical improvement of veterans with non-substance abuse psychiatric problems
- Clinical improvement of veterans with medical problems
- **Percent of veterans discharged to an apartment, room or house**
- No housing arrangements after discharge
- **Percent of veterans discharged with arrangements for full- or part-time employment**
- Unemployed after discharge

Determining Outliers on Critical Monitors

Generally, the average of all DCHV sites (or VISNs) is used as the norm for evaluating the performance of each individual site. Those sites that are one standard deviation above or below the mean in the *un*desirable direction are considered "outliers."

Outliers for outcome measures are derived differently. Outcome measures are first risk adjusted for baseline characteristics, and the median site is identified based on the risk-adjusted outcomes. Sites who are statistically different from the median site in the *un*desirable direction after adjusting for baseline measures are considered outliers. Selection of the baseline characteristics differs depending on the outcome measure, but

[5] Annual turnover rate is determined by dividing the total number of discharges in the DCHV Program by the number of DCHV operating beds. Average length of stay and occupancy rates will influence a site's value for annual turnover rate.

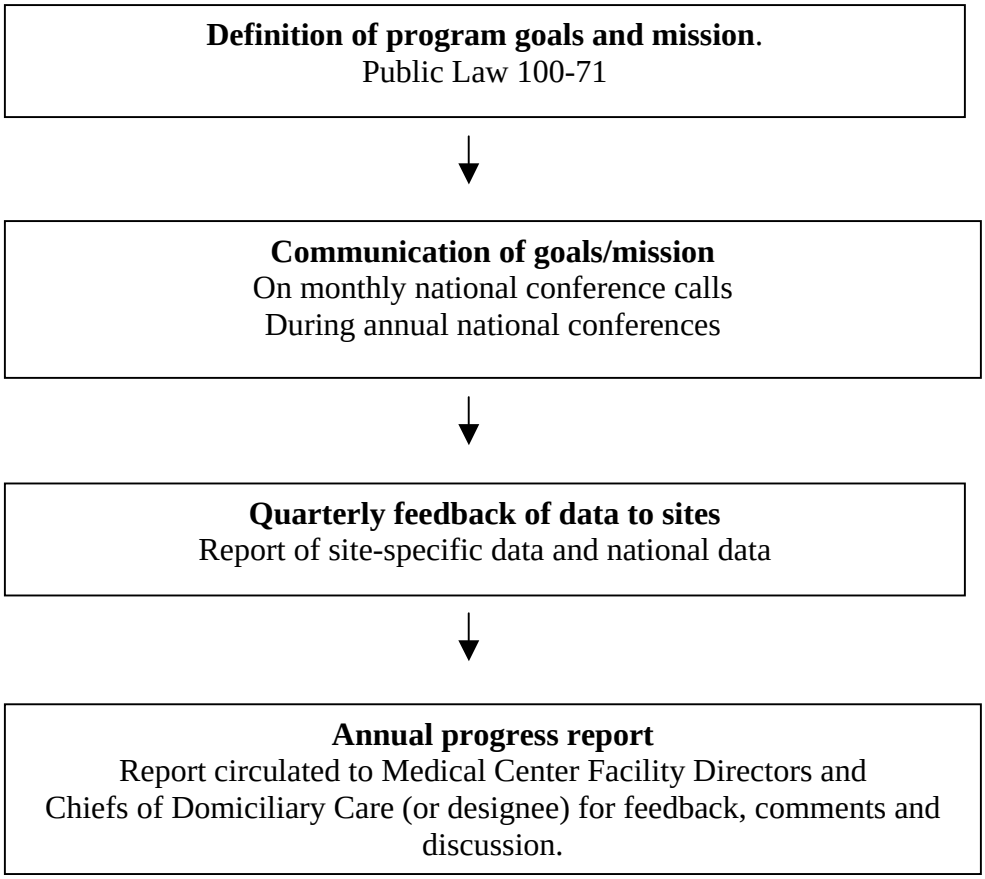
they include age, marital status, homelessness, receipt of disability benefits, income, employment history, previous utilization of health care services, clinical psychiatric diagnoses, number of medical problems and the veteran's perception of his/her health problems.

The identification of a site as an outlier on a critical monitor is intended to inform the program director, medical center leadership, network leadership and VHA Headquarters that the site is divergent from other sites with respect to that critical monitor. Each site is asked to carefully consider the measures on which they are outliers. In some instances this information is used to take corrective action in order to align the site more closely with the mission and goals of the program. In other instances sites have been identified as outliers because of legitimate idiosyncrasies in the operation of the program that do not warrant corrective action. **It must be emphasized that these monitors should not be considered by themselves to be indicators of the quality of care delivered at particular sites.** They can be used only to identify statistical outliers, the importance of which must be determined by follow-up discussions with, or visits to, the sites.

Overview of the Monitoring Process

Figure 1 provides a summary overview of the monitoring process. It begins with the definition of DCHV Program goals and the program's mission that are communicated to sites through monthly national conference calls and annual national conferences. Forms completed on each veteran discharged from the program, as well as on each veteran assessed as a result of special domiciliary-based outreach efforts, are submitted monthly to NEPEC by program sites. These data are aggregated and reported back to sites on a quarterly basis. Each year an annual progress report is written. This report is circulated to the field for feedback, comments and discussion.

Figure 1. DCHV Monitoring Process.



Organization of This Report

This report is divided into two sections. The first section contains four chapters, the first of which is this introduction. The second chapter provides highlights from the monitoring data from FY 2004, as well as changes in the program over time. Chapter III reviews monitoring data collected on veterans contacted as a result of domiciliary-based community outreach efforts. The last chapter summarizes the evaluation findings to date.

The second section of this report contains three appendices. Appendices A and B are copies of the monitoring data collection forms. Appendix C contains 61 data tables. The tables are organized into 7 groups:

1. Tables 1 – 10 provide an overview of the entire program from fiscal years 1989 through 2004.

2. Tables 11 – 15 present the critical monitors by VISN for FY 2004.

3. Tables 16 – 42 present selected data by site for FY 2004, including critical monitors.

4. Tables 43 and 44 are summary tables indicating all outliers for each critical monitor by site.

5. Tables 45 – 51 present trend data on the critical monitors and special emphasis program performance measures for the last seven fiscal years, FY 1997 through FY2004.

6. Tables 52 – 58 present data on veterans contacted through DCHV outreach.

7. Tables 59 – 61 compare veterans contacted through outreach with veterans completing DCHV treatment.

To assist in navigating this report, a List of Tables has been provided on the first page of Appendix C.

CHAPTER II: THE CLINICAL OPERATION

National Performance

Tables 1 - 10 present summary national data on program structure, veteran characteristics, program participation, and discharge outcomes for fiscal years 1989 - 2004. Highlighted below are key findings:

Program Structure

- During FY 2004 there were 1,833 operational beds, the same number as the previous fiscal year (Table 1b).[6]

- The number of veterans completing an episode of DCHV treatment slightly increased from FY 2003 to FY 2004, with 5,160 discharges in FY 2003 and 5,250 discharges in FY 2004 (Table 1a).

Veteran Characteristics

- Forty-one percent of referrals were from inpatient units. This percentage has been relatively stable since FY 1998, ranging from a low of 37.1% (FY 2000) to 42.3% (FY 1998). Self-referral remains the second highest means of referral at 23%. The percent referred as a result of community outreach (13.7% in FY 2004) has been decreasing since FY 2001 (18.9%; Table 3).

- During FY 2004 the proportion of African American veterans admitted to the program was 48.4%, 45.8% were White, 4.0% were Hispanic, and 1.8% were of another ethnic origin. FY 2004 is the third consecutive year where African American veterans are the largest ethnic group to receive treatment (Table 3).

- Of veterans admitted during FY 2004, the majority (55.0%) of veterans had served during the post-Vietnam (including Persian Gulf) era, and 42.0% served during the Vietnam Era. This is the third consecutive year in which post-Vietnam service era veterans exceeded those who had served during the Vietnam era (Table 4), prior to which Vietnam service era veterans were the majority.

[6] Due to budget considerations, the Portland (OR) VA medical center closed their 40-bed DCHV program in November 2001. Although there were plans to reopen the program in FY2003, it remains closed as of this report.

- Prior to their DCHV admission, the majority of veterans (54.0%) had been homeless for 1 – 11 months, 22.5% had been homeless for a year or more, and 19.0% of veterans had been homeless for less than a month (Table 5). Slightly over half of all veterans (52.2%) spent at least one night outdoors or in a shelter in the month prior to their DCHV admission.

- Three-quarters of veterans (76.2%) reported using VA for medical or psychiatric services in the six months prior to their admission and 41.2% reported having had a previous domiciliary admission (Table 6).

- Over half (52.8%) of veterans reported having no income in the 30 days prior to admission to the DCHV program during FY 2004 (Table 7).

- Almost all (91.9%) veterans admitted to the DCHV program in FY 2004 were diagnosed with a substance abuse disorder. Some veterans had both alcohol and drug problems; of all veterans admitted, 79.4% were diagnosed with an alcohol abuse/dependency disorder and 69.9% received a diagnosis of a drug abuse/dependency disorder (Table 8).

- During FY 2004, nearly half of veterans (48.6%) had a diagnosis of a serious mental illness and 44.0% had a diagnosis of both a serious mental illness and a substance use disorder (Table 8).

- The mean age of veterans admitted to the DCHV program has been increasing over time. The mean age in FY 1992 was 41.8 years – in FY 2004 the average age was approximately 48 years (Table 3). There has also been an increase in the proportion of veterans with medical illness such as hypertension (9.7% in FY 1992 vs. 25.5% in FY 2004), COPD (5.4% in FY 1992 vs. 7.5% in FY 2004), diabetes (3.6% in FY 1992 vs. 10.2% in FY 2004), gastrointestinal disease (8.1% in FY 1992 vs. 12.8% in FY 2004) and liver disease (6.1% in FY 1992 vs. 21.4% in FY 2004), which may be related to the increasing age of the DCHV population (Table 8).

Program Participation

- The average length of stay in FY 2004 was 115.1 days. This figure has been gradually increasing since FY 1999, when average length of stay had dropped to 101.6. Prior to FY 1999 lengths of stay had been decreasing from a high of 138.7 days in FY 1995 (Table 9).

- During FY 2004 almost three-quarters of veterans (71.6%) successfully completed the program (Table 9).

Outcomes

- More than one-third (38.1%) of veterans from the DCHV program in FY 2004 went to live in their own apartment, room or house after discharge. An additional 23.4% were discharged to an apartment, room or house of a family member or friend, 4.4% were discharged to an institution, and 2.8% went to another domiciliary program. A small percentage (5.9%) was homeless at discharge, or left the program without indicating their future living arrangements (8.9%; Table 9).

- In the last several years there has been an increase in the proportion of veterans discharged to an HWH/transitional treatment program (9.6% in FY 1997 to 14.9% in FY 2004).

- More than thirty-six percent of veterans had secured part-time or full-time competitive employment at the time of discharge. An additional 15.6% had arrangements to participate in a VA work therapy program (CWT or IT) or non-VA vocational training. These numbers have been generally consistent over the last eight years (Table 9).

- The proportion of veterans showing improvement in the ten clinical areas measured has been rising slowly over the history of the DCHV evaluation. This trend continued in FY 2004, with the proportion of veterans rated as clinically improved ranging from 69.7% (employment) to 92.1% (personal hygiene, Table 10).

VISN Performance

During FY 2004, there were DCHV programs within most VISNs; only VISNs 11 and 19 did not have DCHV programs. Eight VISNs had 1 program, seven VISNs had 2 programs, and four VISNs housed 3 DCHV programs (Table 11).

The number of operating beds per VISN ranged from 24 (VISNs 6) to 228 (VISN 15). The number of veterans discharged per VISN ranged from 39 (VISN 2) to 629 (VISN 10; Table 11).

Nationally, between FY 2003 and FY 2004 there was a 1.7% increase in the total number of discharges. Ten VISNs increased the number of veterans discharged from the DCHV program, ranging from a 2.0% increase (VISN 4) to a high of 116.7% (VISN 2). The remaining nine VISNS reported decreases in discharges from 1.9% (VISN 17) to a 31.3% decrease (VISN 8; Table 2a).

The performance of all VISNs is used as the norm for evaluating the performance of each individual VISN. Those VISNs that are one standard deviation above or below the mean in the *un*desirable direction are considered outliers, or for risk adjusted outcome measures, VISNs that are statistically different from the median VISN in the *un*desirable

direction on outcome measures are considered outliers. A more detailed description of these monitors is in Chapter I of this report.

Tables 11 - 14 report the 20 critical monitor and special emphasis critical monitor measures by VISN for FY 2004. VISNs whose results are considered "outliers" are identified in these tables with two types of shading: a shaded box identifies outliers on critical monitors; however, the columns presenting special emphasis monitors are shaded, and thus un-shaded (white) boxes identify these outliers.

Table 15 provides a summary of the outlier status of each VISN. There were a total of 60 outliers out of a possible 380 (20 critical monitors across 19 VISNs). Four VISNs (6, 7, 12, and 21) had no outliers. VISN 20 had the highest number of outliers (10) followed by VISNs 22 and 16 (7 outliers each).

Site Performance

Tables 16 - 42 report site-specific data for FY 2004. Identification of site outliers follows the same procedures and formatting as the VISN outliers described above.

Tables 43a, 43b and 44 provide summaries of the outlier status of each of the 34 sites for FY 2004. There were a total of 116 outliers out of a possible 680 (20 critical monitors across 34 sites). Five sites (14.7%) had no critical monitor outliers. Fifteen of the 34 sites (44.1%) had between one and three outliers, four (11.8%) had four outliers, five (14.7%) had either five or six outliers, and the remaining five sites (14.7%) had seven or more outliers.

Tables 45a – 45e provide site summaries of critical monitors organized by category, for FY 1997 – FY 2004. Tables 46 – 51 present each of the six special emphasis program performance measures over the same time period. Shading identifies outliers.

CHAPTER III: DCHV OUTREACH

The DCHV Program conducts community outreach to identify and establish contact with homeless veterans, targeting those veterans who are not using VA health care services or who are unaware of their eligibility for VA benefits. We have defined community outreach as any contact with a homeless veteran that takes place outside of the VA Medical Center or Vet Center (e.g., shelter, soup kitchen, on the streets, etc.). Central questions in the evaluation and monitoring of DCHV-sponsored outreach include:

- What types of veterans are seen at outreach?
- What types of veterans seen at outreach have completed an episode of DCHV treatment?
- How are those veterans seen at outreach and who have completed DCHV treatment different from those who have completed DCHV treatment and who were not contacted as a result of outreach?

Tables 52 – 61 present national summary data on veteran characteristics, clinical assessments and immediate treatment needs of veterans contacted through outreach by fiscal year, from FY 1992 - FY 2004[7]. Many of the characteristics are very similar from year to year; key findings are outlined below.

- Since July 1992, a total of 19,845 veterans were contacted in the community as a result of DCHV-sponsored outreach (Table 52).
- Many DCHV programs collaborate with other VA homeless programs, thus reducing the need to provide their own outreach services to homeless veterans. As such, the number of sites conducting their own outreach, and the number veterans contacted as a result of this outreach, has been steadily declining. In FY1997, 2,563 veterans from 18 sites were contacted, as compared to 681 veterans from 7 sites in FY 2004 (Table 52). Eighty-six percent of all contacts in FY 2003 were conducted at three sites: Martinsburg, West Virginia; Dublin, Georgia; and Bay Pines, Florida.
- During FY 2004, 79.3% of veterans assessed at outreach were judged to have a substance abuse problem, 37.6% were felt to have a serious psychiatric illness, and 30.8% were dually diagnosed with a serious psychiatric illness and a substance abuse disorder (Table 58).
- Of the 1,910 homeless veterans contacted as a result of outreach during fiscal years 2002 and 2003, 418 (28.0%) were subsequently admitted to and discharged

[7] Data for FY 1992 reflects activity for 3 months of the fiscal year (July 1 - September 30). In those cases where the interview was conducted at the VA medical center and the contact was not a direct result of community outreach (as defined above), monitoring data were not included in these analyses.

from the DCHV Program[8] (Table 59).

Tables 60 and 61 provide comparisons among veterans contacted through DCHV outreach efforts and veterans completing an episode of DCHV treatment. The first column provides data on 1074 veterans contacted through outreach efforts during fiscal years 2002 and 2003 that had not been admitted to and discharged from DCHV treatment[9]. The second column contains data on 418 veterans contacted as a result of community outreach during fiscal years 2002 and 2003 who subsequently completed an episode of DCHV treatment. The last column reports data on 14,138 veterans admitted after September 30, 2001 who completed DCHV treatment, but were not referred to the DCHV program via community outreach.

Taken together, these tables show that DCHV outreach identifies an under-served homeless, seriously ill veteran population which could benefit from comprehensive, integrated rehabilitation and treatment, including a wide array of VA health care and VA benefit services. It should be noted that there might be some homeless veterans seen at outreach who are acutely ill and require inpatient psychiatric or medical care prior to receiving DCHV treatment.

[8] The number of veterans admitted may be greater than 418. At the time this report is being written, there are likely to be occurrences where a veteran has been admitted but not yet discharged from the DCHV program and thus would not be represented in these available data.

[9] There may be some occurrences where a veteran has been admitted and not yet discharged from DCHV treatment.

CHAPTER IV: SUMMARY

This report is the sixteenth in a series of reports evaluating the effectiveness of the Department of Veterans Affairs' Domiciliary Care for Homeless Veterans Program. Since its inception, there have been over 60,500 episodes of treatment provided. The DCHV Program currently includes 34 sites with a total of 1,833 operational beds, unchanged from FY 2002.

Monitoring data indicate that over ninety percent of veterans admitted to the DCHV Program in FY 2004 have a substance abuse diagnosis. Over the last six years there has been a steady increase in the percentage of veterans with severe psychiatric problems; in FY 2004 nearly half of veterans were diagnosed with a severe mental illness. Almost fifty-three percent of veterans spent at least one night outdoors or in a shelter in the month prior to their DCHV admission.

The average age of veterans admitted to the DCHV program has been increasing over time. During the same time period, there has been an increase in the proportion of veterans with chronic medical conditions such as hypertension, COPD, diabetes, and gastrointestinal and liver diseases, which may be related to increasing age.

The average length of stay in FY 2004 was 111.5 days. This figure has been gradually increasing since FY 1999. Almost three-quarters of veterans successfully completed the program. After discharge, more than one third had arrangements to live in an apartment, room or house, and more than fifty percent had arrangements to work in competitive employment or a VA work therapy program.

Performance as measured by 20 critical monitors was used to compare the operation of individual sites and to identify performance outliers. The performance across all DCHV sites is used as the norm for evaluating the performance of each individual site on most critical monitors. However, when evaluating outcomes, each site is compared to the median site, adjusting for baseline veteran characteristics that are significantly related to each outcome. There were a total of 116 outliers out of a possible 680 (20 critical monitors across 34 sites). Five sites (14.7%) had no critical monitor outliers. Fifteen of the 34 sites (44.1%) had between one and three outliers, four (11.8%) had four outliers, five (14.7%) had either five or six outliers, and the remaining five sites (14.7%) had seven or more outliers.

During FY 2004, 681 veterans were contacted as a result of outreach, 1,882 fewer veterans than in FY 1997. Many DCHV programs work collaboratively with other VA programs that provide outreach and services to veterans, decreasing the need for DCHV programs to conduct their own outreach. In FY1997, 18 sites provided outreach, compared to 7 sites in FY 2004. Ninety percent of all outreach contacts in FY 2004 were conducted at three sites.

Of the 1,910 homeless veterans contacted as a result of outreach during fiscal

years 2002 and 2003, 418 (28.0%) entered the DCHV program.

In conclusion, the DCHV Program has a substantial record of providing effective clinical assistance to homeless veterans with multiple medical and psychiatric comorbidities. In the years to come, it is expected that the DCHV Program will continue to improve and strengthen the residential treatment offered to veterans and develop new efforts to meet the changing clinical needs of this deserving veteran population.

REFERENCES

Gamache, G., Rosenheck, R. and Tessler, B. The proportion of veterans among homeless men: a decade later. Social Psychiatry Psychiatric Epidemiology, 2001, 36: 481-485.

Leda, C. and Rosenheck, A. Race in the treatment of homeless mentally ill veterans. Journal of Nervous and Mental Disease, 1995, 183(8): 529 - 537.

Leda, C. and Rosenheck, A. Mental health status and community adjustment after treatment in a residential treatment program for homeless veterans. American Journal of Psychiatry, 1992, 149(9): 1219 – 1224.

Leda, C., Rosenheck, R. and Corwel, L. The Seventh Progress Report on the Domiciliary Care for Homeless Veterans Program. West Haven, CT: Northeast Program Evaluation Center, 1996.

Leda, C., Rosenheck, R. and Corwel, L. The Sixth Progress Report on the Domiciliary Care for Homeless Veterans Program. West Haven, CT: Northeast Program Evaluation Center, 1995.

Leda, C., Rosenheck, R. and Corwel, L. The Fifth Progress Report on the Domiciliary Care for Homeless Veterans Program. West Haven, CT: Northeast Program Evaluation Center, 1994.

Leda, C., Rosenheck, R., Corwel, L. and Olson, R. The Fourth Progress Report on the Domiciliary Care for Homeless Veterans Program. West Haven, CT: Northeast Program Evaluation Center, 1993.

Leda, C., Rosenheck, R., Medak, S. and Olson, R. The Third Progress Report on the Domiciliary Care for Homeless Veterans Program. West Haven, CT: Northeast

Program Evaluation Center, 1991.

Leda, C., Rosenheck, R., Medak, S. and Olson, R. Health Communities: The Second Progress Report on the Domiciliary Care for Homeless Veterans Program. West Haven, CT: Northeast Program Evaluation Center, 1989.

Resnick, Sandra G.; Rosenheck, R. A., Medak, S., and Corwel, Linda: The Fourteenth Progress Report on the Domiciliary Care for Homeless Veterans Program. West Haven, CT: Northeast Program Evaluation Center, 2004.

Rosenheck, R., Leda, C., Medak, S., Thompson, D. and Olson, R. Progress Report on the Veterans Administration's Domiciliary Care for Homeless Veterans Program. West Haven, CT: Northeast Program Evaluation Center, 1988.

Seibyl, C., Sieffert, D., Medak, S. and Rosenheck, R.A., Fiscal Year 2000 End-of-Year Survey of Homeless Veterans. West Haven, CT: Northeast Program Evaluation Center 2001.

Seibyl, C., Rosenheck, R., Medak, S. and Corwel, L. The Thirteenth Progress Report on the Domiciliary Care for Homeless Veterans Program. West Haven, CT: Northeast Program Evaluation Center, 2002

Seibyl, C., Rosenheck, R., Medak, S. and Corwel, L. The Twelfth Progress Report on the Domiciliary Care for Homeless Veterans Program. West Haven, CT: Northeast Program Evaluation Center, 2001.

Seibyl, C., Rosenheck, R., Medak, S. and Corwel, L. The Eleventh Progress Report on the Domiciliary Care for Homeless Veterans Program. West Haven, CT: Northeast Program Evaluation Center, 2000.

Seibyl, C., Rosenheck, R., Medak, S. and Corwel, L. The Tenth Progress Report

on the Domiciliary Care for Homeless Veterans Program. West Haven, CT: Northeast Program Evaluation Center, 1999.

Seibyl, C., Rosenheck, R., Medak, S. and Corwel, L. The Ninth Progress Report on the Domiciliary Care for Homeless Veterans Program. West Haven, CT: Northeast Program Evaluation Center, 1998.

Seibyl, C., Rosenheck, R., Medak, S. and Corwel, L. The Eighth Progress Report on the Domiciliary Care for Homeless Veterans Program. West Haven, CT: Northeast Program Evaluation Center, 1997.

APPENDICES

Appendix A: Monitoring Form: Homeless Veterans Data Sheet - Form Z

For office use only

Domiciliary Care For Homeless Veterans Program
HOMELESS VETERANS DATA SHEET (HVDS)

Form Z (1)

COMPLETE THIS SECTION AT ADMISSION

Staff Member's Name _____

VA Facility Code ☐☐☐ (4)

Date of Admission (mm,dd,yy) ☐☐/☐☐/☐☐ (10)

How was contact with the DCHV Program initiated (select one)? (11)

- ☐ 1. Outreach initiated by VA staff.
- ☐ 2. Referral initiated by shelter staff or other non-VA staff working in a program for the homeless.
- ☐ 3. Referral from an inpatient unit at VAMC.
- ☐ 4. Referral from a VA outpatient clinic or Vet Center.
- ☐ 5. Self-referred to Domiciliary.
- ☐ 6. Referred from the VA HCMI Program.
- ☐ 7. Other.

I. VETERAN DESCRIPTION

1. Veteran's Name (last name, first initial) (please print) (31)
2. Social Security Number ☐☐☐-☐☐-☐☐☐☐ (40)
3. Date of Birth (mm,dd,yy) ☐☐/☐☐/☐☐ (46)
4. Sex (47)
   - ☐ 1. Male ☐ 2. Female
5. Ethnicity (check only one) (48)
   - ☐ 1. Hispanic, white ☐ 3. American Indian or Alaskan ☐ 5. Asian
   - ☐ 2. Hispanic, black ☐ 4. Black, not Hispanic ☐ 6. White, not Hispanic
6. What is your current marital status (check only one)? (49)
   - ☐ 1. married ☐ 3. widowed ☐ 5. divorced
   - ☐ 2. remarried ☐ 4. separated ☐ 6. never married

II. MILITARY HISTORY

7. Period of Service (check *longest* one) (50)
   - ☐ 1. Pre WW II (11/18–11/41) ☐ 4. Korean War (7/50–1/55) ☐ 6. Vietnam Era (8/64–4/75)
   - ☐ 2. World War II (12/41–12/46) ☐ 5. Between Korean and Vietnam Eras (2/55–7/64) ☐ 7. Post-Vietnam Era (5/75–Present)
   - ☐ 3. Pre-Korean War (1/47–6/50)
8. Did you ever receive hostile or friendly fire in a combat zone? ☐ 0 = No ☐ 1 = Yes (51)
9. Were you ever a Prisoner of War? ☐ 0 = No ☐ 1 = Yes (52)

III. LIVING SITUATION

10. *During the 30 days before you were admitted to the DCHV Program*, did you stay at least one night either outdoors or in a shelter for the homeless because you had nowhere else to go? ☐ 0 = No ☐ 1 = Yes (53)
11. Where did you *usually* sleep *during the month before you were admitted to the DCHV Program* (select one)? (54)
    - ☐ 1. Shelter, outdoors or abandoned building.
    - ☐ 2. Residential program provided through VA contract.
    - ☐ 3. Institution (hospital, halfway house, prison etc).
    - ☐ 4. Lived in intermittent residence with friends or family.
    - ☐ 5. Lived in own apartment, room or house.
    - ☐ 6. Other.
12. How long have you been homeless this episode (check only one)? (55)
    - ☐ 0. Not currently homeless
    - ☐ 1. Less than one month
    - ☐ 2. At least 1 month but less than 6 months
    - ☐ 3. At least 6 months but less than 1 year
    - ☐ 4. At least 1 year but less than 2 years
    - ☐ 5. Two years or more
    - ☐ 9. Unknown
13–17. Do you receive any of the following kinds of public financial support (check one box for each question)?
    - 13. Service Connected/Psychiatry ☐ 0 = No ☐ 1 = Yes (56)
    - 14. Service Connected/Other ☐ 0 = No ☐ 1 = Yes (57)
    - 15. Receives NSC pension ☐ 0 = No ☐ 1 = Yes (58)
    - 16. Non-VA disability (eg SSDI) ☐ 0 = No ☐ 1 = Yes (59)
    - 17. Other public support (including cash and inkind services) ☐ 0 = No ☐ 1 = Yes (60)

For office use only

IV. MEDICAL HISTORY

18. Do you feel you have any serious medical problems (veteran's perception)? ☐ 0 = No ☐ 1 = Yes (61)

V. SUBSTANCE ABUSE HISTORY

19. Do you have a problem with alcohol dependency now (veteran's perception)? ☐ 0 = No ☐ 1 = Yes (62)
20. Have you had a problem with alcohol dependency in the past? ☐ 0 = No ☐ 1 = Yes (63)
21. Have you ever been in a residential treatment program or hospitalized for treatment of alcoholism? ☐ 0 = No ☐ 1 = Yes (64)
22. Do you have a problem with drug dependency now (veteran's perception)? ☐ 0 = No ☐ 1 = Yes (65)
23. Have you had a problem with drug dependency in the past? ☐ 0 = No ☐ 1 = Yes (66)
24. Have you ever been in a residential treatment program or hospitalized for treatment of drug dependency? ☐ 0 = No ☐ 1 = Yes (67)

VI. PSYCHIATRIC HISTORY

25. Do you think that you have any current psychiatric or emotional problem(s) other than alcohol or drug use? ☐ 0 = No ☐ 1 = Yes (68)
26. Have you ever been hospitalized for a psychiatric problem (Do not include substance abuse treatment)? ☐ 0 = No ☐ 1 = Yes (69)

VII. USE OF VA MEDICAL SERVICES

27. Have you used the VA medical system for medical and/or psychiatric care in the past 6 mos.? ☐ 0 = No ☐ 1 = Yes (70)
28. Have you ever been admitted to a VA Domiciliary before? ☐ 0 = No ☐ 1 = Yes (71)

VIII. EMPLOYMENT STATUS

29. What is your *usual* employment pattern, past three years (check only one)? (72)

☐ 1. full time (40 hrs/wk) ☐ 4. student ☐ 6. retired/disability
☐ 2. part time (reg. hrs.) ☐ 5. service ☐ 7. unemployed
☐ 3. part time (irreg. daywork)

30. How many days did you work for pay in the past 30 days? ☐☐ (74)
31. How much money did you receive in the past thirty days (include all sources of income: work, disability payments, panhandling, plasma donations etc.)(select one)? (75)

☐ 1. no income at all ☐ 3. $50–$99 ☐ 5. $500–$ 999
☐ 2. $1–$49 ☐ 4. $100–$499 ☐ 6. more than $1000

COMPLETE THIS SECTION AT DISCHARGE

Staff Member's Name _____

Date of DCHV Discharge (mm,dd,yy) ☐☐/☐☐/☐☐ (81)

I. PSYCHIATRIC AND MEDICAL DIAGNOSES

1. Which of the following *psychiatric* diagnoses applied to this veteran during the course of his/her DCHV admission (check one box for each question)?

Alcohol Dependency/Abuse	☐ 0 = No ☐ 1 = Yes	(82)
Drug Dependency/Abuse	☐ 0 = No ☐ 1 = Yes	(83)
Schizophrenia	☐ 0 = No ☐ 1 = Yes	(84)
Other Psychotic Disorder	☐ 0 = No ☐ 1 = Yes	(85)
Anxiety Disorder	☐ 0 = No ☐ 1 = Yes	(86)
Organic Brain Syndrome	☐ 0 = No ☐ 1 = Yes	(87)
Affective Disorder	☐ 0 = No ☐ 1 = Yes	(88)
Bipolar Disorder	☐ 0 = No ☐ 1 = Yes	(89)
Adjustment Disorder	☐ 0 = No ☐ 1 = Yes	(90)
PTSD from Combat	☐ 0 = No ☐ 1 = Yes	(91)
Personality Disorder (DSM III-R, Axis 2)	☐ 0 = No ☐ 1 = Yes	(92)
Other Psychiatric Disorder	☐ 0 = No ☐ 1 = Yes	(93)

Homeless Veterans Data Sheet

2. Which of the following *medical* diagnoses applied to this veteran during the course of his/her DCHV admission (check one box for each question)?

Oral/Dental Pathology	☐ 0 = No ☐ 1 = Yes	(94)
Eye Disorder (other than corrective lenses)	☐ 0 = No ☐ 1 = Yes	(95)
Hypertension	☐ 0 = No ☐ 1 = Yes	(96)
Peripheral Vascular Disease	☐ 0 = No ☐ 1 = Yes	(97)
Cardiac Disease	☐ 0 = No ☐ 1 = Yes	(98)
COPD (Chronic Obstructive Pulmonary Disease)	☐ 0 = No ☐ 1 = Yes	(99)
TB	☐ 0 = No ☐ 1 = Yes	(100)
Gastrointestinal Disease	☐ 0 = No ☐ 1 = Yes	(101)
Liver Disease	☐ 0 = No ☐ 1 = Yes	(102)
Diabetes Mellitus	☐ 0 = No ☐ 1 = Yes	(103)
Seizure Disorder	☐ 0 = No ☐ 1 = Yes	(104)
Dementia	☐ 0 = No ☐ 1 = Yes	(105)
Other Neurological Disease	☐ 0 = No ☐ 1 = Yes	(106)
Anemia	☐ 0 = No ☐ 1 = Yes	(107)
Orthopedic Problems	☐ 0 = No ☐ 1 = Yes	(108)
Malignancy	☐ 0 = No ☐ 1 = Yes	(109)
Significant Skin Disorder	☐ 0 = No ☐ 1 = Yes	(110)
Sexually Transmitted Disease	☐ 0 = No ☐ 1 = Yes	(111)
Significant Trauma	☐ 0 = No ☐ 1 = Yes	(112)
Other	☐ 0 = No ☐ 1 = Yes	(113)

II. DISCHARGE STATUS

3. The veteran ended the DCHV Program because (select one): (114)

- ☐ 1. Successful completion of all components of the Program.
- ☐ 2. Successfully completed *some* components of the Program.
- ☐ 3. Veteran was asked to leave because of failure to comply with Program requirements.
- ☐ 4. Veteran transferred to another institutional treatment program.
- ☐ 5. Veteran left the Program by his/her own decision, without medical advice.
- ☐ 6. Veteran was incarcerated.
- ☐ 7. Other.

4. Select the *one best* choice that describes the veteran's overall participation in the DCHV Program. (115)

- ☐ 1. Did not participate actively.
- ☐ 2. *Severe psychiatric problems* impeded participation.
- ☐ 3. *Substance abuse* behavior impeded useful participation.
- ☐ 4. *Severe medical problems* (including Organic Brain Syndrome) impeded ability to participate.
- ☐ 5. Wanted change and expressed need for help but undermined his/her own and others' efforts to work with him/her.
- ☐ 6. Wanted help and made use of the Program.
- ☐ 7. Wanted help and made optimal use of the Program.
- ☐ 8. Other.

5. Veteran's living situation after discharge will be (select one): (116)

- ☐ 0. No available residence other than homeless shelters, outdoors, etc.
- ☐ 1. Halfway house/transitional living program.
- ☐ 2. Institution (hospital, prison or nursing home).
- ☐ 3. Own apartment or room.
- ☐ 4. Apartment, room or house of friend or family member.
- ☐ 5. Veteran left Program without giving indication of living arrangement.
- ☐ 6. Another Domiciliary Program (other than this DCHV Program).
- ☐ 7. Other.

6. Veteran's arrangements for employment after discharge will be (select one): (117)

- ☐ 0. Disabled or retired.
- ☐ 1. Unemployed.
- ☐ 2. Part-time or temporary employment.
- ☐ 3. Full-time employment.
- ☐ 4. In vocational training, or unpaid volunteer.
- ☐ 5. VA's IWT or CWT.
- ☐ 6. Student.
- ☐ 7. Other.
- ☐ 9. Unknown.

For office use only

Homeless Veterans Data Sheet

7. Consider the following clinical areas and select the description that best *reflects changes* that occurred during the veteran's DCHV admission (check one box for each question):

	Not Applicable	Unchanged/ Deteriorated	Improved	
1. Personal hygiene	☐ 0.	☐ 1.	☐ 2.	**(118)**
2. Alcohol problems	☐ 0.	☐ 1.	☐ 2.	**(119)**
3. Drug problems	☐ 0.	☐ 1.	☐ 2.	**(120)**
4. Psychotic symptoms	☐ 0.	☐ 1.	☐ 2.	**(121)**
5. Mental health problems other than psychosis	☐ 0.	☐ 1.	☐ 2.	**(122)**
6. Medical problems	☐ 0.	☐ 1.	☐ 2.	**(123)**
7. Relationships with family and friends	☐ 0.	☐ 1.	☐ 2.	**(124)**
8. Employment/vocational situation	☐ 0.	☐ 1.	☐ 2.	**(125)**
9. Housing situation	☐ 0.	☐ 1.	☐ 2.	**(126)**
10. Financial status	☐ 0.	☐ 1.	☐ 2.	**(127)**

Appendix B: Monitoring Form: Outreach Form - Form Y

For office use only

DOMICILIARY CARE FOR HOMELESS VETERANS
OUTREACH FORM

FORM Y (1)

Staff Member's Name _____

Office use only DO NOT CODE

Date of Intake (mm,dd,yy) ..... (3)(9)

VA Facility Code ..... (12)

I. VETERAN DESCRIPTION

1. Veteran's Name (last name, first initial) (please print) (32)
2. Social Security Number ..... (41)
3. Date of Birth (mm,dd,yy) ..... (47)
4. Sex
   - ☐ 1. Male
   - ☐ 2. Female

   (48)
5. Ethnicity (check only one)
   - ☐ 1. Hispanic, white
   - ☐ 2. Hispanic, black
   - ☐ 3. American Indian or Alaskan
   - ☐ 4. Black, not Hispanic
   - ☐ 5. Asian
   - ☐ 6. White, not Hispanic

   (49)
6. What is your current marital status (check only one)?
   - ☐ 1. married
   - ☐ 2. remarried
   - ☐ 3. widowed
   - ☐ 4. separated
   - ☐ 5. divorced
   - ☐ 6. never married

   (50)

II. MILITARY HISTORY

7. Period of Service (check **longest** one)
   - ☐ 1. Pre-WW II (11/18–11/41)
   - ☐ 2. World War II (12/41–12/46)
   - ☐ 3. Pre-Korean War (1/47–6/50)
   - ☐ 4. Korean War (7/50–1/55)
   - ☐ 5. Between Korean and Vietnam Eras (2/55–7/64)
   - ☐ 6. Vietnam Era (8/64–4/75)
   - ☐ 7. Post-Vietnam Era (5/75–7/90)
   - ☐ 8. Persian Gulf (8/90–)
   - ☐ 9. Post-Persian Gulf

   (51)
8. Did you ever receive hostile or friendly fire in a combat zone? ..... ☐ 0 = No ☐ 1 = Yes (52)

III. LIVING SITUATION

9. What is your current residence (check only one)?
   - ☐ 1. Lives in own apartment or room
   - ☐ 2. Lives in intermittent residence with friends or family
   - ☐ 3. Shelter/Temporary Residential Program
   - ☐ 4. No residence (eg outdoors, abandoned building)
   - ☐ 5. Institution (eg hospital, prison)

   (53)
10. How long have you been homeless (check only one)?
    - ☐ 0. Not currently homeless
    - ☐ 1. At least one night but less than one month
    - ☐ 2. At least 1 month but less than 6 months
    - ☐ 3. At least 6 months but less than 1 year
    - ☐ 4. At least 1 year but less than 2 years
    - ☐ 5. Two years or more
    - ☐ 9. Unknown

    (54)

Domiciliary Care for Homeless Veterans
OUTREACH FORM

11. During the *past 30 days (1 month)* approximately how many days did you sleep in the following kinds of places? [Note: Estimates may often be necessary here. In such cases, make sure the number of days adds up to approximately 30]

a.	Own apartment, room or house	☐☐	(56)
b.	Someone else's apartment, room or house	☐☐	(58)
c.	Hospital or nursing home	☐☐	(60)
d.	Domiciliary	☐☐	(62)
e.	VA contracted halfway programs (ATU-HWH or HCMI contract)	☐☐	(64)
f.	Non-VA halfway house program	☐☐	(66)
g.	Hotel, Single Room Occupancy (SRO), boarding home	☐☐	(68)
h.	Shelter for the homeless	☐☐	(70)
i.	Outdoors (sidewalk, park), abandoned building	☐☐	(72)
j.	Automobile, truck, boat	☐☐	(74)
k.	Prison, jail	☐☐	(76)
l.	Other (specify _____)	☐☐	(78)

IV. MEDICAL

12. Do you feel you have any serious medical problems (veteran's perception)? ☐ 0 = No ☐ 1 = Yes (79)

13. Does the veteran have or has the veteran complained of any of the following medical problems (check one box for each question)?

a.	Oral/dental problems	☐ 0 = No ☐ 1 = Yes	(80)
b.	Eye problems (other than glasses)	☐ 0 = No ☐ 1 = Yes	(81)
c.	Hypertension	☐ 0 = No ☐ 1 = Yes	(82)
d.	Heart or cardiovascular problems	☐ 0 = No ☐ 1 = Yes	(83)
e.	COPD/emphysema	☐ 0 = No ☐ 1 = Yes	(84)
f.	TB	☐ 0 = No ☐ 1 = Yes	(85)
g.	Gastrointestinal problems	☐ 0 = No ☐ 1 = Yes	(86)
h.	Liver disease	☐ 0 = No ☐ 1 = Yes	(87)
i.	Seizure disorder	☐ 0 = No ☐ 1 = Yes	(88)
j.	Orthopedic problems	☐ 0 = No ☐ 1 = Yes	(89)
k.	Significant skin problems	☐ 0 = No ☐ 1 = Yes	(90)
l.	Significant trauma	☐ 0 = No ☐ 1 = Yes	(91)
m.	Other (specify _____)	☐ 0 = No ☐ 1 = Yes	(92)

Office use only DO NOT CODE ☐☐ (94)

V. SUBSTANCE ABUSE

14. Do you have a problem with alcohol dependency now (veteran's perception)? ☐ 0 = No ☐ 1 = Yes (95)

15. Have you had a problem with alcohol dependency in the past? ☐ 0 = No ☐ 1 = Yes (96)

16. Have you ever been hospitalized for treatment of alcoholism? ☐ 0 = No ☐ 1 = Yes (97)

17. During the past 30 days, how many days would you say that you used *any* alcohol at all? [If none, skip to number 18] ☐☐ (99)

17a. During the past 30 days, how many days would you say that you drank to *intoxication*? ☐☐ (101)

Domiciliary Care for Homeless Veterans
OUTREACH FORM

18. Do you have a problem with drug dependency now (veteran's perception)? ☐ 0 = No ☐ 1 = Yes (102)
19. Have you had a problem with drug dependency in the past? ☐ 0 = No ☐ 1 = Yes (103)
20. Have you ever been in a residential treatment program or hospitalized for treatment of drug dependency? ☐ 0 = No ☐ 1 = Yes (104)
21. During the past 30 days, how many days would you say that you used any other drugs, such as heroin or methadone; barbiturates (downs); cocaine or crack; amphetamines (speed); hallucinogens, like acid; or inhalants, like glue or nitrous oxide? [If none, skip to number 23.] ☐☐ (106)
22. During the past 30 days, how many days would you say you used more than one kind of drug? ☐☐ (108)

VI. PSYCHIATRIC STATUS

23. Do you think that you have any current psychiatric or emotional problem(s) other than alcohol or drug use? ☐ 0 = No ☐ 1 = Yes (109)
24. Have you ever been hospitalized for a psychiatric problem (Do not include substance abuse treatment)? ☐ 0 = No ☐ 1 = Yes (110)
25. Have you used the VA medical system for medical and/or psychiatric care in the past 6 mos.? ☐ 0 = No ☐ 1 = Yes (111)
26. Now I'm going to ask you about some psychological or emotional problems you might have had in the past 30 days. You can just say "yes" or "no" for these. During the past 30 days, have you had a period (that was not the direct result of alcohol or drug use) in which you . . . [*Check* one answer for each item; blank responses will *not* be considered a "no" response]
    - a. . . . experienced a serious depression ☐ 0 = No ☐ 1 = Yes (112)
    - b. . . . experienced serious anxiety or tension ☐ 0 = No ☐ 1 = Yes (113)
    - c. . . . experienced hallucinations ☐ 0 = No ☐ 1 = Yes (114)
    - d. . . . experienced trouble understanding, concentrating, or remembering ☐ 0 = No ☐ 1 = Yes (115)
    - e. . . . had trouble controlling violent behavior ☐ 0 = No ☐ 1 = Yes (116)
    - f. . . . had serious thoughts of suicide ☐ 0 = No ☐ 1 = Yes (117)
    - g. . . . attempted suicide ☐ 0 = No ☐ 1 = Yes (118)
    - h. . . . took prescribed medication for a psychological/emotional problem ☐ 0 = No ☐ 1 = Yes (119)

VII. EMPLOYMENT STATUS

27. What is your usual employment pattern, past three years (check only one)? (120)
    - ☐ 1. full time (40 hrs/wk)
    - ☐ 2. full time (irregular)
    - ☐ 3. part time (reg. hrs.)
    - ☐ 4. part time (irreg. daywork)
    - ☐ 5. student
    - ☐ 6. service
    - ☐ 7. retired/disability
    - ☐ 8. unemployed
28. How many days did you work for pay in the past 30 days? ☐☐ (122)
29 – 33. Do you receive any of the following kinds of public financial support (check one box for each question)?
    - 29. Service Connected/Psychiatry ☐ 0 = No ☐ 1 = Yes (123)
    - 30. Service Connected/Other ☐ 0 = No ☐ 1 = Yes (124)
    - 31. Receives NSC pension ☐ 0 = No ☐ 1 = Yes (125)
    - 32. Non-VA disability (eg SSDI) ☐ 0 = No ☐ 1 = Yes (126)
    - 33. Other public support (including cash and inkind services) ☐ 0 = No ☐ 1 = Yes (127)
34. How much money did you receive in the past thirty days (include all sources of income: work disability payments, panhandling, plasma donations etc.)(select one)? (128)
    - ☐ 1. no income at all
    - ☐ 2. $1–$49
    - ☐ 3. $50–$99
    - ☐ 4. $100–$499
    - ☐ 5. $500–$ 999
    - ☐ 6. $1000 or more

For office use only

Domiciliary Care for Homeless Veterans
OUTREACH FORM

VIII. INTERVIEWER OBSERVATIONS

35. Does this veteran need psychiatric or substance abuse treatment at this time? ☐ 0 = No ☐ 1 = Yes (129)
36. Does this veteran need medical treatment at this time? ☐ 0 = No ☐ 1 = Yes (130)

37 – 45. Which of the following psychiatric diagnoses apply to this veteran (check one box for each question)?

37. Alcohol Abuse/Dependency ☐ 0 = No ☐ 1 = Yes (131)
38. Drug Abuse/Dependency ☐ 0 = No ☐ 1 = Yes (132)
39. Schizophrenia ☐ 0 = No ☐ 1 = Yes (133)
40. Other Psychotic Disorder ☐ 0 = No ☐ 1 = Yes (134)
41. Mood Disorder ☐ 0 = No ☐ 1 = Yes (135)
42. Personality Disorder (DSM-IIIR, Axis 2) ☐ 0 = No ☐ 1 = Yes (136)
43. PTSD from Combat ☐ 0 = No ☐ 1 = Yes (137)
44. Adjustment Disorder ☐ 0 = No ☐ 1 = Yes (138)
45. Other Psychiatric Disorder ☐ 0 = No ☐ 1 = Yes (139)

46. Where did this interview take place (check only one)?

☐ 1. Shelter or temporary housing for homeless
☐ 2. Street, Park, Outdoors
☐ 3. Soup Kitchen
☐ 4. VAMC
☐ 5. Vet Center
☐ 6.[1] At special program for homeless (specify _____)
☐ 7. Other

(140)

Office use only DO NOT CODE ☐☐☐ (143)

47. How was contact with this program initiated (check only one)?

☐ 1. Outreach initiated by VA staff
☐ 2. Referred by shelter staff or other non-VA staff working in a program for the homeless
☐ 3. Referral from VAMC inpatient unit
☐ 4. Referral from VAMC outpatient unit
☐ 5. Veteran came to Vet Center
☐ 6. Self-referred
☐ 7.[1] Through VA presence at special program for homeless (specify _____)
☐ 8. Other

(144)

Office use only DO NOT CODE ☐☐☐ (147)

48. Veteran response to contact (check only one).

☐ 1. Would not talk to VA staff
☐ 2. Talked; not interested in any services
☐ 3. Only interested in basic services
☐ 4. Is interested in full range of VA services for the homeless
☐ 5. Other

(148)

49–60. What are your immediate plans for referral or treatment of the veteran at this time (check one box for each question)?

49. Basic services (food, shelter, clothing and financial assistance) ☐ 0 = No ☐ 1 = Yes (149)
50. VA medical services ☐ 0 = No ☐ 1 = Yes (150)
51. Non-VA medical services ☐ 0 = No ☐ 1 = Yes (151)
52. VA psychiatric or substance abuse services ☐ 0 = No ☐ 1 = Yes (152)
53. Non-VA psychiatric or substance abuse services ☐ 0 = No ☐ 1 = Yes (153)
54. VA pension or disability application ☐ 0 = No ☐ 1 = Yes (154)
55. Contract housing through HCMI Program ☐ 0 = No ☐ 1 = Yes (155)
56. VA Domiciliary Care Program ☐ 0 = No ☐ 1 = Yes (156)
57. Upgrading of military discharge ☐ 0 = No ☐ 1 = Yes (157)
58. Legal assistance ☐ 0 = No ☐ 1 = Yes (158)
59. Social vocational assistance ☐ 0 = No ☐ 1 = Yes (159)
60. Other ☐ 0 = No ☐ 1 = Yes (160)

Y (161)

[1]Do not use this category unless the specific program has been officially identified a special program for the homeless by VA's Northeast Program Evaluation Center.

Appendix C: Data Tables

List of Tables for FY04

Table 1a. Number of Discharges by VISN, Site and Fiscal Year

Table 1b. Number of Operational Beds by Site and Fiscal Year

Table 1c. Mean LOS by VISN, Site and Fiscal Year

Table 2a. Number of Discharges by VISN and Fiscal Year, and Percent Change from FY03 to FY04

Table 2b. Number of Operational Beds by VISN and Fiscal Year, and Percent Change from FY01 to FY04

Table 3. Sociodemographic Characteristics at Admission by Fiscal Year

Table 4. Military History by Fiscal Year

Table 5. Residential History at Admission by Fiscal Year

Table 6. Self-Reported Health History at Admission by Fiscal Year

Table 7. Employment and Income Histories at Admission by Fiscal Year

Table 8. Psychiatric and Medical Diagnoses at Admission by Fiscal Year

Table 9. Discharge Status by Fiscal Year

Table 10. Percent of Veterans Rated by Clinicians as Clinically Improved by Fiscal Year

Table 11. Critical Monitor for Program Structure: Annual Turnover Rate by VISN for FY04

Table 12. Critical Monitors: Veteran Characteristics at Admission by VISN for FY04

Table 13. Critical Monitors: Program Participation by VISN for FY04

Table 14a. Percent and Direction from Median Performance of VISNs: Critical Outcome Monitor Measures for FY04

Table 14b. Unadjusted Critical Outcome Monitor Measures by VISN for FY04

Table 15. Summary of Critical and Adjusted Outcome Monitor Outliers by VISN for FY04

Table 16. Annual Turnover Rate by Site for FY04

List of Tables for FY04 (cont.)

Table 17. Mean Age at Admission and Gender by Site for FY04

Table 18. Ethnicity by Site for FY04

Table 19. Marital Status by Site for FY04

Table 20. Military Service Era by Site for FY04

Table 21. Type of Program Contact by Site for FY04

Table 22. Usual Residence in Month Prior to Admission by Site for FY04

Table 23. Length of Time Homeless at Admission by Site for FY04

Table 24. **P**ublic Financial Support at Admission by Site for FY04

Table 25. Usual Employment Pattern during the Three Years Prior to Admission by Site for FY04

Table 26. Days Worked for Pay during the Month Prior to Admission by Site for FY04

Table 27. Monthly Income in the 30 Days Prior to Admission by Site for FY04

Table 28. Self-Reported Health Care Utilization at Admission by Site for FY04

Table 29. Self-Reported Health Problems at Admission by Site for FY04

Table 30. Substance Abuse Diagnoses at Admission by Site for FY04

Table 31. Clinical Psychiatric Diagnoses at Admission by Site for FY04

Table 32. Selected Medical Diagnoses at Admission by Site for FY04

Table 33. Number of Medical Diagnoses at Admission by Site for FY04

Table 34. Appropriateness for Admission as Documented by the Presence of a Medical or Psychiatric Diagnosis by Site for FY04.

Table 35. Length of Stay by Site for FY04

Table 36. Type of Discharge by Site for FY04

Table 37. Description of Veteran Participation by Site for FY04

Table 38. Ratio of Program Completion to Made Optimal Use of Program by Site for FY04

List of Tables for FY04 (cont.)

Table 39. Clinician Ratings of Clinical Improvement from Admission to Discharge by Site for FY04

Table 40. Arrangements for Housing at Discharge by Site for FY04

Table 41. Arrangements for Employment at Discharge by Site for FY04

Table 42. Percent and Direction from Median Performance of DCHV Sites: Critical Outcome Monitor Measures for FY04

Table 43a. Summary of Critical Monitors for FY04: Outlier Values by Site

Table 43b. Summary of Critical Outcome Monitor Measures for FY04: Outliers from Median Performance of DCHV Sites

Table 44. Summary of Critical Monitor Outliers by Site for FY04

Table 45a. Summary of Program Structure Critical Monitor Outliers by Site and by Fiscal Year

Table 45b. Summary of Veteran Characteristics Critical Monitor Outliers by Site and by Fiscal Year

Table 45c. Summary of Program Participation Critical Monitor Outliers by Site and by Fiscal Year

Table 45d. Summary of Adjusted Outcome Critical Monitor Outliers by Site and by Fiscal Year

Table 45e. Total Number of Critical Monitor Outliers by Site and by Fiscal Year

Table 46. Special Emphasis Program Performance Measure; Annual Turnover Rate by Site and by Fiscal Year

Table 47. Special Emphasis Program Performance Measure; Percent Who Completed Program by Site and by Fiscal Year

Table 48. Special Emphasis Program Performance Measure; Alcohol Problems Improved by Site and by Fiscal Year

Table 49. Special Emphasis Program Performance Measure; Drug Problems Improved by Site and by Fiscal Year

Table 50. Special Emphasis Program Performance Measure; Housed at Discharge by Site and by Fiscal Year

Table 51. Special Emphasis Program Performance Measure; Competitively Employed or in a Constructive Activity by Site and by Fiscal Year

List of Tables for FY04 (cont.)

Table 52. Number of Veterans Contacted through DCHV Outreach by VISN, Site and Fiscal Year

Table 53. Sociodemographic and Military Service History of Veterans Contacted through DCHV Outreach by Fiscal Year

Table 54. Residential History of Veterans Contacted through DCHV Outreach by Fiscal Year

Table 55. Employment, Benefit and Income Histories for Veterans Contacted through DCHV Outreach by Fiscal Year

Table 56. Self-Perceptions of Health Status and Hospitalization Histories for Veterans Contacted through DCHV Outreach by Fiscal Year

Table 57. DCHV Outreach: Initiation of Contact and Veteran Response by Fiscal Year

Table 58. Clinical Assessments and Immediate Treatment Needs of Veterans Contacted through DCHV Outreach by Fiscal Year

Table 59. Percent of Veterans Admitted and Completing DCHV Treatment as a Result of Community Outreach in FY02 and FY03

Table 60. Comparisons of Sociodemographic Characteristics, Military, Residential and Employment Histories among Veterans Contacted through Outreach and Veterans Completing Treatment during FY02 and FY03

Table 61. Comparisons of Benefit and Income Histories, Healthcare Utilization and Health Status among Veterans Contacted through Outreach and Veterans Completing Treatment during FY02 and FY03

Table 1a. Number of Discharges by VISN, Site and Fiscal Year

VISN	SITE	DISCHARGES															
		FY89	FY90	FY91	FY92	FY93	FY94	FY95	FY96	FY97	FY98	FY99	FY00	FY01	FY02	FY03	FY04
1	Bedford, MA		31	98	93	107	95	104	105	121	135	124	99	125	130	142	139
1	Brockton, MA							73	153	148	164	156	149	150	133	134	130
2	Canandaigua, NY					10	132	116	159	173	288	256	168	24	22	18	39
3	Brooklyn, NY	16	78	90	84	103	108	93	89	115	135	183	167	171	176	192	179
3	Lyons, NJ	65	106	130	127	119	153	146	253	281	275	261	279	281	254	244	212
3	Montrose, NY	152	214	115	107	109	67	144	185	296	303	237	224	236	216	175	159
4	Butler, PA		19	79	64	82	70	76	81	82	103	106	115	103	102	103	72
4	Coatesville, PA	94	183	155	173	129	158	149	157	152	153	220	273	364	358	342	376
4	Pittsburgh HCS						58	108	122	202	230	194	180	144	163	155	164
5	Martinsburg, WV		27	50	50	60	57	93	138	151	213	192	152	194	201	213	230
5	Perry Point, MD								47	77	131	118	106	174	202	198	207
6	Hampton, VA	29	52	60	71	109	116	98	98	73	67	57	58	72	70	56	43
7	Dublin, GA					1	50	44	63	79	90	73	82	103	101	93	92
7	Tuskegee, AL								7	89	136	185	124	107	127	97	110
8	Bay Pines, FL	3	67	61	40	67	68	50	29	53	61	85	64	79	63	64	44
9	Mt. Home, TN	150	170	152	103	80	65	90	54	110	88	123	117	94	92	71	83
10	Cincinnati, OH		2	49	104	109	105	113	109	114	155	153	149	150	195	211	180
10	Cleveland, OH	29	148	154	134	123	163	218	240	282	323	306	332	321	298	338	356
10	Dayton, OH	63	94	96	80	55	44	42	58	69	62	50	55	55	69	67	93
12	Milwaukee, WI	52	87	90	72	95	71	76	63	68	65	79	98	134	72	108	100
12	N. Chicago, IL	57	131	151	161	169	153	169	181	209	185	160	165	147	151	148	148
15	Leavenworth, KS	74	70	89	65	63	47	58	56	60	348	423	398	355	350	369	415
15	St Louis, MO							1	124	160	162	139	121	122	131	118	111
16	Biloxi, MS	74	133	130	127	140	100	79	88	150	232	246	221	167	170	190	193
16	Little Rock, AR	97	156	173	148	179	209	184	197	193	172	187	155	187	179	168	173
17	Dallas, TX		40	100	125	99	93	94	103	118	129	123	129	133	108	105	103
18	Prescott, AZ		23	105	101	108	187	185	103	128	105	238	224	195	157	183	286
20	American Lake, WA	100	135	146	150	176	192	132	141	138	136	117	66	57	60	64	68
20	Anchorage, AK					11	46	46	82	101	141	30	114	142	117	99	75
20	Portland, OR†, ††	58	107	93	72	102	103	65	118	123	119	175	167	193	49	n.a.	n.a.
20	White City, OR	76	170	161	103	135	90	95	109	109	68	0	155	159	48	51	46
21	Palo Alto HCS	8	161	177	209	168	162	201	171	149	209	198	199	218	204	222	194
22	West LA, CA	28	89	108	131	129	142	148	164	219	198	198	210	211	209	220	254
23	Des Moines, IA					49	56	54	49	58	59	75	81	77	90	88	74
23	Hot Springs, SD	40	92	74	117	111	111	103	108	131	99	101	119	115	93	114	102
SITE AVERAGE		**36.1**	**73.9**	**82.5**	**80.3**	**85.6**	**93.5**	**98.5**	**114.4**	**136.6**	**158.3**	**159.1**	**157.6**	**158.8**	**147.4**	**148.9**	**152.2**
SITE S.D.		**41.3**	**57.7**	**38.5**	**40.2**	**46.4**	**48.0**	**50.7**	**57.1**	**63.9**	**78.9**	**85.2**	**77.4**	**80.2**	**81.7**	**86.0**	**96.4**
NATIONAL TOTAL		**1,265**	**2,585**	**2,886**	**2,811**	**2,997**	**3,271**	**3,447**	**4,004**	**4,781**	**5,539**	**5,568**	**5,515**	**5,559**	**5,160**	**5,160**	**5,250**

† The Portland DCHV program closed during the first quarter of FY02.
†† Portland was not used to calculate site averages for FY03 and FY04.
††† White City reported no discharges for FY99 but was used when calculating the average and standard deviation.

Table 1b. Number of Operational Beds by Site and Fiscal Year

		DCHV BEDS															
VISN	SITE	FY89	FY90	FY91	FY92	FY93	FY94	FY95	FY96	FY97	FY98	FY99	FY00	FY01	FY02	FY03	FY04
1	Bedford, MA		40	40	40	40	40	40	40	40	40	40	40	40	40	40	40
1	Brockton, MA							50	50	50	46	46	46	46	46	46	46
2	Canandaigua, NY					25	25	25	25	25	25	25	25	25	25	25	25
3	Brooklyn, NY	50	50	50	50	50	50	50	50	50	50	50	50	50	50	50	50
3	Lyons, NJ	70	70	70	70	70	70	70	82	82	82	82	82	85	85	85	85
3	Montrose, NY	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60
4	Butler, PA		25	25	25	25	25	25	25	25	25	25	25	25	25	25	25
4	Coatesville, PA	40	40	40	40	40	40	40	40	40	40	80	80	120	120	120	120
4	Pittsburgh HCS					50	50	50	50	50	50	50	50	50	50	50	50
5	Martinsburg, WV		25	25	25	30	60	60	60	60	60	60	60	66	66	66	66
5	Perry Point, MD								25	25	25	25	25	50	50	50	50
6	Hampton, VA	30	30	60	28	28	28	28	28	28	28	28	28	24	24	24	24
7	Dublin, GA					20	20	20	23	23	23	23	23	35	35	35	35
7	Tuskegee, AL								15	43	43	43	43	43	43	43	43
8	Bay Pines, FL	25	25	25	25	25	25	25	25	25	25	25	25	25	25	25	25
9	Mt. Home, TN	25	25	32	25	25	25	25	25	25	25	25	25	35	35	35	35
10	Cincinnati, OH		40	50	50	50	50	50	50	50	50	50	50	50	50	50	50
10	Cleveland, OH	75	75	75	75	75	75	75	75	75	75	75	75	75	75	75	75
10	Dayton, OH	57	57	57	25	25	25	25	25	25	25	25	25	25	25	25	25
12	Milwaukee, WI	25	25	25	25	25	35	35	35	35	35	35	35	35	35	35	35
12	N. Chicago, IL	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60
15	Leavenworth, KS	30	30	30	30	30	30	30	30	30	178	178	178	178	178	178	178
15	St Louis, MO							60	60	60	50	50	50	50	50	50	50
16	Biloxi, MS	26	26	26	26	40	40	40	40	40	70	70	70	70	70	70	70
16	Little Rock, AR	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60
17	Dallas, TX		40	40	40	40	40	40	40	40	40	40	40	40	40	40	40
18	Prescott, AZ		25	25	25	50	50	50	50	50	50	50	50	50	50	50	50
20	American Lake, WA	60	60	60	60	60	60	60	60	50	50	50	20	20	20	20	20
20	Anchorage, AK					17	17	17	50	50	50	50	50	50	50	50	50
20	Portland, OR†, ††	40	40	40	40	40	40	40	40	40	40	40	40	40	40		
20	White City, OR	51	51	63	51	51	51	51	51	51	51	51	51	51	51	51	51
21	Palo Alto HCS	40	40	50	50	50	50	50	50	50	50	50	70	70	70	70	70
22	West LA, CA	25	25	68	68	100	100	100	100	100	100	100	100	100	100	100	100
23	Des Moines, IA				20	20	20	20	20	20	20	20	20	20	20	20	20
23	Hot Springs, SD	50	50	50	50	50	50	50	50	50	50	50	50	50	50	50	50
SITE AVERAGE		**45**	**42**	**46**	**42**	**43**	**44**	**45**	**45**	**45**	**50**	**51**	**51**	**54**	**54**	**54**	**54**
SITE S.D.		**16**	**15**	**16**	**16**	**19**	**19**	**18**	**19**	**18**	**28**	**29**	**29**	**31**	**31**	**31**	**31**
NATIONAL TOTAL		**899**	**1094**	**1206**	**1143**	**1331**	**1371**	**1481**	**1569**	**1587**	**1751**	**1791**	**1781**	**1873**	**1873**	**1833**	**1833**

† The Portland DCHV program closed during the first quarter of FY02.

†† Portland was not used to calculate site averages for FY04.

Table 1c. Mean LOS by VISN, Site and Fiscal Year

VISN	SITE	MEAN LOS (days)															
		FY89	FY90	FY91	FY92	FY93	FY94	FY95	FY96	FY97	FY98	FY99	FY00	FY01	FY02	FY03	FY04
1	Bedford, MA		67.0	127.2	132.2	138.0	142.7	131.0	132.8	112.8	98.2	109.9	102.0	108.3	103.0	102.3	109.7
1	Brockton, MA							84.4	98.5	103.2	92.9	94.5	88.8	89.3	97.3	87.0	103.4
2	Canandaigua, NY					136.8	130.8	113.5	97.2	85.6	57.6	36.0	51.4	72.9	98.7	87.9	90.8
3	Brooklyn, NY	85.8	187.7	208.8	194.1	182.9	158.9	183.6	188.6	144.1	110.9	101.6	105.5	98.1	104.3	85.5	92.5
3	Lyons, NJ	110.2	170.3	178.8	168.1	165.7	156.9	154.3	122.5	97.8	96.5	96.3	99.2	97.5	111.5	127.4	137.0
3	Montrose, NY	51.4	87.4	165.0	177.9	165.6	235.9	150.1	109.1	103.1	101.5	101.3	104.5	102.1	111.7	112.1	107.4
4	Butler, PA		65.6	107.5	130.8	125.4	122.8	133.4	128.0	110.6	95.3	73.5	81.9	102.2	89.0	94.9	104.6
4	Coatesville, PA	75.9	79.8	83.9	76.7	98.8	94.2	90.7	95.8	95.3	82.6	78.4	88.2	102.8	98.0	107.2	116.4
4	Pittsburgh HCS						64.2	161.1	146.5	121.1	94.8	99.2	93.9	105.2	109.6	111.4	106.0
5	Martinsburg, WV		73.8	159.2	141.3	127.4	176.1	171.1	154.2	133.9	112.9	109.6	119.4	103.2	105.2	105.3	113.7
5	Perry Point, MD								102.4	100.9	70.4	74.5	83.2	75.4	74.8	82.7	82.2
6	Hampton, VA	64.9	147.9	312.0	194.1	104.5	100.2	91.8	92.4	85.7	114.0	96.3	102.0	85.2	97.5	111.4	119.3
7	Dublin, GA					15.0	85.0	147.5	106.1	122.3	120.2	124.4	134.0	119.2	100.3	100.9	89.2
7	Tuskegee, AL								45.1	73.9	67.3	63.0	70.3	84.4	88.9	106.2	92.9
8	Bay Pines, FL	22.7	100.2	183.1	180.2	192.5	173.9	204.4	150.9	147.9	106.5	91.2	93.9	106.5	106.7	115.2	195.0
9	Mt. Home, TN	28.0	47.7	56.4	94.5	105.5	128.4	151.3	196.7	100.2	121.9	87.6	116.4	137.4	144.3	134.7	141.7
10	Cincinnati, OH		8.5	126.8	152.6	176.9	145.4	162.3	150.2	145.8	118.0	118.6	106.6	102.7	102.5	91.7	96.8
10	Cleveland, OH	50.2	149.6	165.9	198.3	227.2	208.4	135.6	118.9	98.6	89.1	91.7	90.3	90.4	111.5	104.6	103.6
10	Dayton, OH	80.9	155.4	158.6	156.7	136.5	125.1	124.5	109.4	106.3	145.3	121.5	119.5	135.8	107.5	87.0	100.1
12	Milwaukee, WI	51.2	90.6	97.2	113.5	103.0	121.4	130.4	161.0	196.4	170.9	165.2	107.3	76.1	139.5	124.2	153.2
12	N. Chicago, IL	91.5	153.1	133.6	134.8	120.3	135.5	135.5	119.0	104.8	116.8	121.3	121.5	133.0	130.4	121.3	129.9
15	Leavenworth, KS	52.2	129.6	128.8	118.2	149.9	176.7	213.9	166.5	162.4	90.9	97.5	109.5	112.9	122.7	142.5	135.9
15	St Louis, MO							2.0	108.5	116.2	118.2	116.4	125.4	127.9	116.3	122.8	123.7
16	Biloxi, MS	67.9	73.4	75.2	103.3	111.9	128.7	179.9	155.1	96.3	111.3	96.7	86.9	100.6	101.7	112.7	118.8
16	Little Rock, AR	77.9	98.0	92.1	123.7	125.4	101.2	108.2	104.8	96.6	111.8	112.2	123.9	113.0	104.8	107.7	98.4
17	Dallas, TX		76.7	120.6	106.9	118.7	139.5	142.4	132.5	101.5	95.4	101.8	92.4	89.8	90.5	96.6	98.2
18	Prescott, AZ		58.0	132.0	129.0	139.5	77.9	97.0	134.8	109.6	123.7	97.2	78.4	96.7	99.2	80.4	75.8
20	American Lake, WA	82.2	114.0	130.3	131.5	117.6	103.2	145.5	103.9	125.1	114.3	125.9	103.5	122.4	127.3	113.4	92.3
20	Anchorage, AK					52.9	109.9	117.6	106.5	135.2	123.8	188.6	141.5	100.6	122.1	118.8	131.6
20	Portland, OR†	86.9	112.8	154.4	161.9	137.3	160.5	165.4	158.9	139.2	147.5	123.9	107.7	97.9	64.9		
20	White City, OR††	79.0	214.5	186.4	199.3	148.7	166.7	186.2	179.8	101.7	112.1		89.2	172.0	183.2	183.3	402.0
21	Palo Alto HCS	30.0	80.8	101.3	97.6	101.2	109.2	93.1	98.4	127.0	100.7	98.7	99.0	109.3	123.0	111.7	127.3
22	West LA, CA	100.5	170.0	173.3	144.2	172.8	176.7	203.8	142.6	129.7	177.0	185.2	173.7	163.4	156.9	177.4	141.4
23	Des Moines, IA					102.9	121.4	134.7	128.0	132.5	132.4	86.7	83.5	82.9	66.0	74.5	79.2
23	Hot Springs, SD	80.2	155.3	124.4	139.9	130.5	160.2	142.3	123.7	91.6	130.7	139.7	134.0	130.2	146.3	118.4	123.4
SITE AVERAGE		**68.5**	**110.3**	**141.6**	**142.4**	**131.0**	**136.7**	**139.0**	**127.7**	**115.8**	**110.7**	**106.7**	**103.7**	**107.1**	**110.2**	**110.6**	**121.6**
SITE S.D.		**23.5**	**48.4**	**50.2**	**33.7**	**40.1**	**37.5**	**41.2**	**31.0**	**24.4**	**24.9**	**30.6**	**22.3**	**22.3**	**23.7**	**23.4**	**55.1**
NATIONAL AVERAGE		**68.0**	**117.4**	**135.0**	**137.4**	**136.7**	**134.2**	**138.7**	**125.3**	**112.1**	**105.6**	**101.6**	**102.8**	**107.2**	**110.0**	**111.5**	**115.1**

† The Portland DCHV program closed during FY02 and since then has not been used when calculating site average and standard deviation.

†† Since White City reported no discharges for FY99, length of stay was not applicable and was not used when calculating the average and standard deviation.

Table 2a. Number of Discharges by VISN and Fiscal Year, and Percent Change From FY03 to FY04

VISN†	Number of Sites in VISN	DISCHARGES																% Change in DC's From FY03 to FY04
		FY89	FY90	FY91	FY92	FY93	FY94	FY95	FY96	FY97	FY98	FY99	FY00	FY01	FY02	FY03	FY04	
1	2		31	98	93	107	95	177	258	269	299	280	248	275	263	276	269	-2.5%
2	1					10	132	116	159	173	288	256	168	24	22	18	39	116.7%
3	3	233	398	335	318	331	328	383	527	692	713	681	670	688	646	611	550	-10.0%
4	3	94	202	234	237	211	286	333	360	436	486	520	568	611	623	600	612	2.0%
5	2		27	50	50	60	57	93	185	228	344	310	258	368	403	411	437	6.3%
6	1	29	52	60	71	109	116	98	98	73	67	57	58	72	70	56	43	-23.2%
7	2					1	50	44	70	168	226	258	206	210	228	190	202	6.3%
8	1	3	67	61	40	67	68	50	29	53	61	85	64	79	63	64	44	-31.3%
9	1	150	170	152	103	80	65	90	54	110	88	123	117	94	92	71	83	16.9%
10	3	92	244	299	318	287	312	373	407	465	540	509	536	526	562	616	629	2.1%
12	2	109	218	241	233	264	224	245	244	277	250	239	263	281	223	256	248	-3.1%
15	2	74	70	89	65	63	47	59	180	220	510	562	519	477	481	487	526	8.0%
16	2	171	289	303	275	319	309	263	285	343	404	433	376	354	349	358	366	2.2%
17	1		40	100	125	99	93	94	103	118	129	123	129	133	108	105	103	-1.9%
18	1		23	105	101	108	187	185	103	128	105	238	224	195	157	183	286	56.3%
20††	3	234	412	400	325	424	431	338	450	471	464	322	502	551	274	214	189	-11.7%
21	1	8	161	177	209	168	162	201	171	149	209	198	199	218	204	222	194	-12.6%
22	1	28	89	108	131	129	142	148	164	219	198	198	210	211	209	220	254	15.5%
23	2	40	92	74	117	160	167	157	157	189	158	176	200	192	183	202	176	-12.9%
TOTAL	**34**	**1,265**	**2,585**	**2,886**	**2,811**	**2,997**	**3,271**	**3,447**	**4,004**	**4,781**	**5,539**	**5,568**	**5,515**	**5,559**	**5,160**	**5,160**	**5,250**	**1.7%**
VISN AVG	**1.8**	**70.3**	**136.1**	**151.9**	**147.9**	**157.7**	**172.2**	**181.4**	**210.7**	**251.6**	**291.5**	**293.1**	**290.3**	**292.6**	**271.6**	**271.6**	**276.3**	**6.5%**
VISN S.D.	**0.8**	**78.1**	**124.6**	**114.2**	**105.4**	**114.4**	**109.9**	**108.5**	**136.0**	**159.9**	**180.0**	**168.4**	**177.8**	**191.0**	**185.6**	**187.1**	**188.0**	**31.4%**

†There are no DCHV programs in VISNs 11 and 19.

†† During FY89-FY02 there were four sites in VISN 20. The Portland DCHV program closed during the first quarter of FY02.

Table 2b. Number of Operational Beds by VISN and Fiscal Year, and Percent Change From FY01 to FY04

VISN†	Number of Sites in VISN	DCHV BEDS										% Change in Beds From FY01 to FY04
		FY95	FY96	FY97	FY98	FY99	FY00	FY01	FY02	FY03	FY04	
1	2	90	90	90	86	86	86	86	86	86	86	0.0%
2	1	25	25	25	25	25	25	25	25	25	25	0.0%
3	3	180	192	192	192	192	192	195	195	195	195	0.0%
4	3	115	115	115	115	155	155	195	195	195	195	0.0%
5	2	60	85	85	85	85	85	116	116	116	116	0.0%
6	1	28	28	28	28	28	28	24	24	24	24	0.0%
7	2	20	38	66	66	66	66	78	78	78	78	0.0%
8	1	25	25	25	25	25	25	25	25	25	25	0.0%
9	1	25	25	25	25	25	25	35	35	35	35	0.0%
10	3	150	150	150	150	150	150	150	150	150	150	0.0%
12	2	95	95	95	95	95	95	95	95	95	95	0.0%
15	2	90	90	90	228	228	228	228	228	228	228	0.0%
16	2	100	100	100	130	130	130	130	130	130	130	0.0%
17	1	40	40	40	40	40	40	40	40	40	40	0.0%
18	1	50	50	50	50	50	50	50	50	50	50	0.0%
20††	3	168	201	191	191	191	161	161	121	121	121	-24.8%
21	1	50	50	50	50	50	70	70	70	70	70	0.0%
22	1	100	100	100	100	100	100	100	100	100	100	0.0%
23	2	70	70	70	70	70	70	70	70	70	70	0.0%
TOTAL	**34**	**1,481**	**1,569**	**1,587**	**1,751**	**1,791**	**1,781**	**1,873**	**1,833**	**1,833**	**1,833**	**-2.1%**
VISN AVG	**1.8**	**77.9**	**82.6**	**83.5**	**92.2**	**94.3**	**93.7**	**98.6**	**96.5**	**96.5**	**96.5**	**-1.3%**
VISN S.D.	**0.8**	**48.3**	**52.1**	**50.0**	**60.2**	**61.6**	**58.9**	**61.4**	**59.9**	**59.9**	**59.9**	**5.5%**

†There are no DCHV programs in VISNs 11 or 19.

†† During FY89-FY02 there were four sites in VISN 20. The Portland DCHV program closed during the first quarter of FY02.

Table 3. Sociodemographic Characteristics at Admission by Fiscal Year

Sociodemographic Characterictics	FY89 n=1265	FY90 n=2585	FY91 n=2886	FY92 n=2811	FY93 n=2997	FY94 n=3271	FY95 n=3447	FY96 n=4004	FY97 n=4781	FY98 n=5539	FY99 n=5568	FY00 n=5515	FY01 n=5559	FY02 n=5160	FY03 n=5160	FY04 n=5250
Age (years)																
Mean	43.1	42.1	42.0	41.8	42.2	42.2	42.7	42.9	43.6	44.9	45.5	45.8	46.5	47.2	47.3	47.9
S.D.	10.5	10.1	9.1	8.4	8.2	7.9	7.9	7.7	7.8	7.9	7.9	7.5	7.4	7.4	7.2	7.5
Gender																
Males	97.9%	97.3%	97.6%	97.4%	97.1%	96.7%	96.3%	96.4%	96.2%	96.6%	96.1%	96.3%	95.8%	96.3%	96.7%	96.3%
Females	2.1%	2.7%	2.4%	2.6%	2.9%	3.3%	3.7%	3.6%	3.8%	3.4%	3.9%	3.7%	4.2%	3.7%	3.3%	3.7%
Ethnicity																
White	66.8%	58.6%	57.7%	52.7%	53.1%	51.0%	49.1%	49.4%	49.1%	49.1%	48.7%	50.0%	47.9%	46.2%	45.7%	45.8%
African American	28.4%	34.6%	36.5%	41.8%	41.6%	44.1%	45.2%	45.5%	44.4%	45.4%	46.0%	44.1%	45.7%	47.4%	48.8%	48.4%
Hispanic	2.5%	4.8%	3.4%	2.9%	3.3%	3.0%	3.2%	3.3%	4.2%	3.5%	3.6%	3.8%	4.3%	4.3%	3.9%	4.0%
Other	2.3%	2.0%	2.3%	2.6%	2.0%	2.0%	2.6%	1.8%	2.3%	2.1%	1.7%	2.2%	2.0%	2.1%	1.6%	1.8%
Marital status																
Married	3.6%	2.6%	2.7%	3.1%	3.7%	4.1%	3.3%	3.9%	4.7%	5.5%	5.0%	4.6%	5.4%	4.8%	4.8%	4.5%
Separated, widowed or divorced	70.0%	70.4%	70.8%	67.8%	68.7%	66.4%	67.8%	65.6%	66.7%	67.0%	66.9%	67.2%	66.6%	68.1%	66.9%	67.7%
Never married	26.4%	27.0%	26.5%	29.1%	27.6%	29.4%	28.8%	30.5%	28.6%	27.5%	28.1%	28.3%	28.0%	27.2%	28.3%	27.9%
Public financial support																
SC psychiatric	5.9%	4.5%	4.8%	3.3%	3.0%	3.8%	3.9%	3.7%	4.1%	5.2%	4.8%	4.3%	4.5%	4.2%	3.9%	4.1%
SC medical	11.3%	12.7%	11.6%	10.5%	10.5%	10.5%	10.6%	10.9%	11.5%	11.8%	11.2%	12.1%	11.5%	10.8%	11.2%	11.8%
NSC pension	6.0%	3.6%	2.4%	1.6%	1.9%	1.5%	1.9%	1.9%	2.3%	3.4%	3.9%	4.4%	4.8%	4.5%	5.1%	5.1%
Non-VA disability	11.9%	7.8%	6.4%	5.3%	7.3%	6.7%	8.0%	7.4%	6.9%	8.1%	8.7%	8.8%	8.8%	8.8%	7.4%	8.5%
Other	5.5%	9.7%	11.1%	11.7%	11.2%	11.8%	10.7%	8.8%	6.7%	6.1%	4.5%	5.0%	4.9%	3.8%	3.8%	4.2%
Type of program contact																
Outreach initiated by VA staff	10.5%	12.2%	13.9%	14.1%	13.1%	15.0%	14.5%	13.8%	13.0%	16.2%	16.6%	16.6%	18.9%	17.1%	14.6%	13.7%
Referred by non-VA homeless program	4.1%	5.2%	5.3%	4.2%	3.2%	3.3%	3.9%	3.8%	3.9%	4.6%	4.7%	4.3%	4.0%	4.1%	4.1%	3.7%
Referred by VAMC inpatient program	49.9%	44.6%	47.0%	51.3%	53.7%	55.4%	55.6%	56.3%	52.9%	42.3%	39.5%	37.1%	37.8%	38.7%	40.4%	40.6%
Referred by VAMC outpatient program	6.1%	7.0%	8.5%	8.3%	7.0%	7.5%	6.5%	7.7%	10.5%	14.0%	12.8%	14.9%	12.6%	13.5%	14.0%	12.7%
Self-referred	18.3%	20.3%	15.9%	12.0%	13.7%	10.8%	12.6%	10.8%	13.1%	16.6%	21.5%	21.5%	22.1%	21.9%	22.1%	23.0%
Referred by HCHV program	6.3%	6.2%	5.6%	6.9%	6.1%	5.0%	4.0%	3.7%	3.2%	2.5%	1.7%	2.0%	1.7%	1.5%	1.1%	2.8%
Other	4.8%	4.5%	3.9%	3.2%	3.2%	3.0%	3.0%	3.9%	3.5%	3.8%	3.3%	3.6%	3.0%	3.2%	3.7%	3.5%

Table 4. Military History by Fiscal Year

Military History	FY89 n=1265	FY90 n=2585	FY91 n=2886	FY92 n=2811	FY93 n=2997	FY94 n=3271	FY95 n=3447	FY96 n=4004	FY97 n=4781	FY98 n=5539	FY99 n=5568	FY00 n=5515	FY01 n=5559	FY02 n=5160	FY03 n=5160	FY04 n=5250
Service Era																
Pre WWII Era	0.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
WWII Era	5.4%	4.0%	2.4%	1.3%	1.0%	0.5%	0.6%	0.3%	0.4%	0.6%	0.5%	0.3%	0.2%	0.3%	0.2%	0.1%
Between WWII and Korean Eras	1.5%	1.9%	0.6%	0.6%	0.4%	0.2%	0.2%	0.1%	0.0%	0.1%	0.1%	0.1%	0.1%	0.0%	0.0%	0.0%
Korean Era	9.6%	7.8%	6.4%	4.9%	4.0%	3.5%	2.1%	1.5%	1.5%	1.6%	1.6%	1.1%	0.8%	0.8%	0.6%	0.6%
Between Korean and Vietnam Eras	13.8%	11.1%	10.4%	9.1%	7.9%	7.0%	7.0%	6.9%	6.0%	5.6%	5.4%	4.4%	4.1%	3.5%	2.3%	2.3%
Vietnam Era	50.6%	51.4%	54.7%	55.0%	56.4%	54.1%	52.5%	49.4%	50.4%	51.9%	50.4%	47.9%	48.1%	46.0%	43.5%	42.0%
Post-Vietnam Era†	18.9%	23.8%	25.5%	29.1%	30.1%	34.7%	37.6%	41.8%	41.8%	40.3%	42.0%	46.1%	46.7%	49.4%	53.4%	55.0%
Received friendly or hostile fire in a combat zone	28.3%	25.8%	28.3%	26.5%	25.0%	24.6%	23.8%	22.6%	21.9%	22.2%	21.4%	21.1%	20.5%	18.3%	16.3%	16.7%
POW	0.5%	0.7%	0.6%	0.2%	0.4%	0.6%	0.6%	0.4%	0.5%	0.6%	0.6%	0.4%	0.4%	0.4%	0.2%	0.5%

† Includes Persian Gulf Era.

Table 5. Residential History at Admission by Fiscal Year

Residential History	FY89 n=1265	FY90 n=2585	FY91 n=2886	FY92 n=2811	FY93 n=2997	FY94 n=3271	FY95 n=3447	FY96 n=4004	FY97 n=4781	FY98 n=5539	FY99 n=5568	FY00 n=5515	FY01 n=5559	FY02 n=5160	FY03 n=5160	FY04 n=5250
Length of time homeless																
At risk for homelessness	21.9%	9.3%	7.3%	5.8%	5.3%	6.2%	4.7%	5.0%	5.1%	6.5%	8.0%	5.1%	4.8%	4.5%	4.1%	4.6%
< 1 month	19.6%	19.5%	17.9%	14.6%	12.4%	12.1%	13.5%	14.8%	15.9%	17.0%	18.7%	21.2%	20.2%	18.5%	18.6%	19.0%
1 - 11 months	42.9%	50.7%	52.9%	54.2%	56.3%	58.3%	57.9%	57.1%	56.3%	54.9%	52.8%	53.2%	53.4%	55.9%	56.0%	54.0%
> 11 months	15.6%	20.5%	21.9%	25.4%	26.0%	23.4%	23.9%	23.1%	22.6%	21.5%	20.5%	20.5%	21.7%	21.1%	21.2%	22.5%
Spent at least one night outdoors or in a shelter during the 30 days prior to admission	45.5%	51.8%	46.2%	47.1%	47.3%	44.9%	47.9%	47.7%	50.5%	53.0%	52.9%	57.6%	57.8%	56.1%	54.5%	52.2%
Where veteran usually slept during the 30 days prior to admission																
shelter/outdoors	24.3%	31.5%	28.5%	31.4%	30.8%	28.6%	30.0%	29.1%	30.8%	32.1%	33.6%	36.4%	35.1%	34.3%	33.0%	31.6%
intermittently with family and/or friends	19.5%	18.6%	18.2%	16.9%	17.0%	16.8%	17.2%	17.7%	19.8%	21.2%	22.8%	23.9%	22.3%	23.4%	22.1%	22.3%
institution	47.1%	41.1%	44.7%	44.3%	43.5%	47.7%	45.7%	46.8%	41.4%	37.3%	32.8%	29.6%	33.4%	33.8%	36.3%	35.6%
own apartment	6.1%	5.9%	5.4%	4.6%	5.3%	4.0%	3.7%	3.8%	4.2%	6.0%	7.5%	6.5%	6.1%	5.1%	5.5%	7.3%
other	2.9%	2.9%	3.2%	2.9%	3.4%	2.9%	3.3%	2.5%	3.8%	3.4%	3.4%	3.5%	3.1%	3.3%	3.2%	3.3%

Table 6. Self-Reported Health History at Admission by Fiscal Year

Self-Reported Health History	FY89 n=1265	FY90 n=2585	FY91 n=2886	FY92 n=2811	FY93 n=2997	FY94 n=3271	FY95 n=3447	FY96 n=4004	FY97 n=4781	FY98 n=5539	FY99 n=5568	FY00 n=5515	FY01 n=5559	FY02 n=5160	FY03 n=5160	FY04 n=5250
Veteran perceives s/he has:																
serious medical problem	53.8%	41.1%	37.5%	34.7%	36.8%	37.7%	39.1%	37.7%	40.2%	42.7%	45.1%	45.1%	46.3%	47.9%	47.2%	49.5%
alcohol problem	46.1%	45.2%	43.9%	45.0%	48.0%	51.6%	50.0%	49.4%	45.7%	48.1%	48.8%	51.9%	54.3%	50.7%	50.6%	49.5%
drug problem	24.3%	28.3%	26.0%	31.3%	32.7%	38.0%	39.6%	41.0%	37.9%	40.6%	40.0%	42.3%	44.7%	42.3%	45.3%	45.0%
emotional problem	42.3%	39.7%	40.3%	36.3%	38.5%	43.1%	45.3%	46.9%	49.5%	55.0%	55.6%	56.0%	55.9%	54.0%	53.8%	54.2%
Ever hospitalized for:																
alcoholism	66.6%	67.0%	70.9%	71.3%	71.6%	73.5%	74.7%	72.7%	70.5%	70.7%	71.8%	72.8%	72.6%	70.9%	71.0%	70.3%
drug dependency	34.2%	39.8%	39.2%	46.2%	48.3%	54.8%	56.1%	60.0%	58.2%	59.5%	58.8%	57.7%	60.1%	58.8%	61.9%	63.3%
psychiatric problem	37.9%	33.9%	33.5%	29.6%	29.4%	32.0%	33.1%	34.5%	36.3%	41.2%	42.2%	41.0%	40.8%	39.2%	38.7%	39.3%
Any previous mental health hospitalization	87.2%	86.1%	87.9%	86.4%	87.7%	89.3%	89.3%	88.8%	88.5%	89.8%	90.9%	90.2%	90.3%	88.9%	89.6%	88.7%
Prior admission to a domiciliary?	27.1%	22.1%	23.1%	22.7%	25.1%	24.4%	26.2%	24.7%	27.5%	30.2%	33.8%	36.3%	38.3%	38.8%	37.3%	41.2%
Use of VA medical or psychiatric services in the 6 months prior to admission?	72.9%	71.2%	72.7%	72.5%	71.6%	72.7%	74.1%	72.4%	72.6%	76.7%	75.6%	75.4%	74.4%	72.7%	75.4%	76.2%

Table 7. Employment and Income Histories at Admission by Fiscal Year

Employment and Income Histories	FY89 n=1265	FY90 n=2585	FY91 n=2886	FY92 n=2811	FY93 n=2997	FY94 n=3271	FY95 n=3447	FY96 n=4004	FY97 n=4781	FY98 n=5539	FY99 n=5568	FY00 n=5515	FY01 n=5559	FY02 n=5160	FY03 n=5160	FY04 n=5250
Days worked for pay during the month prior to admission:																
none	86.3%	83.5%	84.8%	87.6%	86.0%	86.4%	85.9%	86.7%	85.5%	84.8%	84.4%	83.2%	83.8%	85.7%	86.6%	88.2%
1-19 days	11.3%	13.2%	12.4%	8.8%	9.7%	9.3%	9.6%	10.5%	11.2%	11.3%	12.1%	12.9%	12.0%	10.4%	10.4%	8.7%
> 19 days	2.4%	3.3%	2.8%	3.6%	4.3%	4.4%	4.5%	2.9%	3.3%	3.9%	3.5%	3.8%	4.2%	3.8%	3.0%	3.1%
Usual employment pattern during the three years prior to admission:																
full-time	38.7%	40.7%	44.3%	43.1%	41.2%	39.2%	40.0%	42.5%	43.5%	39.9%	42.7%	44.0%	42.7%	42.7%	43.6%	42.7%
part-time	23.9%	26.0%	27.1%	28.2%	28.0%	26.9%	22.5%	25.7%	27.6%	28.2%	26.4%	25.8%	26.1%	26.7%	26.0%	23.1%
unemployed	22.6%	22.9%	21.3%	23.3%	24.0%	26.9%	30.3%	25.1%	20.9%	21.1%	19.0%	18.6%	18.7%	19.1%	19.7%	22.2%
retired/disabled	13.6%	9.7%	6.6%	4.5%	5.6%	5.8%	6.1%	5.9%	7.1%	10.2%	11.4%	11.1%	12.1%	11.1%	10.3%	11.5%
other	1.3%	0.7%	0.7%	1.0%	1.2%	1.2%	1.0%	0.8%	0.9%	0.6%	0.5%	0.5%	0.4%	0.4%	0.4%	0.4%
No income received in the 30 days prior to admission	44.7%	40.6%	42.8%	48.0%	45.8%	49.5%	50.5%	48.2%	47.1%	46.3%	47.2%	49.2%	48.0%	51.7%	51.8%	52.8%

Table 8. Psychiatric and Medical Diagnoses at Admission by Fiscal Year

Diagnoses	FY89 n=1265	FY90 n=2585	FY91 n=2886	FY92 n=2811	FY93 n=2997	FY94 n=3271	FY95 n=3447	FY96 n=4004	FY97 n=4781	FY98 n=5539	FY99 n=5568	FY00 n=5515	FY01 n=5559	FY02 n=5160	FY03 n=5160	FY04 n=5250
Psychiatric Diagnoses:																
Alcohol dependency/abuse	79.0%	80.2%	80.6%	82.5%	84.1%	85.3%	83.4%	82.5%	80.8%	81.3%	81.6%	81.8%	82.5%	80.7%	80.3%	79.4%
Drug dependency abuse	45.9%	52.2%	52.0%	57.3%	59.0%	63.8%	64.8%	67.2%	66.2%	66.7%	66.5%	65.7%	67.7%	66.8%	69.8%	69.9%
Schizophrenia	5.8%	5.1%	4.3%	3.0%	2.9%	3.5%	2.9%	2.5%	3.1%	4.4%	4.5%	4.8%	4.7%	4.9%	4.6%	4.6%
Other psychotic disorder	3.4%	2.7%	2.7%	1.9%	2.4%	2.4%	2.0%	2.4%	2.7%	2.7%	3.0%	3.2%	3.4%	2.7%	2.9%	3.0%
Anxiety disorder	10.5%	6.4%	6.7%	5.6%	6.1%	6.2%	7.5%	7.7%	7.3%	7.4%	8.4%	9.7%	7.9%	8.5%	9.3%	10.1%
Affective disorder	12.9%	10.8%	13.2%	15.1%	17.3%	18.1%	21.6%	23.0%	21.1%	22.0%	24.0%	27.0%	26.8%	29.2%	27.9%	30.2%
Bipolar disorder	4.9%	4.7%	4.5%	3.3%	4.4%	4.2%	4.8%	4.6%	5.7%	7.6%	9.3%	9.0%	8.6%	8.9%	9.9%	9.9%
Adjustment disorder	15.3%	11.7%	12.9%	14.4%	18.0%	15.8%	17.6%	15.6%	15.9%	15.5%	15.6%	16.4%	14.2%	16.1%	16.7%	15.7%
PTSD from combat	11.3%	10.9%	13.0%	12.0%	11.8%	11.3%	11.5%	10.4%	10.4%	11.3%	10.2%	10.2%	10.4%	9.3%	8.8%	7.5%
Personality disorder	26.5%	30.4%	34.6%	29.7%	27.4%	22.0%	22.1%	18.9%	13.5%	14.8%	13.6%	16.0%	14.5%	14.9%	16.2%	14.6%
Any Psychiatric Diagnosis	96.0%	96.9%	96.9%	97.6%	98.6%	97.8%	98.2%	97.7%	97.2%	97.8%	97.7%	98.1%	98.5%	98.7%	98.5%	98.3%
Any Substance Abuse Disorder	83.1%	86.5%	87.1%	89.5%	89.9%	91.4%	91.8%	91.0%	90.0%	90.8%	91.0%	91.6%	92.6%	91.8%	92.1%	91.9%
Serious Mental Illness†	37.3%	32.4%	36.3%	33.1%	35.0%	35.4%	38.4%	39.5%	39.9%	43.8%	45.9%	49.2%	49.3%	49.1%	48.4%	48.6%
Dually Diagnosed††	27.2%	25.6%	30.1%	27.9%	30.3%	31.0%	34.2%	35.2%	35.2%	38.9%	40.9%	44.4%	44.7%	43.9%	43.8%	44.0%
Selected Medical Diagnoses																
Oral/dental pathology	38.9%	41.7%	39.2%	38.8%	39.9%	41.5%	41.4%	43.2%	42.5%	37.6%	36.5%	39.3%	41.1%	38.0%	34.5%	32.0%
Eye disorder	11.2%	11.2%	10.3%	8.1%	6.3%	6.4%	7.7%	9.8%	7.0%	7.9%	6.5%	7.7%	8.8%	7.8%	7.2%	7.0%
Hypertension	14.0%	10.5%	12.8%	9.7%	10.0%	10.8%	12.2%	12.3%	12.9%	16.6%	17.3%	18.7%	20.1%	22.6%	24.0%	25.5%
Peripheral vascular disease	2.4%	3.1%	3.2%	2.1%	2.4%	1.6%	2.5%	1.7%	2.4%	2.9%	2.7%	2.6%	2.7%	2.7%	2.4%	2.4%
Cardiac disease	6.3%	6.3%	5.8%	4.8%	4.0%	4.5%	5.3%	4.8%	5.5%	7.0%	7.0%	6.8%	6.9%	6.7%	6.5%	7.5%
Chronic obstructive pulmonary disease	7.8%	8.0%	7.5%	5.4%	5.0%	5.4%	5.5%	6.0%	6.5%	7.7%	7.5%	8.5%	8.1%	7.5%	7.6%	7.5%
Tuberculosis	1.7%	3.1%	4.3%	3.5%	3.0%	2.8%	2.8%	2.5%	2.8%	1.9%	1.6%	2.4%	2.8%	2.3%	2.4%	2.4%
Gastrointestinal disease	6.8%	8.6%	9.4%	8.1%	8.0%	7.2%	9.1%	9.0%	10.6%	9.7%	9.7%	11.3%	13.3%	12.8%	12.6%	12.8%
Liver disease	3.2%	4.3%	4.9%	6.1%	7.5%	10.1%	9.1%	11.9%	12.7%	12.3%	13.7%	17.7%	20.1%	21.3%	22.7%	21.4%
Diabetes	3.5%	3.8%	3.2%	3.6%	3.7%	3.3%	4.4%	3.7%	4.7%	4.9%	5.5%	6.0%	6.7%	7.8%	8.6%	10.2%
Seizure disorder	2.4%	4.0%	3.4%	2.3%	2.3%	2.0%	2.5%	2.3%	2.5%	3.0%	2.5%	3.1%	3.0%	2.4%	2.7%	2.2%
Orthopedic problems	20.4%	23.0%	26.1%	26.0%	25.4%	24.5%	26.8%	27.1%	28.8%	26.4%	26.3%	31.7%	31.5%	31.3%	31.2%	30.8%
Any Medical Diagnosis	69.0%	73.9%	75.7%	74.7%	74.1%	72.8%	75.9%	79.4%	80.7%	78.2%	80.0%	83.3%	85.5%	85.3%	87.9%	88.2%

† Serious mental illness is defined as having a psychiatric diagnosis that falls into one of the following categories: schizophrenia; other psychotic disorder; affective disorder, bipolar disorder, PTSD and other anxiety disorders.

††Dually diagnosed is defined as having a substance abuse disorder and a serious mental illness

Table 9. Discharge Status by Fiscal Year

Discharge Status	FY89 n=1265	FY90 n=2585	FY91 n=2886	FY92 n=2811	FY93 n=2997	FY94 n=3271	FY95 n=3447	FY96 n=4004	FY97 n=4781	FY98 n=5539	FY99 n=5568	FY00 n=5515	FY01 n=5559	FY02 n=5160	FY03 n=5160	FY04 n=5250
Length of Stay (days)																
Mean	68.0	117.4	135.0	137.4	136.7	134.1	138.7	125.4	112.2	105.5	101.6	102.7	107.1	109.9	111.6	115.1
S.D.	55.8	104.4	115.8	112.8	114.8	116.9	114.8	96.2	85.5	78.8	73.2	71.2	70.9	71.6	73.9	78.2
Length of Stay																
< 8 days	6.6%	5.0%	3.2%	4.4%	4.9%	5.0%	4.2%	4.5%	4.0%	4.5%	3.8%	3.8%	2.8%	3.1%	2.8%	2.2%
8-28 days	22.2%	11.5%	10.7%	11.0%	10.2%	11.3%	10.2%	8.8%	11.3%	11.3%	11.0%	9.8%	9.0%	8.5%	8.5%	7.5%
29-60 days	26.8%	19.3%	15.4%	13.3%	14.1%	13.1%	12.4%	13.8%	14.6%	15.4%	18.2%	17.1%	15.9%	15.2%	13.4%	13.7%
61-90 days	16.6%	15.0%	14.7%	12.2%	12.7%	12.2%	12.5%	13.1%	13.6%	16.3%	15.1%	15.9%	15.7%	15.1%	15.8%	14.2%
91-180 days	22.5%	28.1%	28.9%	29.6%	29.2%	31.6%	31.9%	36.6%	39.9%	38.5%	40.1%	41.8%	43.4%	43.4%	45.4%	48.0%
> 180 days	5.3%	21.1%	27.1%	29.5%	28.9%	26.9%	28.8%	23.2%	16.6%	14.1%	11.9%	11.6%	13.3%	14.6%	14.2%	14.3%
Disposition at discharge																
Completed program†	42.6%	49.5%	50.9%	50.5%	53.3%	51.4%	54.6%	58.9%	62.2%	66.0%	71.3%	68.7%	67.9%	71.7%	72.5%	71.6%
Asked to leave	22.5%	19.1%	19.4%	21.9%	21.0%	20.1%	19.9%	18.7%	16.0%	15.0%	12.9%	14.2%	13.8%	12.1%	12.3%	12.9%
Left by choice	24.2%	20.8%	20.1%	19.7%	18.8%	18.9%	17.9%	15.2%	16.0%	13.1%	10.8%	12.2%	12.8%	11.4%	10.6%	10.7%
Transferred to other tx program	7.8%	8.1%	7.6%	5.6%	4.5%	6.9%	5.5%	4.5%	3.9%	3.5%	2.7%	2.7%	3.4%	3.0%	2.6%	2.9%
Other	3.0%	2.6%	2.0%	2.3%	2.4%	2.7%	2.0%	2.7%	2.0%	2.5%	2.3%	2.2%	2.1%	1.8%	2.0%	1.9%
Veteran's overall participation																
Inadequate participation	55.4%	46.0%	47.8%	47.1%	44.6%	42.2%	38.2%	36.5%	32.7%	31.4%	28.7%	28.9%	28.3%	27.0%	25.3%	26.8%
Made use of program	32.7%	33.3%	29.2%	28.6%	29.0%	30.8%	32.0%	32.9%	34.8%	36.0%	34.2%	33.6%	31.1%	33.0%	33.8%	33.7%
Made optimal use of program	11.9%	20.7%	23.0%	24.3%	26.4%	27.0%	29.8%	30.6%	32.5%	32.6%	37.1%	37.5%	40.7%	40.0%	40.9%	39.4%
Living situation at discharge																
Shelter/outdoors	7.3%	7.5%	8.1%	8.7%	7.4%	8.8%	8.9%	8.1%	6.5%	6.4%	5.9%	6.9%	5.8%	6.3%	5.8%	5.9%
HWH/transitional program	5.8%	6.6%	5.0%	6.4%	7.4%	7.7%	8.7%	10.6%	9.6%	11.0%	10.6%	11.0%	12.6%	14.7%	15.0%	14.9%
Institution	8.8%	8.2%	6.8%	6.5%	6.5%	8.6%	7.3%	5.8%	6.1%	6.2%	5.2%	5.1%	4.9%	4.6%	4.0%	4.4%
Own apartment	15.6%	23.3%	24.2%	25.2%	27.7%	25.6%	29.7%	29.4%	32.4%	31.7%	33.5%	35.2%	35.8%	33.3%	37.2%	38.1%
Apartment of family or friend	19.0%	19.6%	23.5%	23.4%	20.9%	25.0%	24.5%	26.2%	25.1%	25.0%	24.2%	22.8%	23.1%	24.3%	24.6%	23.4%
Left without indicating	28.0%	20.9%	19.2%	22.4%	21.1%	16.9%	14.8%	13.4%	13.0%	13.4%	12.6%	12.0%	11.5%	10.6%	8.8%	8.9%
Another domiciliary program	13.6%	10.9%	10.1%	4.8%	5.5%	4.8%	3.4%	3.3%	2.9%	2.8%	4.4%	4.0%	3.3%	3.8%	3.0%	2.8%
Other	1.9%	2.9%	3.1%	2.6%	3.5%	2.6%	2.7%	3.2%	4.3%	3.6%	3.5%	3.0%	3.0%	2.5%	1.6%	1.8%
Employment situation at discharge																
Disabled/retired	13.8%	13.0%	11.1%	9.3%	10.8%	10.9%	10.6%	9.8%	10.7%	14.0%	15.6%	14.5%	16.3%	16.2%	16.4%	18.1%
Unemployed	28.7%	28.7%	29.1%	30.0%	25.7%	27.8%	26.9%	23.6%	20.1%	18.8%	17.9%	18.1%	17.2%	16.8%	16.4%	18.3%
Part-time employment	9.0%	7.9%	6.7%	7.7%	7.9%	7.6%	7.5%	8.2%	7.3%	6.5%	5.8%	5.5%	5.6%	5.3%	4.9%	4.7%
Full-time employment	23.7%	29.0%	30.2%	29.0%	29.2%	28.2%	29.4%	29.8%	31.4%	31.7%	34.0%	35.5%	34.0%	34.3%	34.8%	32.1%
Vocational training	0.6%	1.7%	2.3%	2.4%	2.2%	1.3%	1.7%	1.2%	1.4%	1.1%	1.6%	1.3%	1.1%	1.0%	1.0%	1.0%
VA's IWT/CWT	2.2%	3.3%	4.0%	3.8%	6.5%	7.4%	9.8%	11.9%	12.5%	13.3%	11.9%	12.3%	13.5%	14.6%	16.1%	15.6%
Student	1.6%	2.1%	1.7%	1.7%	1.7%	2.3%	1.8%	1.4%	1.4%	0.9%	1.1%	0.8%	0.7%	0.6%	0.6%	0.5%
Other	0.9%	1.8%	1.5%	1.7%	2.0%	2.3%	1.7%	2.6%	2.9%	3.2%	3.0%	2.2%	2.2%	2.4%	2.6%	2.3%
Employment status unknown	19.5%	12.4%	13.4%	14.3%	14.0%	12.3%	10.6%	11.4%	12.3%	10.5%	9.0%	9.8%	9.4%	8.7%	7.2%	7.5%

† Includes veterans who successfully completed all program components and veterans who successfully completed some program components.

Table 10. Percent of Veterans Rated by Clinicians as Clinically Improved by Fiscal Year

Clinical Improvement During DCHV Stay†	FY89 n=1265	FY90 n=2585	FY91 n=2886	FY92 n=2811	FY93 n=2997	FY94 n=3271	FY95 n=3447	FY96 n=4004	FY97 n=4781	FY98 n=5539	FY99 n=5568	FY00 n=5515	FY01 n=5559	FY02 n=5160	FY03 n=5160	FY04 n=5250
Personal hygiene	63.4%	79.6%	79.3%	78.3%	81.9%	79.3%	81.1%	85.1%	88.1%	91.1%	93.7%	94.0%	94.7%	93.4%	95.1%	92.1%
Alcohol problems	52.7%	65.3%	69.8%	71.5%	74.6%	76.0%	78.3%	80.3%	80.4%	82.2%	84.7%	84.0%	86.2%	86.1%	86.9%	88.4%
Drug problems	49.3%	65.6%	70.9%	70.5%	73.7%	75.3%	77.6%	77.9%	80.3%	80.4%	83.8%	84.2%	85.8%	85.8%	87.4%	89.2%
Psychotic symptoms	32.2%	49.0%	48.5%	58.9%	50.0%	58.1%	62.0%	55.9%	64.6%	66.9%	70.4%	72.7%	83.7%	77.0%	84.1%	85.3%
Mental health problems††	48.6%	61.4%	63.0%	64.2%	65.9%	69.0%	69.9%	74.6%	77.1%	78.6%	84.4%	83.7%	85.6%	86.1%	87.1%	86.6%
Medical problems	67.1%	74.8%	77.4%	78.4%	77.8%	80.9%	82.4%	85.2%	87.2%	87.4%	89.7%	88.6%	90.6%	89.7%	92.1%	91.3%
Relationships with family and friends	40.3%	53.8%	56.6%	56.5%	57.4%	61.6%	63.8%	68.0%	72.4%	75.9%	79.2%	81.2%	82.0%	81.8%	84.2%	81.9%
Employment/vocational situation	42.8%	50.4%	51.7%	50.2%	52.1%	52.6%	56.3%	61.6%	63.1%	63.6%	69.2%	68.3%	69.1%	68.4%	70.3%	69.7%
Housing situation	46.8%	54.1%	53.4%	53.2%	56.4%	55.1%	59.6%	62.6%	64.8%	67.8%	72.2%	70.9%	73.7%	74.5%	77.1%	77.0%
Financial status	44.5%	57.4%	59.5%	57.0%	61.7%	61.3%	65.8%	69.5%	69.7%	70.6%	75.9%	77.1%	77.1%	77.7%	78.5%	80.1%

† Improvement is noted for only those veterans with problems in that area.

†† Mental health problems other than psychosis.

Table 11. Critical Monitor for Program Structure: Annual Turnover Rate by VISN for FY04†

VISN	# SITES IN VISN	Discharges During FY 2004	Operating Beds During FY 2004	ANNUAL TURNOVER RATE, ††
1	2	269	86	**3.1**
2	1	39	25	**1.6**
3	3	550	195	**2.8**
4	3	612	195	**3.1**
5	2	437	116	**3.8**
6	1	43	24	**1.8**
7	2	202	78	**2.6**
8	1	44	25	**1.8**
9	1	83	35	**2.4**
10	3	629	150	**4.2**
12	2	248	95	**2.6**
15	2	526	228	**2.3**
16	2	366	130	**2.8**
17	1	103	40	**2.6**
18	1	286	50	**5.7**
20	3	189	121	**1.6**
21	1	194	70	**2.8**
22	1	254	100	**2.5**
23	2	176	70	**2.5**
VISN AVG		**276.3**	**96.5**	**2.8**
VISN SD		**188.0**	**59.9**	**1.0**
NATIONAL TOTAL		**5,250**	**1,833**	**2.9**

†Turnover rate is determined by dividing the total number of discharges by the number of operating beds.

††Annual turnover rate is a special emphasis program performance measure.

Table 12. Critical Monitors: Veteran Characteristics at Admission by VISN for FY04

VISN	# SITES IN VISN	# VETS IN VISN	COMMUNITY ENTRY† %	VA INPT AND OUTPATIENT REFERRALS %	OUTDOORS/ SHELTER %	INSTITUTION†† %	OWN HOUSE ROOM OR APARTMENT %	AT RISK FOR HOME-LESSNESS %	NO MEDICAL/ PSYCHIATRIC DIAGNOSIS %
1	2	269	24.5%	**72.5%**	50.2%	30.1%	1.5%	0.0%	0.0%
2	1	39	69.4%	30.6%	43.6%	23.1%	5.1%	0.0%	0.0%
3	3	550	15.1%	68.0%	22.4%	39.1%	7.6%	**7.7%**	0.2%
4	3	612	35.3%	51.0%	28.4%	46.1%	5.9%	1.8%	0.0%
5	2	437	48.7%	20.4%	35.9%	24.5%	8.0%	2.8%	0.0%
6	1	43	14.0%	69.8%	25.6%	34.9%	4.7%	2.3%	0.0%
7	2	202	37.2%	25.6%	35.3%	29.9%	2.0%	0.5%	0.5%
8	1	44	93.2%	4.5%	54.5%	34.1%	0.0%	0.0%	**2.3%**
9	1	83	9.6%	27.7%	30.1%	25.3%	**18.1%**	3.6%	0.0%
10	3	629	6.8%	**85.4%**	26.4%	37.2%	7.0%	4.9%	0.0%
12	2	248	18.5%	42.7%	47.6%	35.9%	4.4%	4.4%	0.0%
15	2	526	12.5%	44.7%	28.9%	17.3%	**16.5%**	**8.9%**	0.0%
16	2	366	**0.5%**	54.1%	24.9%	**54.2%**	2.7%	4.7%	**1.6%**
17	1	103	**1.0%**	65.0%	**14.6%**	**68.9%**	3.9%	1.9%	0.0%
18	1	286	2.4%	28.7%	26.6%	21.7%	**16.1%**	**12.6%**	0.0%
20	3	189	20.1%	43.9%	40.7%	25.4%	8.5%	**7.5%**	0.0%
21	1	194	21.6%	40.7%	47.4%	28.4%	4.6%	2.6%	0.0%
22	1	254	16.1%	**81.9%**	46.1%	29.5%	3.5%	0.8%	0.0%
23	2	176	22.2%	65.9%	**8.5%**	**80.1%**	3.4%	2.5%	0.0%
VISN AVG			**24.7%**	**48.6%**	**33.6%**	**36.1%**	**6.5%**	**3.7%**	**0.2%**
VISN SD			**23.2%**	**21.8%**	**12.2%**	**15.8%**	**5.0%**	**3.3%**	**0.6%**
VETERAN AVG			**19.9%**	**54.3%**	**32.9%**	**36.3%**	**5.5%**	**4.2%**	**0.1%**

†Includes outreach initiated by DCHV staff, referrals by shelter staff or other non-VA staff working in a program for the homeless and referrals from the HCHV Program.

††Includes health care and correctional facilities.

Table 13. Critical Monitors: Program Participation by VISN for FY04

VISN	# SITES IN VISN	# VETS IN VISN	MEAN LOS (IN DAYS)	PERCENT COMPLETED PROGRAM †, ††	PERCENT ASKED TO LEAVE	PERCENT LEFT BY CHOICE
1	2	269	106.7	78.4%	9.7%	8.9%
2	1	39	90.8	61.5%	10.3%	**23.1%**
3	3	550	114.0	70.0%	16.7%	10.4%
4	3	612	112.3	77.9%	10.9%	8.3%
5	2	437	98.8	71.4%	11.4%	11.2%
6	1	43	119.3	86.0%	9.3%	4.7%
7	2	202	91.2	62.4%	11.4%	13.9%
8	1	44	**195.0**	70.5%	9.1%	13.6%
9	1	83	141.7	**47.0%**	**18.1%**	8.4%
10	3	629	101.1	76.2%	10.2%	9.1%
12	2	248	139.3	79.4%	10.9%	6.0%
15	2	526	133.3	70.9%	12.5%	12.5%
16	2	366	109.1	67.8%	14.2%	9.3%
17	1	103	98.2	82.5%	12.6%	2.9%
18	1	286	75.8	65.0%	15.0%	**16.4%**
20	3	189	**183.3**	**57.7%**	**21.7%**	**18.5%**
21	1	194	127.3	85.1%	4.1%	6.2%
22	1	254	141.4	**57.1%**	**23.2%**	**16.1%**
23	2	176	104.8	72.7%	11.9%	11.9%
VISN AVG			**120.2**	**70.5%**	**12.8%**	**11.1%**
VISN STD			**29.7**	**10.0%**	**4.4%**	**4.9%**
VETERAN AVG			**115.1**	**71.6%**	**12.9%**	**10.7%**

† Includes veterans who successfully completed all program components and veterans who successfully completed some program components.

†† Percent completed program is a special emphasis program performance measure.

Table 14a. Percent and Direction From Median Performance of VISNs: Critical Outcome Monitor Measures for FY04†

VISN Median Value	**90.4%**	**91.7%**	**50.6%**	**50.4%**	**84.6%**	**93.5%**	**6.4%**	**22.0%**
Veteran Average	**88.4%**	**89.2%**	**61.5%**	**52.4%**	**86.6%**	**91.3%**	**-2.1%**	**25.8%**

VISN	# SITES IN VISN	# VETS IN VISN	Special Emphasis Measures: Alcohol Problems Improved %	Drug Problems Improved %	Housed at Discharge %	Competitively Employed/in VA's CWT/IT at Discharge %	Other Critical Monitor Measures: Mental Health Problems Improved %	Medical Problems Improved %	Homeless at Discharge †† %	Unemployed at Discharge ††† %
1	2	269	0.0%	-1.7%	**-39.8%**	6.4%	-0.9%	2.9%	0.6%	4.7%
2	1	39	**-13.1%**	-10.3%	**-25.7%**	**-2.1%**	**-36.8%**	0.0%	7.8%	2.2%
3	3	550	4.4%	6.6%	**-8.5%**	0.0%	7.7%	2.7%	-5.1%	-3.1%
4	3	612	-1.4%	-3.8%	**-13.4%**	**-6.8%**	-0.7%	**-4.4%**	1.3%	**8.4%**
5	2	437	1.8%	0.6%	-5.7%	7.7%	**-13.5%**	0.6%	0.0%	-4.4%
6	1	43	-4.7%	0.2%	-1.8%	-3.0%	10.3%	8.5%	0.5%	-2.6%
7	2	202	3.2%	4.6%	7.8%	5.9%	-1.3%	-4.0%	-8.8%	-3.0%
8	1	44	3.9%	3.9%	17.6%	9.8%	**-19.4%**	**-11.5%**	-12.6%	-11.2%
9	1	83	-4.3%	7.1%	**-13.0%**	4.7%	7.3%	7.1%	3.3%	1.1%
10	3	629	1.3%	3.1%	7.9%	-1.1%	4.0%	0.0%	-7.0%	-7.5%
12	2	248	7.9%	8.3%	16.9%	9.0%	10.5%	6.6%	-4.7%	0.0%
15	2	526	1.0%	0.0%	8.4%	-2.9%	0.0%	**-10.4%**	-1.3%	2.7%
16	2	366	**-8.7%**	-1.0%	7.5%	**-9.2%**	-3.4%	**-7.7%**	0.2%	**17.0%**
17	1	103	5.4%	5.0%	8.5%	-4.8%	5.8%	2.5%	-2.5%	-6.3%
18	1	286	-0.2%	2.6%	4.4%	1.6%	5.6%	**-5.9%**	0.2%	0.4%
20	3	189	**-10.1%**	-3.8%	-7.3%	**-13.1%**	**-9.7%**	-1.8%	5.8%	**12.5%**
21	1	194	3.7%	-0.8%	0.0%	2.6%	4.5%	-1.5%	-1.4%	-3.0%
22	1	254	-4.0%	-4.6%	**-9.3%**	**-27.3%**	-1.0%	-1.3%	**11.0%**	-1.4%
23	2	176	-2.7%	-0.4%	3.6%	8.7%	6.5%	0.8%	3.0%	-2.7%

†Outcomes have been adjusted for various veteran characteristics. Selection of these characteristics differs depending on the outcome measures, but include age, ethnicity, homelessness, receipt of disability benefits, income, employment, utilization of health care services, clinical psychiatric diagnoses and number of medical problems.

††Includes those veterans living outdoors or in a shelter as well as those who left the program without giving an indication of their living arrangements.

†††Includes those veterans who were unemployed as well as those who left the program without giving an indication of their arrangements for employment.

Table 14b. Unadjusted Critical Outcome Monitor Measures by VISN for FY04

VISN	# SITES IN VISN	# VETS IN VISN	ALCOHOL PROBLEMS IMPROVED %	DRUG PROBLEMS IMPROVED %	MENTAL HEALTH PROBLEMS IMPROVED %	MEDICAL PROBLEMS IMPROVED %	HOUSED AT DISCHARGE %	HOMELESS AT DISCHARGE %	COMPETIVELY EMPLOYED/ IN VA'S CWT/IT AT DISCHARGE %	UNEMPLOYED AT DISCHARGE %
1	2	269	87.6%	85.5%	83.9%	95.1%	19.7%	17.5%	59.9%	30.1%
2	1	39	73.5%	75.9%	46.7%	90.9%	38.5%	23.1%	25.6%	33.3%
3	3	550	93.0%	94.9%	95.4%	96.4%	54.9%	10.9%	53.1%	22.0%
4	3	612	86.1%	84.7%	86.5%	90.0%	51.8%	17.0%	54.7%	34.2%
5	2	437	89.8%	89.1%	71.2%	93.7%	57.9%	16.5%	61.1%	20.4%
6	1	43	84.2%	88.0%	97.1%	100.0%	60.5%	16.3%	39.5%	18.6%
7	2	202	93.0%	92.6%	86.2%	90.3%	71.3%	6.9%	60.4%	21.3%
8	1	44	87.5%	91.7%	66.7%	81.4%	79.5%	4.5%	68.2%	15.9%
9	1	83	85.7%	94.7%	92.3%	97.6%	50.6%	16.9%	54.2%	20.5%
10	3	629	90.4%	91.3%	90.0%	93.5%	71.7%	8.9%	50.4%	16.9%
12	2	248	97.1%	96.8%	98.3%	100.0%	79.4%	11.3%	69.8%	25.0%
15	2	526	89.4%	88.2%	87.0%	82.8%	73.0%	12.7%	52.7%	26.0%
16	2	366	80.6%	87.6%	84.2%	85.5%	70.4%	16.4%	52.5%	43.7%
17	1	103	94.4%	93.7%	94.4%	96.0%	71.8%	13.6%	58.3%	19.4%
18	1	286	86.1%	89.4%	89.2%	85.1%	68.5%	16.4%	46.2%	23.4%
20	3	189	77.8%	83.6%	75.9%	89.9%	53.4%	22.2%	37.0%	38.1%
21	1	194	92.2%	87.1%	87.5%	92.2%	61.9%	16.5%	57.7%	25.8%
22	1	254	85.7%	83.0%	84.6%	90.8%	53.1%	27.2%	9.4%	20.9%
23	2	176	82.6%	87.2%	92.0%	93.3%	70.5%	18.8%	64.8%	23.9%
VISN Average			**87.2%**	**88.7%**	**84.7%**	**91.8%**	**61.0%**	**15.5%**	**51.3%**	**25.2%**
VISN S.D.			**5.9%**	**5.0%**	**12.4%**	**5.3%**	**14.9%**	**5.5%**	**14.8%**	**7.5%**
Veteran Average			**88.4%**	**89.2%**	**86.6%**	**91.3%**	**61.5%**	**14.8%**	**52.4%**	**25.8%**

Table 15. Summary of Critical and Adjusted Outcome Monitor Outliers by VISN for FY04

VISN	# SITES IN VISN	# VETS IN VISN	PROGRAM STRUCTURE CRITICAL MONITOR	VETERAN CHARACTERISTICS CRITICAL MONITORS	PROGRAM PARTICIPATION CRITICAL MONITORS	ADJUSTED CRITICAL OUTCOME MONITORS	TOTAL NUMBER OF OUTLIERS
1	2	269	0	1	0	1	2
2	1	39	**1**	0	1	**4**	6
3	3	550	0	1	0	1	2
4	3	612	0	0	0	**4**	4
5	2	437	0	0	0	1	1
6	1	43	0	0	0	0	0
7	2	202	0	0	0	0	0
8	1	44	0	1	1	2	4
9	1	83	0	1	**2**	1	4
10	3	629	0	1	0	0	1
12	2	248	0	0	0	0	0
15	2	526	0	2	0	1	3
16	2	366	0	**3**	0	**4**	**7**
17	1	103	0	**3**	0	0	3
18	1	286	0	2	1	1	4
20	3	189	**1**	1	**4**	**4**	**10**
21	1	194	0	0	0	0	0
22	1	254	0	1	**3**	3	**7**
23	2	176	0	2	0	0	2
VISN AVG			**0.1**	**1.0**	**0.6**	**1.4**	**3.2**
VISN SD			**0.3**	**1.0**	**1.2**	**1.6**	**2.8**

Table 16. Annual Turnover Rate by Site for FY04†

VISN	SITE	Discharges During FY04	Operating Beds During FY04	ANNUAL TURNOVER RATE †, ††
1	Bedford, MA	139	40	3.5
1	Brockton, MA	130	46	2.8
2	Canandaigua, NY	39	25	**1.6**
3	Brooklyn, NY	179	50	3.6
3	Lyons, NJ	212	85	2.5
3	Montrose, NY	159	60	2.7
4	Butler, PA	72	25	2.9
4	Coatesville, PA	376	120	3.1
4	Pittsburgh HCS	164	50	3.3
5	Martinsburg, WV	230	66	3.5
5	Perry Point, MD	207	50	4.1
6	Hampton, VA	43	24	**1.8**
7	Dublin, GA	92	35	2.6
7	Tuskegee, AL	110	43	2.6
8	Bay Pines, FL	44	25	**1.8**
9	Mt. Home, TN	83	35	2.4
10	Cincinnati, OH	180	50	3.6
10	Cleveland, OH	356	75	4.7
10	Dayton, OH	93	25	3.7
12	Milwaukee, WI	100	35	2.9
12	N. Chicago, IL	148	60	2.5
15	Leavenworth, KS	415	178	2.3
15	St Louis, MO	111	50	2.2
16	Biloxi, MS	193	70	2.8
16	Little Rock, AR	173	60	2.9
17	Dallas, TX	103	40	2.6
18	Prescott, AZ	286	50	5.7
20	American Lake, WA	68	20	3.4
20	Anchorage, AK	75	50	**1.5**
20	White City, OR	46	51	**0.9**
21	Palo Alto HCS	194	70	2.8
22	West LA, CA	254	100	2.5
23	Des Moines, IA	74	20	3.7
23	Hot Springs, SD	102	50	2.0
SITE AVERAGE (n=34)		**154.4**	**53.9**	**2.9**
SITE S.D.		**96.0**	**31.3**	**0.9**
NATIONAL TOTAL		**5,250**	**1,833**	**2.9**

†Turnover rate is determined by dividing the total number of discharges by the number of operating beds.

††Annual turnover rate is a special emphasis program performance measure.

Table 17. Mean Age at Admission and Gender by Site for FY04

VISN	SITE	MEAN AGE	GENDER	
			% males	% females
1	Bedford, MA	46.8	97.1%	2.9%
1	Brockton, MA	47.6	94.6%	5.4%
2	Canandaigua, NY	46.4	100.0%	0.0%
3	Brooklyn, NY	50.0	97.2%	2.8%
3	Lyons, NJ	46.7	95.8%	4.2%
3	Montrose, NY	47.9	97.5%	2.5%
4	Butler, PA	47.2	100.0%	0.0%
4	Coatesville, PA	47.2	96.0%	4.0%
4	Pittsburgh HCS	46.6	97.0%	3.0%
5	Martinsburg, WV	47.2	96.5%	3.5%
5	Perry Point, MD	48.0	91.3%	8.7%
6	Hampton, VA	49.5	93.0%	7.0%
7	Dublin, GA	47.9	96.7%	3.3%
7	Tuskegee, AL	47.2	92.7%	7.3%
8	Bay Pines, FL	48.4	93.2%	6.8%
9	Mt. Home, TN	49.5	94.0%	6.0%
10	Cincinnati, OH	47.0	96.1%	3.9%
10	Cleveland, OH	47.4	91.9%	8.1%
10	Dayton, OH	45.8	93.5%	6.5%
12	Milwaukee, WI	46.7	97.0%	3.0%
12	N. Chicago, IL	47.7	99.3%	0.7%
15	Leavenworth, KS	48.3	98.1%	1.9%
15	St Louis, MO	47.7	97.3%	2.7%
16	Biloxi, MS	48.8	96.9%	3.1%
16	Little Rock, AR	46.4	97.1%	2.9%
17	Dallas, TX	45.9	98.1%	1.9%
18	Prescott, AZ	49.1	97.6%	2.4%
20	American Lake, WA	45.5	94.1%	5.9%
20	Anchorage, AK	49.4	97.3%	2.7%
20	White City, OR	52.0	100.0%	0.0%
21	Palo Alto HCS	46.4	99.0%	1.0%
22	West LA, CA	52.5	97.2%	2.8%
23	Des Moines, IA	46.7	98.6%	1.4%
23	Hot Springs, SD	50.3	98.0%	2.0%
SITE AVERAGE (n=34)		**47.9**	**96.5%**	**3.5%**
SITE S.D.		**1.6**	**2.3%**	**2.3%**
VETERAN AVERAGE (n=5,250)		**47.9**	**96.3%**	**3.7%**

Table 18. Ethnicity by Site for FY04

VISN	SITE	WHITE %	AFRICAN-AMERICAN %	HISPANIC %	OTHER %
1	Bedford, MA	79.1%	17.3%	1.4%	2.2%
1	Brockton, MA	70.8%	24.6%	3.1%	1.5%
2	Canandaigua, NY	64.1%	35.9%	0.0%	0.0%
3	Brooklyn, NY	24.7%	68.0%	7.3%	0.0%
3	Lyons, NJ	25.6%	67.3%	6.2%	0.9%
3	Montrose, NY	33.3%	53.5%	11.3%	1.9%
4	Butler, PA	51.4%	48.6%	0.0%	0.0%
4	Coatesville, PA	28.7%	68.1%	2.4%	0.8%
4	Pittsburgh HCS	39.6%	57.3%	1.2%	1.8%
5	Martinsburg, WV	24.3%	73.5%	1.7%	0.4%
5	Perry Point, MD	41.5%	56.0%	1.0%	1.4%
6	Hampton, VA	34.9%	62.8%	2.3%	0.0%
7	Dublin, GA	30.4%	67.4%	1.1%	1.1%
7	Tuskegee, AL	13.8%	85.3%	0.0%	0.9%
8	Bay Pines, FL	75.0%	18.2%	6.8%	0.0%
9	Mt. Home, TN	71.1%	22.9%	2.4%	3.6%
10	Cincinnati, OH	50.0%	47.2%	2.2%	0.6%
10	Cleveland, OH	40.2%	57.3%	1.4%	1.1%
10	Dayton, OH	40.9%	55.9%	1.1%	2.2%
12	Milwaukee, WI	39.0%	56.0%	5.0%	0.0%
12	N. Chicago, IL	31.8%	62.2%	4.7%	1.4%
15	Leavenworth, KS	52.3%	43.6%	2.2%	1.9%
15	St Louis, MO	36.0%	63.1%	0.9%	0.0%
16	Biloxi, MS	47.7%	45.6%	5.2%	1.6%
16	Little Rock, AR	41.0%	56.6%	1.2%	1.2%
17	Dallas, TX	33.0%	60.2%	6.8%	0.0%
18	Prescott, AZ	84.3%	5.6%	7.0%	3.1%
20	American Lake, WA	63.2%	27.9%	7.4%	1.5%
20	Anchorage, AK	70.7%	16.0%	6.7%	6.7%
20	White City, OR	82.6%	8.7%	4.3%	4.3%
21	Palo Alto HCS	46.4%	41.8%	6.7%	5.2%
22	West LA, CA	41.3%	42.5%	14.2%	2.0%
23	Des Moines, IA	83.8%	13.5%	1.4%	1.4%
23	Hot Springs, SD	76.5%	6.9%	2.9%	13.7%
SITE AVERAGE (n=34)		**49.1%**	**45.2%**	**3.8%**	**1.9%**
SITE S.D.		**20.0%**	**21.7%**	**3.3%**	**2.6%**
VETERAN AVERAGE (n=5,250)		**45.8%**	**48.4%**	**4.0%**	**1.8%**

Table 19. Marital Status by Site for FY04

VISN	SITE	MARRIED %	SEPARATED, WIDOWED OR DIVORCED %	NEVER MARRIED %
1	Bedford, MA	2.2%	59.0%	38.8%
1	Brockton, MA	3.8%	66.2%	30.0%
2	Canandaigua, NY	5.1%	59.0%	35.9%
3	Brooklyn, NY	9.5%	57.0%	33.5%
3	Lyons, NJ	5.2%	57.1%	37.7%
3	Montrose, NY	4.4%	57.9%	37.7%
4	Butler, PA	2.8%	72.2%	25.0%
4	Coatesville, PA	4.3%	67.0%	28.7%
4	Pittsburgh HCS	4.3%	63.4%	32.3%
5	Martinsburg, WV	3.9%	61.3%	34.8%
5	Perry Point, MD	3.9%	69.1%	27.1%
6	Hampton, VA	4.7%	65.1%	30.2%
7	Dublin, GA	1.1%	70.7%	28.3%
7	Tuskegee, AL	3.8%	60.6%	35.6%
8	Bay Pines, FL	2.3%	72.7%	25.0%
9	Mt. Home, TN	6.0%	72.3%	21.7%
10	Cincinnati, OH	7.2%	63.9%	28.9%
10	Cleveland, OH	3.1%	73.3%	23.6%
10	Dayton, OH	1.1%	77.4%	21.5%
12	Milwaukee, WI	4.0%	58.0%	38.0%
12	N. Chicago, IL	4.7%	61.5%	33.8%
15	Leavenworth, KS	5.1%	76.4%	18.6%
15	St Louis, MO	4.5%	74.8%	20.7%
16	Biloxi, MS	3.6%	76.2%	20.2%
16	Little Rock, AR	2.9%	76.3%	20.8%
17	Dallas, TX	3.9%	67.0%	29.1%
18	Prescott, AZ	5.2%	73.1%	21.7%
20	American Lake, WA	2.9%	63.2%	33.8%
20	Anchorage, AK	6.7%	70.7%	22.7%
20	White City, OR	0.0%	71.7%	28.3%
21	Palo Alto HCS	2.6%	66.0%	31.4%
22	West LA, CA	6.7%	67.3%	26.0%
23	Des Moines, IA	2.7%	68.9%	28.4%
23	Hot Springs, SD	9.8%	67.6%	22.5%
SITE AVERAGE (n=34)		**4.2%**	**67.2%**	**28.6%**
SITE S.D.		**2.1%**	**6.2%**	**6.0%**
VETERAN AVERAGE (n=5,250)		**4.5%**	**67.7%**	**27.9%**

Table 20. Military Service Era by Site for FY04

VISN	SITE	PRE-WWII %	WWII %	PRE-KOREAN %	KOREAN %	PRE-VIETNAM %	VIETNAM %	POST-VIETNAM† %
1	Bedford, MA	0.0%	0.0%	0.0%	0.0%	0.7%	36.7%	62.6%
1	Brockton, MA	0.0%	0.0%	0.0%	2.3%	4.6%	33.8%	59.2%
2	Canandaigua, NY	0.0%	0.0%	0.0%	0.0%	0.0%	28.2%	71.8%
3	Brooklyn, NY	0.0%	0.6%	0.0%	1.1%	1.7%	52.0%	44.7%
3	Lyons, NJ	0.0%	0.0%	0.0%	0.0%	0.9%	39.8%	59.2%
3	Montrose, NY	0.0%	0.6%	0.0%	0.0%	3.8%	34.0%	61.6%
4	Butler, PA	0.0%	0.0%	0.0%	0.0%	2.8%	36.1%	61.1%
4	Coatesville, PA	0.0%	0.0%	0.0%	0.3%	1.9%	35.1%	62.8%
4	Pittsburgh HCS	0.0%	0.0%	0.0%	0.0%	0.0%	37.2%	62.8%
5	Martinsburg, WV	0.0%	0.0%	0.0%	0.0%	2.2%	40.0%	57.8%
5	Perry Point, MD	0.0%	1.4%	0.0%	1.0%	1.4%	35.7%	60.4%
6	Hampton, VA	0.0%	0.0%	0.0%	0.0%	7.0%	48.8%	44.2%
7	Dublin, GA	0.0%	0.0%	0.0%	0.0%	2.2%	47.8%	50.0%
7	Tuskegee, AL	0.0%	0.0%	0.0%	0.9%	1.8%	33.9%	63.3%
8	Bay Pines, FL	0.0%	0.0%	0.0%	0.0%	2.3%	50.0%	47.7%
9	Mt. Home, TN	0.0%	0.0%	0.0%	1.2%	1.2%	55.4%	42.2%
10	Cincinnati, OH	0.0%	0.0%	0.0%	0.6%	2.2%	34.4%	62.8%
10	Cleveland, OH	0.0%	0.3%	0.0%	0.6%	0.3%	40.7%	58.1%
10	Dayton, OH	0.0%	0.0%	0.0%	0.0%	1.1%	30.1%	68.8%
12	Milwaukee, WI	0.0%	0.0%	0.0%	0.0%	4.0%	35.0%	61.0%
12	N. Chicago, IL	0.0%	0.0%	0.0%	0.7%	3.4%	42.6%	53.4%
15	Leavenworth, KS	0.0%	0.0%	0.0%	0.5%	2.2%	46.3%	51.1%
15	St Louis, MO	0.0%	0.0%	0.0%	0.0%	0.9%	54.1%	45.0%
16	Biloxi, MS	0.0%	0.0%	0.0%	0.5%	3.1%	45.6%	50.8%
16	Little Rock, AR	0.0%	0.0%	0.0%	0.0%	0.6%	41.6%	57.8%
17	Dallas, TX	0.0%	0.0%	0.0%	0.0%	3.9%	25.5%	70.6%
18	Prescott, AZ	0.0%	0.0%	0.0%	1.4%	2.1%	51.4%	45.1%
20	American Lake, WA	0.0%	0.0%	0.0%	0.0%	1.5%	35.3%	63.2%
20	Anchorage, AK	0.0%	0.0%	0.0%	0.0%	2.7%	53.3%	44.0%
20	White City, OR	0.0%	0.0%	0.0%	2.2%	4.3%	60.9%	32.6%
21	Palo Alto HCS	0.0%	0.0%	0.0%	0.0%	0.5%	36.1%	63.4%
22	West LA, CA	0.0%	0.4%	0.0%	2.4%	8.3%	56.3%	32.7%
23	Des Moines, IA	0.0%	0.0%	0.0%	0.0%	0.0%	50.0%	50.0%
23	Hot Springs, SD	0.0%	0.0%	0.0%	1.0%	8.8%	49.0%	41.2%
SITE AVERAGE (n=34)		**0.0%**	**0.1%**	**0.0%**	**0.5%**	**2.5%**	**42.1%**	**54.8%**
SITE S.D.		**0.0%**	**0.3%**	**0.0%**	**0.7%**	**2.2%**	**9.0%**	**10.2%**
VETERAN AVERAGE (n=5,250)		**0.0%**	**0.1%**	**0.0%**	**0.6%**	**2.3%**	**42.0%**	**55.0%**

†Includes Persian Gulf Era

Table 21. Type of Program Contact by Site for FY04

VISN	SITE	COMMUNITY ENTRY† %	VA INPT AND OUTPT REFERRALS %	SELF REFERRED %	OTHER %
1	Bedford, MA	10.1%	**89.2%**	0.0%	0.7%
1	Brockton, MA	40.0%	54.6%	1.5%	3.8%
2	Canandaigua, NY	69.4%	30.6%	0.0%	0.0%
3	Brooklyn, NY	1.1%	**92.7%**	1.1%	5.1%
3	Lyons, NJ	9.2%	67.1%	20.3%	3.4%
3	Montrose, NY	38.4%	41.5%	17.6%	2.5%
4	Butler, PA	2.8%	61.1%	33.3%	2.8%
4	Coatesville, PA	43.6%	53.7%	2.4%	0.3%
4	Pittsburgh HCS	30.5%	40.2%	20.7%	8.5%
5	Martinsburg, WV	53.0%	24.8%	14.3%	7.8%
5	Perry Point, MD	44.0%	15.5%	38.2%	2.4%
6	Hampton, VA	14.0%	69.8%	16.3%	0.0%
7	Dublin, GA	9.8%	34.8%	48.9%	6.5%
7	Tuskegee, AL	60.7%	17.8%	19.6%	1.9%
8	Bay Pines, FL	93.2%	4.5%	0.0%	2.3%
9	Mt. Home, TN	9.6%	27.7%	53.0%	9.6%
10	Cincinnati, OH	3.3%	**85.6%**	0.6%	10.6%
10	Cleveland, OH	6.5%	**87.6%**	5.1%	0.8%
10	Dayton, OH	15.1%	76.3%	4.3%	4.3%
12	Milwaukee, WI	1.0%	**83.0%**	16.0%	0.0%
12	N. Chicago, IL	30.4%	15.5%	50.7%	3.4%
15	Leavenworth, KS	13.3%	34.5%	50.8%	1.4%
15	St Louis, MO	9.9%	**82.9%**	5.4%	1.8%
16	Biloxi, MS	1.0%	72.5%	18.1%	8.3%
16	Little Rock, AR	**0.0%**	33.5%	65.3%	1.2%
17	Dallas, TX	1.0%	65.0%	34.0%	0.0%
18	Prescott, AZ	2.4%	28.7%	61.9%	7.0%
20	American Lake, WA	14.7%	75.0%	10.3%	0.0%
20	Anchorage, AK	29.3%	20.0%	46.7%	4.0%
20	White City, OR	13.0%	37.0%	47.8%	2.2%
21	Palo Alto HCS	21.6%	40.7%	27.8%	9.8%
22	West LA, CA	16.1%	**81.9%**	1.6%	0.4%
23	Des Moines, IA	52.7%	21.6%	25.7%	0.0%
23	Hot Springs, SD	**0.0%**	**98.0%**	2.0%	0.0%
SITE AVERAGE (n=34)		**22.4%**	**51.9%**	**22.4%**	**3.3%**
SITE S.D.		**23.1%**	**27.3%**	**20.5%**	**3.3%**
VETERAN AVERAGE (n=5,250)		**20.2%**	**53.3%**	**23.0%**	**3.5%**

†Includes outreach initiated by DCHV staff, referrals from the HCHV Program and referrals by shelter staff or other non-VA staff working in a program for the homeless.

Table 22. Usual Residence in Month Prior to Admission by Site for FY04

VISN	SITE	OUTDOORS/ SHELTER %	INTERMITTENT WITH FAMILY/ FRIENDS %	INSTITUTION† %	OWN HOUSE, ROOM OR APARTMENT %	OTHER %
1	Bedford, MA	55.4%	10.1%	21.6%	2.9%	10.1%
1	Brockton, MA	44.6%	15.4%	39.2%	0.0%	0.8%
2	Canandaigua, NY	43.6%	25.6%	23.1%	5.1%	2.6%
3	Brooklyn, NY	**10.6%**	21.2%	53.1%	**11.7%**	3.4%
3	Lyons, NJ	23.1%	31.1%	28.8%	7.1%	9.9%
3	Montrose, NY	34.6%	17.0%	37.1%	3.8%	7.5%
4	Butler, PA	**4.2%**	20.8%	**73.6%**	0.0%	1.4%
4	Coatesville, PA	33.5%	17.0%	44.4%	4.0%	1.1%
4	Pittsburgh HCS	27.4%	20.1%	37.8%	**12.8%**	1.8%
5	Martinsburg, WV	32.2%	26.1%	27.4%	8.3%	6.1%
5	Perry Point, MD	40.1%	29.0%	21.3%	7.7%	1.9%
6	Hampton, VA	25.6%	34.9%	34.9%	4.7%	0.0%
7	Dublin, GA	21.7%	15.2%	55.4%	0.0%	7.6%
7	Tuskegee, AL	46.8%	38.5%	8.3%	3.7%	2.8%
8	Bay Pines, FL	54.5%	9.1%	34.1%	0.0%	2.3%
9	Mt. Home, TN	30.1%	20.5%	25.3%	**18.1%**	6.0%
10	Cincinnati, OH	**13.3%**	17.8%	**68.3%**	0.6%	0.0%
10	Cleveland, OH	36.2%	38.2%	12.9%	11.0%	1.7%
10	Dayton, OH	**14.0%**	10.8%	**69.9%**	4.3%	1.1%
12	Milwaukee, WI	**9.0%**	8.0%	**75.0%**	6.0%	2.0%
12	N. Chicago, IL	73.6%	10.1%	9.5%	3.4%	3.4%
15	Leavenworth, KS	25.5%	32.5%	20.7%	**18.8%**	2.4%
15	St Louis, MO	41.4%	45.0%	4.5%	8.1%	0.9%
16	Biloxi, MS	43.5%	21.2%	26.9%	4.7%	3.6%
16	Little Rock, AR	**4.1%**	10.5%	**84.9%**	0.6%	0.0%
17	Dallas, TX	14.6%	10.7%	**68.9%**	3.9%	1.9%
18	Prescott, AZ	26.6%	30.1%	21.7%	**16.1%**	5.6%
20	American Lake, WA	36.8%	11.8%	44.1%	2.9%	4.4%
20	Anchorage, AK	38.7%	24.0%	13.3%	**16.0%**	8.0%
20	White City, OR	50.0%	19.6%	17.4%	4.3%	8.7%
21	Palo Alto HCS	47.4%	19.6%	28.4%	4.6%	0.0%
22	West LA, CA	46.1%	16.1%	29.5%	3.5%	4.7%
23	Des Moines, IA	16.2%	17.6%	56.8%	8.1%	1.4%
23	Hot Springs, SD	**2.9%**	0.0%	**97.1%**	0.0%	0.0%
SITE AVERAGE (n=34)		**31.4%**	**20.4%**	**38.7%**	**6.1%**	**3.4%**
SITE S.D.		**16.8%**	**10.1%**	**23.8%**	**5.3%**	**3.0%**
VETERAN AVERAGE (n=5,250)		**31.6%**	**22.3%**	**35.6%**	**7.3%**	**3.3%**

†Includes health care and correctional facilities.

Table 23. Length of Time Homeless at Admission by Site for FY04

VISN	SITE	AT RISK FOR HOMELESSNESS %	< 1 MO %	1 - 11 MOS %	> 11 MOS %	SPENT 1 NIGHT OUTDOORS OR SHELTER PAST 30 %
1	Bedford, MA	0.0%	5.0%	60.4%	34.5%	74.8%
1	Brockton, MA	0.0%	7.0%	58.1%	34.9%	58.1%
2	Canandaigua, NY	0.0%	25.6%	61.5%	12.8%	69.2%
3	Brooklyn, NY	**13.4%**	9.5%	51.4%	25.7%	17.3%
3	Lyons, NJ	6.2%	19.0%	53.3%	21.4%	58.6%
3	Montrose, NY	3.1%	18.2%	54.7%	23.9%	40.3%
4	Butler, PA	0.0%	20.8%	79.2%	0.0%	8.3%
4	Coatesville, PA	2.9%	21.3%	63.0%	12.8%	50.3%
4	Pittsburgh HCS	0.0%	22.0%	45.7%	32.3%	42.7%
5	Martinsburg, WV	1.8%	26.8%	41.2%	30.3%	55.7%
5	Perry Point, MD	3.9%	26.1%	55.6%	14.5%	62.3%
6	Hampton, VA	2.3%	14.0%	58.1%	25.6%	58.1%
7	Dublin, GA	1.1%	3.3%	54.3%	41.3%	41.3%
7	Tuskegee, AL	0.0%	10.9%	66.4%	22.7%	70.9%
8	Bay Pines, FL	0.0%	11.4%	56.8%	31.8%	84.1%
9	Mt. Home, TN	3.6%	31.3%	33.7%	31.3%	62.7%
10	Cincinnati, OH	0.6%	5.0%	92.2%	2.2%	67.2%
10	Cleveland, OH	**8.4%**	17.4%	58.1%	16.0%	58.7%
10	Dayton, OH	0.0%	14.0%	69.9%	16.1%	50.5%
12	Milwaukee, WI	2.0%	6.0%	68.0%	24.0%	16.0%
12	N. Chicago, IL	6.1%	13.5%	54.1%	26.4%	76.4%
15	Leavenworth, KS	**11.3%**	18.8%	49.6%	20.2%	45.8%
15	St Louis, MO	0.0%	48.6%	47.7%	3.6%	70.3%
16	Biloxi, MS	**8.9%**	21.9%	54.7%	14.6%	54.7%
16	Little Rock, AR	0.0%	4.0%	53.8%	42.2%	11.0%
17	Dallas, TX	1.9%	14.6%	55.3%	28.2%	27.2%
18	Prescott, AZ	**12.6%**	31.6%	35.1%	20.7%	56.5%
20	American Lake, WA	**12.1%**	12.1%	45.5%	30.3%	68.2%
20	Anchorage, AK	6.7%	21.3%	53.3%	18.7%	62.7%
20	White City, OR	2.2%	10.9%	50.0%	37.0%	58.7%
21	Palo Alto HCS	2.6%	9.3%	52.3%	35.8%	65.8%
22	West LA, CA	0.8%	16.2%	48.6%	34.4%	77.5%
23	Des Moines, IA	4.1%	23.0%	60.8%	12.2%	31.1%
23	Hot Springs, SD	1.2%	95.3%	3.5%	0.0%	4.7%
SITE AVERAGE (n=34)		**3.5%**	**19.3%**	**54.3%**	**22.9%**	**51.7%**
SITE S.D.		**4.1%**	**16.4%**	**14.3%**	**11.4%**	**21.2%**
VETERAN AVERAGE (n=5,250)		**4.6%**	**19.0%**	**54.0%**	**22.5%**	**52.3%**

Table 24. Public Financial Support at Admission by Site for FY04

VISN	SITE	S/C PSYCHIATRIC %	S/C MEDICAL %	NSC PENSION %	ANY VA BENEFIT† %	NON-VA DISABILITY %	OTHER PUBLIC SUPPORT %
1	Bedford, MA	5.0%	6.5%	1.4%	12.9%	8.6%	5.8%
1	Brockton, MA	5.4%	12.3%	5.4%	21.5%	13.8%	12.3%
2	Canandaigua, NY	0.0%	17.9%	7.7%	25.6%	5.1%	7.7%
3	Brooklyn, NY	14.5%	20.7%	12.8%	42.5%	23.5%	4.5%
3	Lyons, NJ	3.8%	11.8%	1.9%	15.6%	3.3%	6.1%
3	Montrose, NY	6.9%	6.9%	3.1%	15.1%	7.5%	1.3%
4	Butler, PA	0.0%	16.7%	6.9%	23.6%	2.8%	0.0%
4	Coatesville, PA	2.9%	10.9%	1.9%	14.6%	4.5%	1.3%
4	Pittsburgh HCS	3.0%	11.0%	0.6%	14.6%	1.2%	3.0%
5	Martinsburg, WV	3.0%	11.7%	3.5%	17.4%	7.0%	1.7%
5	Perry Point, MD	2.9%	13.0%	7.2%	20.8%	12.1%	5.3%
6	Hampton, VA	16.3%	9.3%	2.3%	27.9%	20.9%	7.0%
7	Dublin, GA	1.1%	15.2%	1.1%	16.3%	0.0%	3.3%
7	Tuskegee, AL	5.5%	9.1%	9.1%	21.8%	16.5%	1.8%
8	Bay Pines, FL	2.3%	18.2%	2.3%	20.5%	0.0%	0.0%
9	Mt. Home, TN	1.2%	10.8%	10.8%	22.9%	8.4%	4.8%
10	Cincinnati, OH	2.2%	7.2%	11.7%	20.6%	9.4%	1.1%
10	Cleveland, OH	6.5%	10.1%	10.1%	25.3%	12.9%	3.7%
10	Dayton, OH	0.0%	8.6%	0.0%	8.6%	0.0%	0.0%
12	Milwaukee, WI	1.0%	11.0%	2.0%	13.0%	1.0%	3.0%
12	N. Chicago, IL	2.0%	5.4%	2.7%	10.1%	6.8%	4.7%
15	Leavenworth, KS	5.5%	15.4%	4.1%	23.1%	8.7%	3.9%
15	St Louis, MO	0.0%	9.0%	0.0%	9.0%	0.9%	8.1%
16	Biloxi, MS	1.6%	11.4%	0.5%	13.0%	0.5%	2.1%
16	Little Rock, AR	2.9%	13.9%	0.0%	16.2%	0.0%	2.3%
17	Dallas, TX	1.0%	8.7%	3.9%	12.6%	2.9%	0.0%
18	Prescott, AZ	8.7%	12.9%	10.5%	28.3%	16.1%	2.1%
20	American Lake, WA	0.0%	7.4%	0.0%	7.4%	1.5%	19.1%
20	Anchorage, AK	6.7%	12.0%	4.0%	21.3%	12.0%	25.3%
20	White City, OR	4.3%	10.9%	4.3%	19.6%	13.0%	2.2%
21	Palo Alto HCS	0.0%	11.3%	1.0%	12.4%	11.9%	6.2%
22	West LA, CA	3.1%	12.6%	15.4%	30.7%	20.1%	7.5%
23	Des Moines, IA	1.4%	10.8%	0.0%	12.2%	0.0%	5.4%
23	Hot Springs, SD	8.8%	19.6%	6.9%	26.5%	5.9%	0.0%
SITE AVERAGE (n=34)		**3.8%**	**11.8%**	**4.6%**	**18.9%**	**7.6%**	**4.8%**
SITE S.D.		**3.9%**	**3.7%**	**4.3%**	**7.4%**	**6.7%**	**5.3%**
VETERAN AVERAGE (n=5,250)		**4.1%**	**11.8%**	**5.1%**	**19.6%**	**8.5%**	**4.2%**

†Includes S/C Psychiatry, S/C Medical and NSC pensions

Table 25. Usual Employment Pattern during the Three Years Prior to Admission by Site for FY04

VISN	SITE	FULL-TIME EMPLOYMENT %	PART-TIME EMPLOYMENT %	RETIRED OR DISABLED %	UNEMPLOYED %	OTHER %
1	Bedford, MA	56.8%	25.2%	1.4%	15.8%	0.7%
1	Brockton, MA	34.6%	34.6%	13.8%	16.9%	0.0%
2	Canandaigua, NY	17.9%	12.8%	10.3%	59.0%	0.0%
3	Brooklyn, NY	41.9%	3.4%	32.4%	22.3%	0.0%
3	Lyons, NJ	54.0%	18.5%	0.5%	26.5%	0.5%
3	Montrose, NY	42.8%	8.8%	8.2%	40.3%	0.0%
4	Butler, PA	11.1%	58.3%	15.3%	15.3%	0.0%
4	Coatesville, PA	47.1%	34.6%	4.8%	13.0%	0.5%
4	Pittsburgh HCS	67.1%	23.2%	0.6%	8.5%	0.6%
5	Martinsburg, WV	52.2%	21.3%	9.6%	17.0%	0.0%
5	Perry Point, MD	18.4%	8.2%	20.3%	52.7%	0.5%
6	Hampton, VA	18.6%	18.6%	30.2%	30.2%	2.3%
7	Dublin, GA	20.7%	71.7%	0.0%	7.6%	0.0%
7	Tuskegee, AL	13.6%	20.0%	27.3%	39.1%	0.0%
8	Bay Pines, FL	70.5%	9.1%	4.5%	15.9%	0.0%
9	Mt. Home, TN	37.3%	32.5%	12.0%	18.1%	0.0%
10	Cincinnati, OH	32.8%	25.0%	23.3%	18.9%	0.0%
10	Cleveland, OH	35.1%	14.3%	21.3%	28.4%	0.8%
10	Dayton, OH	68.8%	19.4%	0.0%	11.8%	0.0%
12	Milwaukee, WI	52.0%	31.0%	0.0%	17.0%	0.0%
12	N. Chicago, IL	61.5%	23.0%	4.7%	10.8%	0.0%
15	Leavenworth, KS	53.7%	20.7%	13.3%	11.8%	0.5%
15	St Louis, MO	71.2%	22.5%	0.0%	6.3%	0.0%
16	Biloxi, MS	61.1%	29.0%	1.6%	8.3%	0.0%
16	Little Rock, AR	57.8%	25.4%	0.0%	16.8%	0.0%
17	Dallas, TX	53.4%	33.0%	1.0%	12.6%	0.0%
18	Prescott, AZ	30.4%	27.6%	24.1%	16.4%	1.4%
20	American Lake, WA	48.5%	19.1%	1.5%	29.4%	1.5%
20	Anchorage, AK	28.0%	29.3%	13.3%	25.3%	4.0%
20	White City, OR	21.7%	19.6%	10.9%	47.8%	0.0%
21	Palo Alto HCS	43.8%	3.6%	2.6%	49.5%	0.5%
22	West LA, CA	9.8%	9.8%	28.0%	52.4%	0.0%
23	Des Moines, IA	78.4%	17.6%	0.0%	4.1%	0.0%
23	Hot Springs, SD	9.8%	74.5%	15.7%	0.0%	0.0%
SITE AVERAGE (n=34)		**41.8%**	**24.9%**	**10.4%**	**22.5%**	**0.4%**
SITE S.D.		**20.0%**	**16.2%**	**10.2%**	**15.4%**	**0.8%**
VETERAN AVERAGE (n=5,250)		**42.7%**	**23.1%**	**11.5%**	**22.2%**	**0.4%**

Table 26. Days Worked for Pay during the Month Prior to Admission by Site for FY04

VISN	SITE	0 DAYS %	1 - 19 DAYS %	> 19 DAYS %
1	Bedford, MA	95.0%	5.0%	0.0%
1	Brockton, MA	94.6%	4.6%	0.8%
2	Canandaigua, NY	97.4%	2.6%	0.0%
3	Brooklyn, NY	97.8%	1.1%	1.1%
3	Lyons, NJ	85.8%	10.4%	3.8%
3	Montrose, NY	96.9%	1.3%	1.9%
4	Butler, PA	76.4%	22.2%	1.4%
4	Coatesville, PA	95.5%	3.5%	1.1%
4	Pittsburgh HCS	80.5%	14.6%	4.9%
5	Martinsburg, WV	82.2%	12.6%	5.2%
5	Perry Point, MD	86.5%	11.1%	2.4%
6	Hampton, VA	100.0%	0.0%	0.0%
7	Dublin, GA	89.1%	10.9%	0.0%
7	Tuskegee, AL	76.9%	18.5%	4.6%
8	Bay Pines, FL	65.9%	25.0%	9.1%
9	Mt. Home, TN	62.7%	22.9%	14.5%
10	Cincinnati, OH	99.4%	0.6%	0.0%
10	Cleveland, OH	95.5%	3.7%	0.8%
10	Dayton, OH	95.7%	4.3%	0.0%
12	Milwaukee, WI	67.0%	24.0%	9.0%
12	N. Chicago, IL	97.3%	2.0%	0.7%
15	Leavenworth, KS	90.6%	6.5%	2.9%
15	St Louis, MO	86.5%	12.6%	0.9%
16	Biloxi, MS	89.1%	8.3%	2.6%
16	Little Rock, AR	94.2%	5.2%	0.6%
17	Dallas, TX	57.3%	11.7%	31.1%
18	Prescott, AZ	71.7%	20.3%	8.0%
20	American Lake, WA	88.2%	11.8%	0.0%
20	Anchorage, AK	77.3%	18.7%	4.0%
20	White City, OR	100.0%	0.0%	0.0%
21	Palo Alto HCS	80.4%	17.0%	2.6%
22	West LA, CA	98.8%	0.8%	0.4%
23	Des Moines, IA	82.4%	16.2%	1.4%
23	Hot Springs, SD	100.0%	0.0%	0.0%
SITE AVERAGE (n=34)		**86.9%**	**9.7%**	**3.4%**
SITE S.D.		**11.9%**	**7.9%**	**5.9%**
VETERAN AVERAGE (n=5,250)		**88.2%**	**8.7%**	**3.1%**

Table 27. Monthly Income in the 30 Days Prior to Admission by Site for FY04

VISN	SITE	NO INCOME %	$1-$499 %	$500-$999 %	> $999 %
1	Bedford, MA	45.3%	36.0%	11.5%	7.2%
1	Brockton, MA	52.3%	21.5%	19.2%	6.9%
2	Canandaigua, NY	61.5%	15.4%	20.5%	2.6%
3	Brooklyn, NY	33.0%	21.2%	29.1%	16.8%
3	Lyons, NJ	63.5%	26.1%	8.1%	2.4%
3	Montrose, NY	74.2%	11.3%	11.9%	2.5%
4	Butler, PA	54.2%	43.1%	2.8%	0.0%
4	Coatesville, PA	71.8%	18.6%	6.9%	2.7%
4	Pittsburgh HCS	37.2%	48.8%	10.4%	3.7%
5	Martinsburg, WV	51.3%	30.4%	13.5%	4.8%
5	Perry Point, MD	22.2%	51.7%	20.3%	5.8%
6	Hampton, VA	44.2%	27.9%	18.6%	9.3%
7	Dublin, GA	67.4%	28.3%	3.3%	1.1%
7	Tuskegee, AL	30.0%	38.2%	30.9%	0.9%
8	Bay Pines, FL	47.7%	34.1%	13.6%	4.5%
9	Mt. Home, TN	26.5%	42.2%	25.3%	6.0%
10	Cincinnati, OH	71.1%	5.0%	21.7%	2.2%
10	Cleveland, OH	57.3%	17.1%	20.2%	5.3%
10	Dayton, OH	73.1%	21.5%	5.4%	0.0%
12	Milwaukee, WI	48.0%	40.0%	7.0%	5.0%
12	N. Chicago, IL	41.9%	50.0%	6.1%	2.0%
15	Leavenworth, KS	55.2%	22.2%	15.4%	7.2%
15	St Louis, MO	54.1%	39.6%	4.5%	1.8%
16	Biloxi, MS	78.8%	17.6%	2.6%	1.0%
16	Little Rock, AR	76.9%	19.1%	2.3%	1.7%
17	Dallas, TX	39.8%	52.4%	3.9%	3.9%
18	Prescott, AZ	32.2%	26.9%	27.3%	13.6%
20	American Lake, WA	69.1%	22.1%	8.8%	0.0%
20	Anchorage, AK	26.7%	46.7%	22.7%	4.0%
20	White City, OR	73.9%	6.5%	17.4%	2.2%
21	Palo Alto HCS	31.4%	50.5%	13.4%	4.6%
22	West LA, CA	46.9%	15.7%	28.7%	8.7%
23	Des Moines, IA	59.5%	39.2%	1.4%	0.0%
23	Hot Springs, SD	68.6%	8.8%	17.6%	4.9%
SITE AVERAGE (n=34)		**52.6%**	**29.3%**	**13.9%**	**4.3%**
SITE S.D.		**16.6%**	**14.0%**	**8.8%**	**3.8%**
VETERAN AVERAGE (n=5,250)		**52.8%**	**27.6%**	**14.6%**	**5.0%**

Table 28. Self-Reported Health Care Utilization at Admission by Site for FY04

VISN	SITE	PERCENT WITH PRIOR MENTAL HEALTH HOSPITALIZATION†	PERCENT WITH PRIOR DOMICILIARY ADMISSION	PERCENT USED VA HEALTH CARE SERVICES PAST 6 MONTHS
1	Bedford, MA	94.2%	32.4%	87.1%
1	Brockton, MA	95.4%	29.2%	80.0%
2	Canandaigua, NY	84.6%	47.2%	86.5%
3	Brooklyn, NY	95.0%	36.3%	88.8%
3	Lyons, NJ	86.3%	42.5%	66.0%
3	Montrose, NY	92.5%	34.0%	61.0%
4	Butler, PA	100.0%	47.2%	84.7%
4	Coatesville, PA	82.7%	28.7%	47.6%
4	Pittsburgh HCS	92.1%	65.2%	76.2%
5	Martinsburg, WV	92.2%	59.1%	72.2%
5	Perry Point, MD	86.0%	38.6%	79.7%
6	Hampton, VA	93.0%	58.1%	79.1%
7	Dublin, GA	93.5%	51.1%	79.3%
7	Tuskegee, AL	84.5%	24.8%	89.9%
8	Bay Pines, FL	79.5%	9.1%	81.8%
9	Mt. Home, TN	63.9%	54.2%	67.5%
10	Cincinnati, OH	100.0%	27.8%	97.8%
10	Cleveland, OH	91.9%	43.3%	79.2%
10	Dayton, OH	82.8%	75.3%	88.2%
12	Milwaukee, WI	93.0%	60.0%	93.0%
12	N. Chicago, IL	92.6%	25.0%	85.1%
15	Leavenworth, KS	93.7%	38.8%	80.2%
15	St Louis, MO	97.3%	38.7%	44.1%
16	Biloxi, MS	81.3%	37.3%	57.5%
16	Little Rock, AR	94.8%	43.4%	56.6%
17	Dallas, TX	87.4%	30.1%	94.2%
18	Prescott, AZ	89.5%	61.2%	75.9%
20	American Lake, WA	82.4%	51.5%	77.9%
20	Anchorage, AK	80.0%	46.7%	66.7%
20	White City, OR	65.2%	52.2%	67.4%
21	Palo Alto HCS	84.5%	38.7%	82.5%
22	West LA, CA	77.6%	29.9%	94.9%
23	Des Moines, IA	77.0%	47.3%	70.3%
23	Hot Springs, SD	96.1%	31.4%	98.0%
SITE AVERAGE (n=34)		**87.7%**	**42.2%**	**77.6%**
SITE S.D.		**8.7%**	**13.8%**	**13.5%**
VETERAN AVERAGE (n=5,250)		**88.7%**	**41.2%**	**76.2%**

†Includes hospitalizations for substance abuse and psychiatric illnesses

Table 29. Self-Reported Health Problems at Admission by Site for FY04

VISN	SITE	CURRENT MEDICAL PROBLEM %	CURRENT ALCOHOL PROBLEM %	CURRENT DRUG PROBLEM %	CURRENT PSYCHIATRIC OR EMOTIONAL PROBLEM %
1	Bedford, MA	24.5%	23.7%	12.9%	63.3%
1	Brockton, MA	47.7%	67.7%	50.8%	57.7%
2	Canandaigua, NY	42.1%	82.1%	64.1%	56.4%
3	Brooklyn, NY	57.0%	54.7%	47.5%	77.7%
3	Lyons, NJ	30.7%	35.1%	48.6%	39.2%
3	Montrose, NY	52.2%	48.4%	47.2%	56.6%
4	Butler, PA	47.2%	83.3%	69.4%	45.8%
4	Coatesville, PA	50.8%	46.0%	57.4%	28.2%
4	Pittsburgh HCS	60.4%	76.8%	74.4%	61.0%
5	Martinsburg, WV	53.0%	43.5%	46.5%	53.5%
5	Perry Point, MD	30.0%	42.5%	42.0%	51.2%
6	Hampton, VA	67.4%	32.6%	32.6%	95.3%
7	Dublin, GA	39.1%	46.7%	34.8%	39.1%
7	Tuskegee, AL	54.5%	53.6%	70.0%	67.9%
8	Bay Pines, FL	31.8%	61.4%	38.6%	34.1%
9	Mt. Home, TN	55.4%	14.5%	13.3%	49.4%
10	Cincinnati, OH	76.1%	99.4%	98.3%	81.1%
10	Cleveland, OH	52.2%	43.5%	41.0%	59.6%
10	Dayton, OH	32.3%	66.7%	66.7%	32.3%
12	Milwaukee, WI	54.0%	22.0%	21.0%	56.0%
12	N. Chicago, IL	33.8%	39.2%	45.9%	25.7%
15	Leavenworth, KS	58.6%	58.3%	47.2%	61.0%
15	St Louis, MO	21.6%	34.2%	33.3%	20.7%
16	Biloxi, MS	29.5%	23.3%	18.7%	27.5%
16	Little Rock, AR	38.7%	50.9%	48.6%	53.8%
17	Dallas, TX	45.6%	32.0%	37.9%	58.3%
18	Prescott, AZ	64.3%	67.1%	38.1%	78.0%
20	American Lake, WA	23.5%	45.6%	23.5%	63.2%
20	Anchorage, AK	77.3%	60.0%	38.7%	68.0%
20	White City, OR	71.7%	30.4%	23.9%	45.7%
21	Palo Alto HCS	33.5%	58.8%	58.8%	42.8%
22	West LA, CA	87.8%	15.0%	12.2%	76.0%
23	Des Moines, IA	21.6%	67.6%	54.1%	41.9%
23	Hot Springs, SD	52.9%	88.2%	39.2%	61.8%
SITE AVERAGE (n=34)		**47.6%**	**50.4%**	**44.0%**	**53.8%**
SITE S.D.		**17.1%**	**21.2%**	**19.2%**	**17.3%**
VETERAN AVERAGE (n=5,250)		**49.5%**	**49.5%**	**45.0%**	**54.2%**

Table 30. Substance Abuse Diagnoses at Admission by Site for FY04

VISN	SITE	ALCOHOL DIAGNOSIS ONLY † %	DRUG DIAGNOSIS ONLY †† %	BOTH ALCOHOL AND DRUG DIAGNOSES ††† %	NO SUBSTANCE ABUSE DIAGNOSIS %
1	Bedford, MA	37.4%	3.6%	55.4%	3.6%
1	Brockton, MA	28.5%	5.4%	64.6%	1.5%
2	Canandaigua, NY	25.6%	2.6%	61.5%	10.3%
3	Brooklyn, NY	22.9%	8.4%	67.0%	1.7%
3	Lyons, NJ	14.2%	26.4%	55.2%	4.2%
3	Montrose, NY	19.5%	10.7%	65.4%	4.4%
4	Butler, PA	26.4%	13.9%	59.7%	0.0%
4	Coatesville, PA	16.2%	29.5%	48.1%	6.1%
4	Pittsburgh HCS	17.7%	16.5%	60.4%	5.5%
5	Martinsburg, WV	15.7%	11.3%	63.5%	9.6%
5	Perry Point, MD	25.1%	20.8%	43.0%	11.1%
6	Hampton, VA	9.3%	25.6%	34.9%	30.2%
7	Dublin, GA	23.9%	4.3%	63.0%	8.7%
7	Tuskegee, AL	3.6%	13.6%	74.5%	8.2%
8	Bay Pines, FL	31.8%	13.6%	40.9%	13.6%
9	Mt. Home, TN	20.5%	7.2%	38.6%	33.7%
10	Cincinnati, OH	0.6%	0.0%	98.9%	0.6%
10	Cleveland, OH	15.2%	10.1%	62.6%	12.1%
10	Dayton, OH	19.4%	6.5%	64.5%	9.7%
12	Milwaukee, WI	17.0%	4.0%	75.0%	2.7%
12	N. Chicago, IL	23.0%	19.6%	54.7%	4.0%
15	Leavenworth, KS	28.7%	12.3%	52.5%	0.0%
15	St Louis, MO	28.8%	13.5%	57.7%	6.5%
16	Biloxi, MS	27.5%	11.9%	43.5%	17.1%
16	Little Rock, AR	11.0%	1.7%	85.5%	1.7%
17	Dallas, TX	10.7%	17.5%	59.2%	12.6%
18	Prescott, AZ	40.9%	10.1%	39.5%	9.4%
20	American Lake, WA	23.5%	5.9%	57.4%	8.0%
20	Anchorage, AK	34.7%	4.0%	53.3%	13.2%
20	White City, OR	23.9%	6.5%	45.7%	23.9%
21	Palo Alto HCS	24.2%	13.9%	61.9%	0.0%
22	West LA, CA	21.7%	15.0%	50.0%	13.4%
23	Des Moines, IA	23.0%	9.5%	41.9%	25.7%
23	Hot Springs, SD	50.0%	1.0%	38.2%	10.8%
SITE AVERAGE (n=34)		**22.4%**	**11.1%**	**57.0%**	**9.5%**
SITE S.D.		**10.0%**	**7.4%**	**13.8%**	**8.4%**
VETERAN AVERAGE (n=5,250)		**22.0%**	**12.5%**	**57.4%**	**8.1%**

† Alcohol diagnosis only is defined as having an alcohol diagnosis and no other psychiatric or substance abuse diagnosis.

†† Drug diagnosis only is defined as having a drug diagnosis and no other psychiatric or substance abuse diagnosis.

††† Both alcohol and drug diagnoses is defined as having both alcohol and drug diagnoses and no psychiatric diagnosis.

Table 31. Clinical Psychiatric Diagnoses at Admission by Site for FY04

VISN	SITE	ALCOHOL DIAGNOSIS %	DRUG DIAGNOSIS %	ANY SUBSTANCE DIAGNOSIS %	SERIOUS MENTAL ILLNESS† %	DUALLY DIAGNOSED†† %
1	Bedford, MA	92.8%	59.0%	96.4%	73.4%	71.2%
1	Brockton, MA	93.1%	70.0%	98.5%	53.1%	52.3%
2	Canandaigua, NY	87.2%	69.2%	89.7%	33.3%	25.6%
3	Brooklyn, NY	89.9%	75.4%	98.3%	74.3%	72.6%
3	Lyons, NJ	69.3%	81.6%	95.8%	42.5%	40.1%
3	Montrose, NY	84.9%	76.1%	95.6%	52.2%	49.7%
4	Butler, PA	86.1%	73.6%	100.0%	16.7%	16.7%
4	Coatesville, PA	64.4%	77.7%	93.9%	20.5%	19.4%
4	Pittsburgh HCS	78.0%	76.8%	94.5%	54.9%	51.8%
5	Martinsburg, WV	79.1%	74.8%	90.4%	46.1%	41.3%
5	Perry Point, MD	68.1%	63.8%	88.9%	48.8%	42.0%
6	Hampton, VA	44.2%	60.5%	69.8%	81.4%	53.5%
7	Dublin, GA	87.0%	67.4%	91.3%	44.6%	41.3%
7	Tuskegee, AL	78.2%	88.2%	91.8%	42.7%	38.2%
8	Bay Pines, FL	72.7%	54.5%	86.4%	43.2%	38.6%
9	Mt. Home, TN	59.0%	45.8%	66.3%	53.0%	38.6%
10	Cincinnati, OH	99.4%	98.9%	99.4%	66.7%	66.1%
10	Cleveland, OH	77.8%	72.8%	87.9%	59.3%	49.2%
10	Dayton, OH	83.9%	71.0%	90.3%	23.7%	20.4%
12	Milwaukee, WI	92.0%	79.0%	96.0%	57.0%	54.0%
12	N. Chicago, IL	77.7%	74.3%	97.3%	32.4%	31.1%
15	Leavenworth, KS	81.2%	64.8%	93.5%	63.1%	58.8%
15	St Louis, MO	86.5%	71.2%	100.0%	9.9%	9.9%
16	Biloxi, MS	71.0%	55.4%	82.9%	39.4%	33.7%
16	Little Rock, AR	96.5%	87.3%	98.3%	28.3%	26.6%
17	Dallas, TX	69.9%	76.7%	87.4%	55.3%	44.7%
18	Prescott, AZ	80.4%	49.7%	90.6%	65.4%	57.3%
20	American Lake, WA	80.9%	63.2%	86.8%	72.1%	63.2%
20	Anchorage, AK	88.0%	57.3%	92.0%	73.3%	65.3%
20	White City, OR	69.6%	52.2%	76.1%	60.9%	45.7%
21	Palo Alto HCS	86.1%	75.8%	100.0%	16.5%	16.5%
22	West LA, CA	71.7%	65.0%	86.6%	64.6%	56.3%
23	Des Moines, IA	64.9%	51.4%	74.3%	4.1%	4.1%
23	Hot Springs, SD	88.2%	39.2%	89.2%	59.8%	52.9%
SITE AVERAGE (n=34)		**79.4%**	**68.2%**	**90.5%**	**48.0%**	**42.6%**
SITE S.D.		**11.7%**	**12.9%**	**8.4%**	**20.0%**	**17.7%**
VETERAN AVERAGE (n=5,250)		**79.4%**	**69.9%**	**91.9%**	**48.6%**	**44.0%**

†Serious mental illness is defined as having a psychiatric diagnosis that falls into one of the following categories: schizophrenia; other psychotic disorder; affective disorder; bipolar disorder, PTSD and other anxiety disorders.
††Dually diagnosed is defined as having a substance abuse disorder and a serious mental illness.

Table 32. Selected Medical Diagnoses at Admission by Site for FY04

VISN	SITE	ORAL/DENTAL PATHOLOGY %	EYE DISORDER %	HYPER-TENSION %	PERIPHERAL VASCULAR DISEASE %	CARDIAC DISEASE %	COPD %	TB %	GASTRO-INTESTINAL DISEASE %	LIVER DISEASE %	DIABETES %	SEIZURE DISORDER %	ORTHOPEDIC PROBLEM %
1	Bedford, MA	81.3%	15.1%	18.7%	2.9%	12.2%	13.7%	2.2%	20.1%	32.4%	9.4%	5.0%	45.3%
1	Brockton, MA	23.8%	12.3%	26.9%	4.6%	12.3%	20.8%	1.5%	43.1%	43.1%	5.4%	4.6%	28.5%
2	Canandaigua, NY	23.1%	10.3%	15.4%	2.6%	2.6%	17.9%	2.6%	17.9%	23.1%	5.1%	5.1%	46.2%
3	Brooklyn, NY	0.6%	3.9%	11.2%	0.0%	3.4%	1.1%	0.0%	3.9%	8.9%	12.8%	2.2%	1.7%
3	Lyons, NJ	27.8%	7.1%	20.3%	1.4%	6.6%	5.2%	0.5%	14.2%	21.2%	9.4%	0.9%	19.4%
3	Montrose, NY	61.6%	5.7%	22.6%	3.1%	5.0%	3.1%	0.0%	6.3%	19.5%	10.1%	0.0%	38.4%
4	Butler, PA	0.0%	2.8%	25.0%	2.8%	0.0%	13.9%	4.2%	4.2%	29.2%	4.2%	2.8%	0.0%
4	Coatesville, PA	19.7%	6.9%	19.1%	1.6%	8.0%	8.2%	6.1%	9.0%	21.0%	10.4%	2.9%	19.9%
4	Pittsburgh HCS	1.8%	0.6%	10.4%	3.0%	5.5%	4.9%	0.6%	22.6%	8.5%	7.3%	1.8%	25.6%
5	Martinsburg, WV	15.2%	4.3%	27.8%	1.7%	2.2%	7.0%	9.6%	4.8%	21.3%	9.6%	1.7%	33.5%
5	Perry Point, MD	96.1%	0.0%	26.6%	1.4%	8.7%	2.9%	0.0%	8.7%	17.9%	10.6%	2.9%	12.6%
6	Hampton, VA	2.3%	2.3%	32.6%	0.0%	2.3%	9.3%	0.0%	7.0%	16.3%	16.3%	2.3%	48.8%
7	Dublin, GA	20.7%	6.5%	26.1%	0.0%	2.2%	8.7%	1.1%	3.3%	10.9%	4.3%	3.3%	28.3%
7	Tuskegee, AL	87.3%	18.2%	38.2%	8.2%	8.3%	11.9%	4.5%	19.1%	12.7%	7.3%	0.9%	57.3%
8	Bay Pines, FL	25.0%	15.9%	20.5%	4.5%	4.5%	6.8%	0.0%	2.3%	9.1%	0.0%	2.3%	18.2%
9	Mt. Home, TN	75.9%	21.7%	33.7%	4.8%	7.2%	8.4%	2.4%	16.9%	20.5%	13.3%	2.4%	63.9%
10	Cincinnati, OH	28.9%	22.8%	61.7%	0.6%	7.2%	6.1%	0.0%	17.8%	64.4%	23.3%	2.2%	25.6%
10	Cleveland, OH	46.9%	13.2%	25.6%	3.9%	7.9%	9.0%	4.8%	14.3%	17.7%	9.3%	3.9%	53.9%
10	Dayton, OH	2.2%	3.2%	22.6%	0.0%	4.3%	0.0%	0.0%	7.5%	23.7%	8.6%	4.3%	12.9%
12	Milwaukee, WI	41.0%	12.0%	21.0%	2.0%	5.0%	2.0%	0.0%	11.0%	7.0%	12.0%	1.0%	28.0%
12	N. Chicago, IL	67.6%	5.4%	29.7%	3.4%	8.8%	3.4%	0.0%	12.8%	16.2%	10.1%	1.4%	34.5%
15	Leavenworth, KS	3.1%	3.9%	31.6%	3.6%	21.2%	9.9%	4.8%	19.0%	28.9%	15.7%	2.2%	46.7%
15	St Louis, MO	63.1%	1.8%	12.6%	0.0%	0.0%	0.9%	0.0%	0.9%	1.8%	4.5%	2.7%	0.9%
16	Biloxi, MS	20.7%	7.3%	16.1%	1.6%	3.6%	2.1%	0.0%	5.2%	12.4%	7.8%	0.5%	20.7%
16	Little Rock, AR	79.2%	1.7%	24.9%	0.0%	3.5%	6.4%	7.5%	24.3%	32.4%	6.4%	2.9%	32.4%
17	Dallas, TX	2.9%	3.9%	27.2%	2.9%	4.9%	4.9%	1.0%	8.7%	23.3%	9.7%	0.0%	21.4%
18	Prescott, AZ	15.7%	4.5%	18.5%	2.1%	5.6%	9.1%	0.7%	8.4%	14.3%	5.6%	2.1%	29.7%
20	American Lake, WA	30.9%	5.9%	22.1%	5.9%	8.8%	13.2%	0.0%	30.9%	36.8%	7.4%	2.9%	44.1%
20	Anchorage, AK	48.0%	5.3%	33.3%	5.3%	17.3%	16.0%	2.7%	24.0%	29.3%	6.7%	4.0%	66.7%
20	White City, OR	19.6%	6.5%	21.7%	4.3%	19.6%	32.6%	0.0%	23.9%	32.6%	17.4%	0.0%	41.3%
21	Palo Alto HCS	5.7%	6.2%	35.6%	0.0%	4.1%	7.2%	0.0%	19.1%	26.3%	12.4%	0.5%	58.2%
22	West LA, CA	9.1%	6.7%	40.6%	4.3%	11.4%	8.7%	3.5%	6.7%	20.1%	18.5%	2.4%	22.4%
23	Des Moines, IA	0.0%	0.0%	1.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
23	Hot Springs, SD	98.0%	2.0%	18.6%	2.0%	1.0%	4.9%	0.0%	0.0%	3.9%	5.9%	0.0%	8.8%
SITE AVERAGE (n=34)		**33.7%**	**7.2%**	**24.7%**	**2.5%**	**6.6%**	**8.2%**	**1.8%**	**12.9%**	**20.8%**	**9.3%**	**2.2%**	**30.5%**
SITE S.D.		**31.0%**	**5.9%**	**10.6%**	**2.0%**	**5.2%**	**6.7%**	**2.5%**	**9.7%**	**12.7%**	**5.0%**	**1.5%**	**18.5%**
VETERAN AVG (n=5,250)		**32.0%**	**7.0%**	**25.5%**	**2.4%**	**7.5%**	**7.5%**	**2.4%**	**12.8%**	**21.4%**	**10.2%**	**2.2%**	**30.8%**

Table 33. Number of Medical Diagnoses at Admission by Site for FY04†

VISN	SITE	NO MEDICAL DIAGNOSIS %	1 - 2 MEDICAL DIAGNOSES %	3 - 5 MEDICAL DIAGNOSES %	> 5 MEDICAL DIAGNOSES %
1	Bedford, MA	2.2%	44.6%	47.5%	5.8%
1	Brockton, MA	1.5%	43.8%	50.0%	4.6%
2	Canandaigua, NY	10.3%	66.7%	17.9%	5.1%
3	Brooklyn, NY	26.3%	64.2%	9.5%	0.0%
3	Lyons, NJ	21.7%	58.5%	17.0%	2.8%
3	Montrose, NY	10.7%	52.2%	34.6%	2.5%
4	Butler, PA	12.5%	70.8%	16.7%	0.0%
4	Coatesville, PA	5.6%	62.0%	29.3%	3.2%
4	Pittsburgh HCS	39.0%	49.4%	11.6%	0.0%
5	Martinsburg, WV	8.7%	66.1%	24.8%	0.4%
5	Perry Point, MD	1.0%	65.7%	32.9%	0.5%
6	Hampton, VA	18.6%	48.8%	32.6%	0.0%
7	Dublin, GA	26.1%	55.4%	18.5%	0.0%
7	Tuskegee, AL	0.9%	40.0%	52.7%	6.4%
8	Bay Pines, FL	2.3%	65.9%	29.5%	2.3%
9	Mt. Home, TN	1.2%	16.9%	69.9%	12.0%
10	Cincinnati, OH	10.6%	32.8%	47.8%	8.9%
10	Cleveland, OH	7.9%	48.0%	37.9%	6.2%
10	Dayton, OH	25.8%	64.5%	8.6%	1.1%
12	Milwaukee, WI	1.0%	63.0%	35.0%	1.0%
12	N. Chicago, IL	15.5%	43.9%	39.2%	1.4%
15	Leavenworth, KS	3.1%	44.3%	47.7%	4.8%
15	St Louis, MO	0.9%	84.7%	14.4%	0.0%
16	Biloxi, MS	33.2%	52.3%	14.5%	0.0%
16	Little Rock, AR	6.4%	49.1%	35.8%	8.7%
17	Dallas, TX	27.2%	58.3%	13.6%	1.0%
18	Prescott, AZ	17.1%	55.9%	26.2%	0.7%
20	American Lake, WA	4.4%	61.8%	29.4%	4.4%
20	Anchorage, AK	4.0%	40.0%	45.3%	10.7%
20	White City, OR	6.5%	30.4%	56.5%	6.5%
21	Palo Alto HCS	0.5%	44.8%	50.5%	4.1%
22	West LA, CA	2.0%	52.0%	44.1%	2.0%
23	Des Moines, IA	95.9%	4.1%	0.0%	0.0%
23	Hot Springs, SD	0.0%	90.2%	9.8%	0.0%
SITE AVERAGE (n=34)		**13.2%**	**52.7%**	**30.9%**	**3.1%**
SITE S.D.		**18.1%**	**16.9%**	**16.7%**	**3.4%**
VETERAN AVERAGE (n=5,250)		**11.8%**	**53.0%**	**32.1%**	**3.1%**

†Includes oral and dental pathology.

Table 34. Appropriateness for Admission as Documented by the Presence of a Medical or Psychiatric Diagnosis by Site for FY04

VISN	SITE	ANY PSYCHIATRIC DIAGNOSIS %	ANY MEDICAL DIAGNOSIS† %	ANY MEDICAL OR PSYCHIATRIC DIAGNOSIS %	NO MEDICAL/ PSYCHIATRIC DIAGNOSIS %
1	Bedford, MA	99.3%	97.8%	100.0%	0.0%
1	Brockton, MA	100.0%	98.5%	100.0%	0.0%
2	Canandaigua, NY	97.4%	89.7%	100.0%	0.0%
3	Brooklyn, NY	100.0%	73.7%	100.0%	0.0%
3	Lyons, NJ	98.6%	78.3%	99.5%	0.5%
3	Montrose, NY	99.4%	89.3%	100.0%	0.0%
4	Butler, PA	100.0%	87.5%	100.0%	0.0%
4	Coatesville, PA	99.2%	94.4%	100.0%	0.0%
4	Pittsburgh HCS	98.2%	61.0%	100.0%	0.0%
5	Martinsburg, WV	97.8%	91.3%	100.0%	0.0%
5	Perry Point, MD	99.5%	99.0%	100.0%	0.0%
6	Hampton, VA	100.0%	81.4%	100.0%	0.0%
7	Dublin, GA	96.7%	73.9%	100.0%	0.0%
7	Tuskegee, AL	97.3%	99.1%	99.1%	0.9%
8	Bay Pines, FL	95.5%	97.7%	97.7%	**2.3%**
9	Mt. Home, TN	89.2%	98.8%	100.0%	0.0%
10	Cincinnati, OH	100.0%	89.4%	100.0%	0.0%
10	Cleveland, OH	98.9%	92.1%	100.0%	0.0%
10	Dayton, OH	97.8%	74.2%	100.0%	0.0%
12	Milwaukee, WI	100.0%	99.0%	100.0%	0.0%
12	N. Chicago, IL	100.0%	84.5%	100.0%	0.0%
15	Leavenworth, KS	98.6%	96.9%	100.0%	0.0%
15	St Louis, MO	100.0%	99.1%	100.0%	0.0%
16	Biloxi, MS	88.6%	66.8%	96.9%	**3.1%**
16	Little Rock, AR	100.0%	93.6%	100.0%	0.0%
17	Dallas, TX	98.1%	72.8%	100.0%	0.0%
18	Prescott, AZ	100.0%	82.9%	100.0%	0.0%
20	American Lake, WA	95.6%	95.6%	100.0%	0.0%
20	Anchorage, AK	100.0%	96.0%	100.0%	0.0%
20	White City, OR	91.3%	93.5%	100.0%	0.0%
21	Palo Alto HCS	100.0%	99.5%	100.0%	0.0%
22	West LA, CA	98.0%	98.0%	100.0%	0.0%
23	Des Moines, IA	100.0%	4.1%	100.0%	0.0%
23	Hot Springs, SD	96.1%	100.0%	100.0%	0.0%
SITE AVERAGE (n=34)		**98.0%**	**86.8%**	**99.8%**	**0.2%**
SITE S.D.		**3.0%**	**18.1%**	**0.7%**	**0.7%**
VETERAN AVERAGE (n=5,250)		**98.3%**	**88.2%**	**99.8%**	**0.1%**

† Includes oral and dental pathology.

Table 35. Length of Stay by Site for FY04

VISN	SITE	< 8 DAYS %	8 - 28 DAYS %	29 - 60 DAYS %	61 - 90 DAYS %	91 - 180 DAYS %	> 180 DAYS %	MEAN LOS (IN DAYS)
1	Bedford, MA	0.0%	5.8%	7.9%	8.6%	74.8%	2.9%	109.7
1	Brockton, MA	1.5%	8.5%	10.0%	9.2%	66.2%	4.6%	103.4
2	Canandaigua, NY	0.0%	15.4%	10.3%	17.9%	51.3%	5.1%	90.8
3	Brooklyn, NY	1.7%	8.9%	11.2%	15.6%	60.9%	1.7%	92.5
3	Lyons, NJ	3.3%	3.3%	6.1%	10.8%	50.9%	25.5%	137.0
3	Montrose, NY	0.6%	5.0%	11.9%	13.2%	66.7%	2.5%	107.4
4	Butler, PA	2.8%	6.9%	20.8%	6.9%	45.8%	16.7%	104.6
4	Coatesville, PA	2.1%	6.1%	12.5%	9.0%	62.5%	7.7%	116.4
4	Pittsburgh HCS	3.0%	9.1%	9.8%	14.6%	59.1%	4.3%	106.0
5	Martinsburg, WV	1.3%	4.8%	9.6%	15.7%	60.0%	8.7%	113.7
5	Perry Point, MD	3.4%	11.1%	16.9%	18.4%	49.8%	0.5%	82.2
6	Hampton, VA	0.0%	7.0%	9.3%	18.6%	48.8%	16.3%	119.3
7	Dublin, GA	1.1%	9.8%	30.4%	28.3%	18.5%	12.0%	89.2
7	Tuskegee, AL	1.8%	8.2%	12.7%	16.4%	60.9%	0.0%	92.9
8	Bay Pines, FL	0.0%	0.0%	9.1%	9.1%	18.2%	63.6%	**195.0**
9	Mt. Home, TN	3.6%	7.2%	9.6%	12.0%	30.1%	37.3%	141.7
10	Cincinnati, OH	1.7%	7.8%	19.4%	25.0%	35.0%	11.1%	96.8
10	Cleveland, OH	2.2%	11.0%	17.1%	18.0%	36.2%	15.4%	103.6
10	Dayton, OH	4.3%	5.4%	17.2%	19.4%	47.3%	6.5%	100.1
12	Milwaukee, WI	2.0%	8.0%	12.0%	8.0%	31.0%	39.0%	153.2
12	N. Chicago, IL	5.4%	6.1%	8.8%	8.8%	48.0%	23.0%	129.9
15	Leavenworth, KS	2.7%	5.3%	13.5%	12.3%	38.8%	27.5%	135.9
15	St Louis, MO	2.7%	2.7%	8.1%	13.5%	58.6%	14.4%	123.7
16	Biloxi, MS	0.0%	4.1%	16.1%	12.4%	54.4%	13.0%	118.8
16	Little Rock, AR	2.9%	12.7%	16.2%	11.6%	51.4%	5.2%	98.4
17	Dallas, TX	3.9%	8.7%	17.5%	15.5%	45.6%	8.7%	98.2
18	Prescott, AZ	1.0%	9.1%	17.1%	28.7%	44.1%	0.0%	75.8
20	American Lake, WA	2.9%	10.3%	22.1%	14.7%	45.6%	4.4%	92.3
20	Anchorage, AK	4.0%	5.3%	14.7%	17.3%	26.7%	32.0%	131.6
20	White City, OR	0.0%	0.0%	2.2%	4.3%	23.9%	69.6%	**402.0**
21	Palo Alto HCS	5.7%	10.8%	8.8%	8.2%	37.6%	28.9%	127.3
22	West LA, CA	0.8%	9.8%	12.6%	9.4%	39.0%	28.3%	141.4
23	Des Moines, IA	1.4%	5.4%	29.7%	17.6%	45.9%	0.0%	79.2
23	Hot Springs, SD	1.0%	8.8%	17.6%	7.8%	45.1%	19.6%	123.4
SITE AVERAGE (n=34)		**2.1%**	**7.3%**	**13.8%**	**14.0%**	**46.4%**	**16.3%**	**121.6**
SITE S.D.		**1.6%**	**3.3%**	**6.1%**	**5.8%**	**13.9%**	**17.0%**	**55.1**
VETERAN AVERAGE (n=5,250)		**2.2%**	**7.5%**	**13.7%**	**14.2%**	**48.0%**	**14.3%**	**115.1**

Table 36. Type of Discharge by Site for FY04

VISN	SITE	COMPLETED PROGRAM †, †† %	ASKED TO LEAVE %	LEFT BY CHOICE %	TRANSFERRED %	OTHER %
1	Bedford, MA	85.6%	7.2%	5.0%	1.4%	0.7%
1	Brockton, MA	70.8%	12.3%	13.1%	1.5%	2.3%
2	Canandaigua, NY	61.5%	10.3%	**23.1%**	2.6%	2.6%
3	Brooklyn, NY	63.7%	19.0%	16.2%	0.0%	1.1%
3	Lyons, NJ	76.9%	12.7%	6.6%	1.9%	1.9%
3	Montrose, NY	67.9%	**19.5%**	8.8%	2.5%	1.3%
4	Butler, PA	69.4%	**22.2%**	2.8%	5.6%	0.0%
4	Coatesville, PA	73.7%	12.0%	11.4%	1.6%	1.3%
4	Pittsburgh HCS	91.5%	3.7%	3.7%	0.0%	1.2%
5	Martinsburg, WV	72.2%	9.1%	11.7%	4.3%	2.6%
5	Perry Point, MD	70.5%	14.0%	10.6%	2.4%	2.4%
6	Hampton, VA	86.0%	9.3%	4.7%	0.0%	0.0%
7	Dublin, GA	**43.5%**	15.2%	**17.4%**	16.3%	7.6%
7	Tuskegee, AL	78.2%	8.2%	10.9%	0.0%	2.7%
8	Bay Pines, FL	70.5%	9.1%	13.6%	4.5%	2.3%
9	Mt. Home, TN	**47.0%**	18.1%	8.4%	20.5%	6.0%
10	Cincinnati, OH	74.4%	14.4%	9.4%	1.1%	0.6%
10	Cleveland, OH	73.6%	9.3%	9.8%	4.2%	3.1%
10	Dayton, OH	89.2%	5.4%	5.4%	0.0%	0.0%
12	N. Chicago, IL	85.1%	6.8%	4.1%	2.7%	1.4%
12	Milwaukee, WI	71.0%	17.0%	9.0%	3.0%	0.0%
15	St Louis, MO	73.0%	**22.5%**	4.5%	0.0%	0.0%
15	Leavenworth, KS	70.4%	9.9%	14.7%	4.8%	0.2%
16	Biloxi, MS	66.3%	10.4%	8.3%	5.7%	9.3%
16	Little Rock, AR	69.4%	18.5%	10.4%	0.6%	1.2%
17	Dallas, TX	82.5%	12.6%	2.9%	1.9%	0.0%
18	Prescott, AZ	65.0%	15.0%	16.4%	0.7%	2.8%
20	Anchorage, AK	**42.7%**	**26.7%**	**29.3%**	0.0%	1.3%
20	American Lake, WA	**54.4%**	**25.0%**	16.2%	4.4%	0.0%
20	White City, OR	87.0%	8.7%	4.3%	0.0%	0.0%
21	Palo Alto HCS	85.1%	4.1%	6.2%	0.5%	4.1%
22	West LA, CA	**57.1%**	**23.2%**	16.1%	3.1%	0.4%
23	Des Moines, IA	66.2%	6.8%	**21.6%**	5.4%	0.0%
23	Hot Springs, SD	77.5%	15.7%	4.9%	2.0%	0.0%
SITE AVERAGE (n=34)		**71.1%**	**13.3%**	**10.6%**	**3.1%**	**1.8%**
SITE S.D.		**12.3%**	**6.1%**	**6.3%**	**4.3%**	**2.2%**
VETERAN AVERAGE (n=5,250)		**71.6%**	**12.9%**	**10.7%**	**2.9%**	**1.9%**

† Includes veterans who successfully completed all program components and veterans who successfully completed some program components.

††Percent completed program is a special emphasis program performance measure.

Table 37. Description of Veteran Participation by Site for FY04

VISN	SITE	INADEQUATE PARTICIPATION † %	MADE USE OF PROGRAM %	MADE OPTIMAL USE OF PROGRAM %
1	Bedford, MA	17.3%	40.3%	42.4%
1	Brockton, MA	28.1%	19.5%	52.3%
2	Canandaigua, NY	43.6%	43.6%	12.8%
3	Brooklyn, NY	39.7%	27.4%	33.0%
3	Lyons, NJ	20.9%	21.3%	57.8%
3	Montrose, NY	22.6%	32.1%	45.3%
4	Butler, PA	27.1%	58.6%	14.3%
4	Coatesville, PA	23.5%	26.5%	50.0%
4	Pittsburgh HCS	24.4%	52.4%	23.2%
5	Martinsburg, WV	22.8%	42.0%	35.3%
5	Perry Point, MD	29.6%	13.1%	57.3%
6	Hampton, VA	20.9%	25.6%	53.5%
7	Dublin, GA	27.8%	36.7%	35.6%
7	Tuskegee, AL	14.0%	23.4%	62.6%
8	Bay Pines, FL	20.5%	61.4%	18.2%
9	Mt. Home, TN	29.3%	43.9%	26.8%
10	Cincinnati, OH	30.0%	19.4%	50.6%
10	Cleveland, OH	20.9%	35.6%	43.5%
10	Dayton, OH	11.8%	53.8%	34.4%
12	Milwaukee, WI	29.0%	47.0%	24.0%
12	N. Chicago, IL	20.7%	19.3%	60.0%
15	Leavenworth, KS	33.3%	32.1%	34.5%
15	St Louis, MO	3.6%	57.7%	38.7%
16	Biloxi, MS	26.5%	47.6%	25.9%
16	Little Rock, AR	33.5%	40.5%	26.0%
17	Dallas, TX	38.8%	38.8%	22.3%
18	Prescott, AZ	32.0%	49.1%	18.9%
20	American Lake, WA	44.1%	11.8%	44.1%
20	Anchorage, AK	51.4%	20.8%	27.8%
20	White City, OR	26.1%	41.3%	32.6%
21	Palo Alto HCS	14.1%	44.5%	41.4%
22	West LA, CA	41.3%	11.8%	46.9%
23	Des Moines, IA	18.9%	73.0%	8.1%
23	Hot Springs, SD	25.5%	3.9%	70.6%
SITE AVERAGE (n=34)		**26.9%**	**35.8%**	**37.4%**
SITE S.D.		**10.0%**	**16.3%**	**15.6%**
VETERAN AVERAGE (n=5,250)		**26.8%**	**33.7%**	**39.4%**

†Includes veterans whose overall participation was described as: did not participate actively, severe psychiatric problems impeded participation, substance abuse behavior impeded useful participation, severe medical problems impeded ability to participate, wanted change but undermined efforts, and other.

Table 38. Ratio of Program Completion to Optimal Use of Program by Site for FY04

VISN	SITE	COMPLETED PROGRAM † %	MADE OPTIMAL USE OF PROGRAM %	RATIO OF COMPLETION TO OPTIMAL USE ††
1	Bedford, MA	85.6%	42.4%	2.0
1	Brockton, MA	70.8%	52.3%	1.4
2	Canandaigua, NY	61.5%	12.8%	4.8
3	Brooklyn, NY	63.7%	33.0%	1.9
3	Lyons, NJ	76.9%	57.8%	1.3
3	Montrose, NY	67.9%	45.3%	1.5
4	Butler, PA	69.4%	14.3%	4.9
4	Coatesville, PA	73.7%	50.0%	1.5
4	Pittsburgh HCS	91.5%	23.2%	3.9
5	Martinsburg, WV	72.2%	35.3%	2.0
5	Perry Point, MD	70.5%	57.3%	1.2
6	Hampton, VA	86.0%	53.5%	1.6
7	Dublin, GA	43.5%	35.6%	1.2
7	Tuskegee, AL	78.2%	62.6%	1.2
8	Bay Pines, FL	70.5%	18.2%	3.9
9	Mt. Home, TN	47.0%	26.8%	1.8
10	Cincinnati, OH	74.4%	50.6%	1.5
10	Cleveland, OH	73.6%	43.5%	1.7
10	Dayton, OH	89.2%	34.4%	2.6
12	Milwaukee, WI	71.0%	24.0%	3.0
12	N. Chicago, IL	85.1%	60.0%	1.4
15	Leavenworth, KS	70.4%	34.5%	2.0
15	St Louis, MO	73.0%	38.7%	1.9
16	Biloxi, MS	66.3%	25.9%	2.6
16	Little Rock, AR	69.4%	26.0%	2.7
17	Dallas, TX	82.5%	22.3%	3.7
18	Prescott, AZ	65.0%	18.9%	3.4
20	American Lake, WA	54.4%	44.1%	1.2
20	Anchorage, AK	42.7%	27.8%	1.5
20	White City, OR	87.0%	32.6%	2.7
21	Palo Alto HCS	85.1%	41.4%	2.1
22	West LA, CA	57.1%	46.9%	1.2
23	Des Moines, IA	66.2%	8.1%	8.2
23	Hot Springs, SD	77.5%	70.6%	1.1
SITE AVERAGE (n=34)		**71.1%**	**37.4%**	**1.9**
SITE S.D.		**12.3%**	**15.6%**	**1.5**
VETERAN AVERAGE (n=5,250)		**71.6%**	**39.4%**	**1.8**

† Includes veterans who successfully completed all program components and veterans who successfully completed some program components.

†† Larger ratios reflect a larger number of veterans who complete the program, but are not rated as making optimal use of the clinical services available to them.

Table 39. Clinician Ratings of Clinical Improvement from Admission to Discharge by Site for FY04 †

VISN	SITE	PERSONAL HYGIENE %	ALCOHOL PROBLEMS %	DRUG PROBLEMS %	PSYCHOTIC SYMPTOMS %	MENTAL HEALTH PROBLEMS †† %	MEDICAL PROBLEMS %	RELATIONSHIPS WITH FAMILY AND FRIENDS %	EMPLOYMENT & VOCATIONAL SITUATION %	HOUSING SITUATION %	FINANCIAL STATUS %
1	Bedford, MA	87.2%	87.6%	85.5%	50.0%	87.3%	99.3%	83.1%	78.1%	77.0%	81.8%
1	Brockton, MA	88.9%	87.6%	85.6%	80.0%	78.6%	90.6%	76.8%	73.2%	72.3%	76.0%
2	Canandaigua, NY	57.1%	73.5%	75.9%	0.0%	46.7%	90.9%	25.6%	21.1%	64.1%	43.6%
3	Brooklyn, NY	98.6%	94.4%	94.1%	97.1%	96.6%	97.1%	82.4%	48.8%	59.2%	56.7%
3	Lyons, NJ	97.9%	92.5%	95.4%	77.8%	96.3%	93.8%	92.8%	63.8%	82.5%	92.0%
3	Montrose, NY	95.5%	91.9%	95.0%	91.7%	92.8%	98.6%	87.7%	79.5%	80.5%	88.3%
4	Butler, PA	98.6%	75.8%	75.5%	33.3%	83.8%	95.2%	91.7%	91.7%	87.5%	90.3%
4	Coatesville, PA	96.5%	87.6%	83.9%	85.7%	81.1%	87.9%	78.8%	74.7%	74.8%	84.0%
4	Pittsburgh HCS	98.2%	88.3%	90.5%	100.0%	96.0%	94.0%	98.2%	73.2%	68.9%	78.0%
5	Martinsburg, WV	91.5%	87.4%	86.0%	89.5%	88.6%	93.8%	81.3%	72.6%	75.0%	87.8%
5	Perry Point, MD	96.1%	92.9%	93.2%	70.6%	55.3%	93.7%	78.7%	71.8%	72.9%	82.6%
6	Hampton, VA	97.0%	84.2%	88.0%	100.0%	97.1%	100.0%	97.7%	72.7%	79.1%	81.4%
7	Dublin, GA	94.5%	88.8%	85.5%	100.0%	69.8%	77.3%	73.6%	67.4%	71.7%	71.7%
7	Tuskegee, AL	100.0%	96.7%	97.0%	100.0%	96.9%	98.2%	96.3%	89.7%	91.7%	89.9%
8	Bay Pines, FL	97.4%	87.5%	91.7%	n.a.	66.7%	81.4%	88.4%	79.5%	77.3%	81.8%
9	Mt. Home, TN	0.0%	85.7%	94.7%	50.0%	92.3%	97.6%	91.3%	75.8%	77.1%	87.8%
10	Cincinnati, OH	94.9%	84.4%	87.1%	95.5%	85.3%	94.4%	89.4%	80.7%	86.9%	79.9%
10	Cleveland, OH	94.2%	93.1%	93.1%	79.6%	94.3%	94.5%	96.0%	74.7%	84.1%	84.7%
10	Dayton, OH	98.9%	94.9%	95.5%	n.a.	84.2%	87.0%	91.2%	79.3%	79.3%	84.8%
12	Milwaukee, WI	100.0%	100.0%	100.0%	100.0%	98.3%	100.0%	99.0%	94.9%	95.0%	95.0%
12	N. Chicago, IL	99.3%	94.8%	94.5%	n.a.	98.3%	100.0%	88.5%	66.9%	82.4%	68.9%
15	Leavenworth, KS	46.0%	87.5%	85.9%	85.7%	83.2%	78.9%	68.6%	74.0%	79.0%	83.5%
15	St Louis, MO	n.a.	95.8%	96.2%	87.5%	96.4%	97.3%	95.5%	64.9%	73.9%	64.0%
16	Biloxi, MS	88.5%	75.2%	85.0%	64.3%	69.9%	75.6%	67.7%	56.0%	79.8%	76.6%
16	Little Rock, AR	98.8%	85.0%	89.4%	83.3%	91.9%	93.2%	52.9%	53.2%	77.5%	93.1%
17	Dallas, TX	100.0%	94.4%	93.7%	100.0%	94.4%	96.0%	96.1%	75.3%	86.1%	94.1%
18	Prescott, AZ	96.1%	86.1%	89.4%	84.8%	89.2%	85.1%	84.2%	77.5%	73.1%	78.8%
20	American Lake, WA	100.0%	72.7%	83.7%	100.0%	91.8%	98.5%	54.4%	47.1%	52.2%	95.6%
20	Anchorage, AK	90.1%	74.2%	76.7%	66.7%	59.3%	78.9%	48.4%	36.8%	53.3%	46.6%
20	White City, OR	n.a.	93.8%	95.8%	100.0%	82.8%	95.3%	82.6%	80.0%	93.5%	93.5%
21	Palo Alto HCS	98.5%	92.2%	87.1%	50.0%	87.5%	92.2%	87.6%	61.7%	80.4%	59.1%
22	West LA, CA	99.2%	85.7%	83.0%	94.3%	84.6%	90.8%	68.0%	37.2%	72.4%	73.2%
23	Des Moines, IA	100.0%	81.3%	86.8%	n.a.	98.6%	33.3%	98.6%	70.3%	64.9%	70.3%
23	Hot Springs, SD	100.0%	83.3%	87.5%	0.0%	84.4%	95.1%	83.3%	59.8%	77.5%	78.4%
SITE AVERAGE (n=34)		**90.6%**	**87.6%**	**89.1%**	**76.5%**	**85.3%**	**90.4%**	**81.7%**	**68.4%**	**76.6%**	**79.2%**
SITE S.D.		**20.2%**	**7.1%**	**6.1%**	**27.7%**	**13.1%**	**12.2%**	**16.6%**	**16.0%**	**9.9%**	**13.1%**
VETERAN AVERAGE (n=5,250)		**92.1%**	**88.4%**	**89.2%**	**85.3%**	**86.6%**	**91.3%**	**81.9%**	**69.7%**	**77.0%**	**80.1%**

† Improvement is noted for only those veterans with problems in that area.

†† Mental health problems other than psychosis

Table 40. Arrangements for Housing at Discharge by Site for FY04

VISN	SITE	HOUSED † %	INSTITUTIONALIZED †† %	HOMELESS ††† %	OTHER %
1	Bedford, MA	23.0%	57.6%	15.1%	4.3%
1	Brockton, MA	16.2%	63.8%	20.0%	0.0%
2	Canandaigua, NY	38.5%	38.5%	23.1%	0.0%
3	Brooklyn, NY	40.8%	44.7%	13.4%	1.1%
3	Lyons, NJ	53.8%	37.3%	7.1%	1.9%
3	Montrose, NY	72.3%	11.3%	13.2%	3.1%
4	Butler, PA	54.2%	20.8%	20.8%	4.2%
4	Coatesville, PA	46.5%	31.4%	20.5%	1.6%
4	Pittsburgh HCS	62.8%	29.9%	7.3%	0.0%
5	Martinsburg, WV	62.6%	20.0%	15.7%	1.7%
5	Perry Point, MD	52.7%	27.5%	17.4%	2.4%
6	Hampton, VA	60.5%	23.3%	16.3%	0.0%
7	Dublin, GA	52.2%	27.2%	13.0%	7.6%
7	Tuskegee, AL	87.3%	8.2%	1.8%	2.7%
8	Bay Pines, FL	79.5%	15.9%	4.5%	0.0%
9	Mt. Home, TN	50.6%	31.3%	16.9%	1.2%
10	Cincinnati, OH	81.7%	8.3%	9.4%	0.6%
10	Cleveland, OH	66.6%	26.4%	5.6%	1.4%
10	Dayton, OH	72.0%	7.5%	20.4%	0.0%
12	Milwaukee, WI	74.0%	12.0%	13.0%	1.0%
12	N. Chicago, IL	83.1%	5.4%	10.1%	1.4%
15	Leavenworth, KS	73.0%	16.9%	9.6%	0.5%
15	St Louis, MO	73.0%	2.7%	24.3%	0.0%
16	Biloxi, MS	65.8%	17.6%	13.0%	3.6%
16	Little Rock, AR	75.6%	4.1%	20.3%	0.0%
17	Dallas, TX	71.8%	14.6%	13.6%	0.0%
18	Prescott, AZ	68.5%	9.8%	16.4%	5.2%
20	American Lake, WA	39.7%	26.5%	32.4%	1.5%
20	Anchorage, AK	53.3%	12.0%	24.0%	10.7%
20	White City, OR	73.9%	21.7%	4.3%	0.0%
21	Palo Alto HCS	61.9%	20.6%	16.5%	1.0%
22	West LA, CA	53.1%	18.9%	27.2%	0.8%
23	Des Moines, IA	59.5%	14.9%	25.7%	0.0%
23	Hot Springs, SD	78.4%	7.8%	13.7%	0.0%
SITE AVERAGE (n=34)		**61.1%**	**21.7%**	**15.5%**	**1.8%**
SITE S.D.		**16.6%**	**14.3%**	**7.1%**	**2.4%**
VETERAN AVERAGE (n=5,250)		**61.5%**	**22.0%**	**14.8%**	**1.8%**

†Includes own apartment and apartment of friend or family member.

††Includes halfway houses, other transitional living programs, hospitals, nursing homes and correctional facilities.

††† Includes those veterans living outdoors or in a shelter as well as those who left the program without giving an indication of their living arrangements.

Table 41. Arrangements for Employment at Discharge by Site for FY04

VISN	SITE	COMPETITIVELY EMPLOYED OR IN VA'S CWT/IT	RETIRED/ DISABLED %	UNEMPLOYED † %	OTHER †† %
1	Bedford, MA	66.2%	1.4%	23.0%	9.4%
1	Brockton, MA	53.1%	6.9%	37.7%	2.3%
2	Canandaigua, NY	25.6%	38.5%	33.3%	2.6%
3	Brooklyn, NY	29.6%	40.2%	19.6%	10.6%
3	Lyons, NJ	66.5%	5.7%	23.6%	4.2%
3	Montrose, NY	61.6%	12.6%	22.6%	3.1%
4	Butler, PA	18.1%	1.4%	72.2%	8.3%
4	Coatesville, PA	56.1%	8.0%	30.6%	5.3%
4	Pittsburgh HCS	67.7%	2.4%	25.6%	4.3%
5	Martinsburg, WV	60.4%	14.8%	23.5%	1.3%
5	Perry Point, MD	61.8%	20.3%	16.9%	1.0%
6	Hampton, VA	39.5%	41.9%	18.6%	0.0%
7	Dublin, GA	60.9%	5.4%	32.6%	1.1%
7	Tuskegee, AL	60.0%	22.7%	11.8%	5.5%
8	Bay Pines, FL	68.2%	4.5%	15.9%	11.4%
9	Mt. Home, TN	54.2%	22.9%	20.5%	2.4%
10	Cincinnati, OH	62.8%	21.1%	13.3%	2.8%
10	Cleveland, OH	36.8%	42.7%	19.1%	1.4%
10	Dayton, OH	78.5%	5.4%	15.1%	1.1%
12	Milwaukee, WI	73.0%	4.0%	22.0%	1.0%
12	N. Chicago, IL	67.6%	4.1%	27.0%	1.4%
15	Leavenworth, KS	49.6%	24.3%	23.4%	2.7%
15	St Louis, MO	64.0%	0.0%	36.0%	0.0%
16	Biloxi, MS	52.3%	2.1%	41.5%	4.1%
16	Little Rock, AR	52.6%	1.2%	46.2%	0.0%
17	Dallas, TX	58.3%	17.5%	19.4%	4.9%
18	Prescott, AZ	46.2%	27.3%	23.4%	3.1%
20	American Lake, WA	48.5%	1.5%	50.0%	0.0%
20	Anchorage, AK	29.3%	18.7%	44.0%	8.0%
20	White City, OR	32.6%	52.2%	10.9%	4.3%
21	Palo Alto HCS	57.7%	2.6%	25.8%	13.9%
22	West LA, CA	9.4%	65.7%	20.9%	3.9%
23	Des Moines, IA	70.3%	0.0%	29.7%	0.0%
23	Hot Springs, SD	60.8%	18.6%	19.6%	1.0%
SITE AVERAGE (n=34)		**52.9%**	**16.4%**	**26.9%**	**3.7%**
SITE S.D.		**16.5%**	**16.9%**	**12.6%**	**3.6%**
VETERAN AVERAGE (n=5,250)		**52.4%**	**18.1%**	**25.8%**	**3.7%**

† Includes veterans who are unemployed and those veterans who left the program without giving an indication of their arrangements for employment.

†† Includes vocational training, student, and other.

Table 42. Percent and Direction From Median Performance of DCHV Sites: Critical Outcome Monitor Measures for FY04 †

	Site Median Value		**86.1%**	**85.0%**	**62.6%**	**52.6%**	**91.9%**	**93.8%**	**16.5%**	**23.5%**
	Veteran Average		**88.4%**	**89.2%**	**61.5%**	**52.4%**	**86.6%**	**90.4%**	**14.8%**	**25.8%**
			Special Emphasis Measures				**Other Critical Monitor Measures**			
VISN	**SITE**	**N**	**Alcohol Problems Improved %**	**Drug Problems Improved %**	**Housed at Discharge %**	**Competitively Employed or in VA's CWT/IT at Discharge %**	**Mental Health Problems Improved %**	**Medical Problems Improved %**	**Homeless at Discharge †† %**	**Unemployed at Discharge ††† %**
1	Bedford, MA	139	-0.4%	-4.6%	**-34.0%**	9.6%	-3.9%	7.2%	-0.7%	-2.3%
1	Brockton, MA	130	1.4%	-2.8%	**-44.1%**	-0.2%	**-13.4%**	-2.9%	5.0%	**13.1%**
2	Canandaigua, NY	39	**-12.8%**	-11.1%	**-23.7%**	**-21.9%**	**-43.0%**	-0.8%	9.0%	2.1%
3	Brooklyn, NY	179	5.9%	5.6%	**-23.3%**	**-15.5%**	2.0%	3.3%	-0.1%	-0.8%
3	Lyons, NJ	212	4.8%	5.9%	-7.8%	3.9%	3.0%	-0.5%	-7.9%	-2.4%
3	Montrose, NY	159	4.0%	5.7%	10.8%	5.2%	-0.7%	4.1%	-1.2%	-3.8%
4	Butler, PA	72	**-11.1%**	**-13.7%**	-11.1%	**-40.5%**	-7.0%	0.6%	6.2%	**46.4%**
4	Coatesville, PA	376	-0.1%	-5.5%	**-17.5%**	-7.1%	**-11.1%**	**-7.3%**	**7.2%**	6.5%
4	Pittsburgh HCS	164	2.1%	1.0%	-0.1%	3.9%	2.3%	-0.4%	-7.9%	0.1%
5	Martinsburg, WV	230	-0.1%	-3.5%	0.0%	0.0%	-4.9%	0.0%	0.9%	0.0%
5	Perry Point, MD	207	5.5%	3.9%	**-9.8%**	12.6%	**-32.1%**	0.1%	1.9%	-7.8%
6	Hampton, VA	43	-4.2%	-0.7%	-0.9%	-5.7%	4.2%	7.7%	1.8%	-2.5%
7	Dublin, GA	92	0.4%	-4.2%	-9.1%	-3.4%	**-24.3%**	**-17.0%**	-2.3%	6.9%
7	Tuskegee, AL	110	6.6%	8.9%	25.1%	11.0%	5.9%	3.0%	-11.5%	-10.2%
8	Bay Pines, FL	44	4.3%	2.9%	19.4%	8.9%	**-25.2%**	**-12.2%**	-11.0%	-10.4%
9	Mt. Home, TN	83	-3.7%	6.2%	**-12.4%**	3.1%	0.7%	6.3%	4.3%	1.0%
10	Cincinnati, OH	180	-4.3%	-1.6%	20.2%	11.1%	-6.6%	-1.2%	-5.1%	-11.2%
10	Cleveland, OH	356	3.9%	4.0%	3.4%	**-14.0%**	2.1%	1.1%	-8.0%	-3.2%
10	Dayton, OH	93	7.4%	6.0%	9.6%	12.9%	-7.6%	**-7.5%**	3.5%	-11.8%
12	Milwaukee, WI	100	10.5%	10.6%	11.8%	10.5%	3.8%	7.3%	-1.5%	-2.9%
12	N. Chicago, IL	148	6.9%	5.1%	21.6%	5.1%	5.0%	5.2%	-4.1%	3.3%
15	Leavenworth, KS	415	-0.3%	-3.1%	9.2%	-5.1%	**-10.8%**	**-14.9%**	-2.8%	1.1%
15	St Louis, MO	111	7.5%	6.6%	9.1%	-3.6%	6.5%	3.2%	**10.1%**	**11.9%**
16	Biloxi, MS	193	**-12.6%**	-4.6%	3.5%	**-10.7%**	**-24.3%**	**-17.6%**	-1.4%	**16.9%**
16	Little Rock, AR	173	-4.4%	0.0%	13.0%	**-11.4%**	0.0%	-1.0%	6.1%	**19.2%**
17	Dallas, TX	103	6.0%	4.1%	9.1%	-6.6%	-0.6%	2.0%	-0.4%	-5.5%
18	Prescott, AZ	286	-0.3%	1.7%	5.4%	-0.7%	-1.1%	**-6.7%**	1.3%	1.1%
20	American Lake, WA	68	**-14.8%**	-5.2%	**-17.5%**	-10.7%	-1.4%	5.7%	**15.5%**	**22.6%**
20	Anchorage, AK	75	**-12.9%**	**-11.5%**	-9.0%	**-19.6%**	**-32.6%**	**-13.5%**	**10.3%**	**21.0%**
20	White City, OR	46	6.0%	7.8%	14.9%	-12.6%	-9.4%	3.4%	-10.9%	-15.1%
21	Palo Alto HCS	194	4.1%	-1.7%	1.3%	1.5%	0.1%	-2.0%	0.0%	-2.3%
22	West LA, CA	254	-3.2%	-5.5%	-8.4%	**-29.9%**	**-7.5%**	-1.8%	**12.1%**	-1.3%
23	Des Moines, IA	74	-2.3%	-1.7%	-3.6%	6.2%	10.6%	**-58.5%**	**9.8%**	2.6%
23	Hot Springs, SD	102	-2.7%	-1.1%	11.0%	7.9%	**-10.2%**	1.6%	1.3%	-4.1%

† Outcomes have been adjusted for various veteran characteristics. Selections of these characteristics differ depending on the outcome measures, but include age, ethnicity, homelessness, receipt of disability benefits, income, employment, utilization of health care services, clinical psychiatric diagnoses and number of medical problems.

†† Includes those veterans living outdoors or in a shelter as well as those who left the program without giving an indication of their living arrangements.

††† Includes those veterans who were unemployed as well as those who left the program without giving an indication of their arrangements for employment.

Table 43a. Summary of Critical Monitors for FY04: Outlier Values by Site

VISN	SITE	PROGRAM STRUCTURE	VETERAN CHARACTERISTICS							PROGRAM PARTICIPATION			
		Annual Turn-over Rate	Community Entry	VA Referral	Outdoors/ Shelter	Institution	Own Apt/ Room/House	At Risk for Homelessness	No Medical or Psych DX	Length of Stay	Completed Program	Asked to Leave	Left Program
1	Bedford, MA			89.2%									
1	Brockton, MA												
2	Canandaigua, NY	1.6											23.1%
3	Brooklyn, NY			92.7%	10.6%		11.7%	13.4%					
3	Lyons, NJ												
3	Montrose, NY											19.5%	
4	Butler, PA				4.2%	73.6%						22.2%	
4	Coatesville, PA												
4	Pittsburgh HCS						12.8%						
5	Martinsburg, WV												
5	Perry Point, MD												
6	Hampton, VA	1.8											
7	Dublin, GA										43.5%		17.4%
7	Tuskegee, AL												
8	Bay Pines, FL	1.8							2.3%	195.0			
9	Mt. Home, TN						18.1%				47.0%		
10	Cincinnati, OH			85.6%	13.3%	68.3%							
10	Cleveland, OH			87.6%				8.4%					
10	Dayton, OH				14.0%	69.9%							
12	Milwaukee, WI			83.0%	9.0%	75.0%							
12	N. Chicago, IL												
15	Leavenworth, KS						18.8%	11.3%					
15	St Louis, MO			82.9%								22.5%	
16	Biloxi, MS							8.9%	3.1%				
16	Little Rock, AR		0.0%		4.1%	84.9%							
17	Dallas, TX					68.9%							
18	Prescott, AZ						16.1%	12.6%					
20	American Lake, WA							12.1%			54.4%	25.0%	
20	Anchorage, AK	1.5					16.0%				42.7%	26.7%	29.3%
20	White City, OR	0.9								402.0			
21	Palo Alto HCS												
22	West LA, CA			81.9%							57.1%	23.2%	
23	Des Moines, IA												21.6%
23	Hot Springs, SD		0.0%	98.0%	2.9%	97.1%							
SITE AVERAGE (n=34)		2.9	22.4%	51.9%	31.4%	38.7%	6.1%	3.5%	0.2%	121.6	71.1%	13.3%	10.6%
SITE S.D.		0.9	23.1%	27.3%	16.8%	23.8%	5.3%	4.1%	0.7%	55.1	12.3%	6.1%	6.3%
VETERAN AVERAGE (n=5,250)		2.9	20.2%	53.3%	31.6%	35.6%	7.3%	4.6%	0.1%	115.1	71.6%	12.9%	10.7%

Table 43b. Summary of Critical Outcome Monitor Measures for FY04: Outliers From Median Performance of DCHV Sites

		ADJUSTED OUTCOMES							
VISN	SITE	ETOH Improved	Drug Improved	Mental Health Improved	Medical Improved	Housed at Discharge	Homeless at Discharge	Employed at Discharge	Unemployed at Discharge
1	Bedford, MA					-34.0%			
1	Brockton, MA					-44.1%			13.1%
2	Canandaigua, NY	-12.8%		-13.4%		-23.7%		-21.9%	
3	Brooklyn, NY			-43.0%		-23.3%		-15.5%	
3	Lyons, NJ								
3	Montrose, NY								
4	Butler, PA	-11.1%	-13.7%					-40.5%	46.4%
4	Coatesville, PA			-11.1%	-7.3%	-17.5%	7.2%		
4	Pittsburgh HCS								
5	Martinsburg, WV								
5	Perry Point, MD			-32.1%		-9.8%			
6	Hampton, VA								
7	Dublin, GA			-24.3%	-17.0%				
7	Tuskegee, AL								
8	Bay Pines, FL			-25.2%	-12.2%				
9	Mt. Home, TN					-12.4%			
10	Cincinnati, OH								
10	Cleveland, OH							-14.0%	
10	Dayton, OH				-7.5%				
12	Milwaukee, WI								
12	N. Chicago, IL								
15	Leavenworth, KS			-10.8%	-14.9%				
15	St Louis, MO						10.1%		11.9%
16	Biloxi, MS	-12.6%		-24.3%	-17.6%			-10.7%	16.9%
16	Little Rock, AR							-11.4%	19.2%
17	Dallas, TX								
18	Prescott, AZ				-6.7%				
20	American Lake, WA	-14.8%				-17.5%	15.5%		22.6%
20	Anchorage, AK	-12.9%	-11.5%	-32.6%	-13.5%		10.3%	-19.6%	21.0%
20	White City, OR								
21	Palo Alto HCS								
22	West LA, CA			-7.5%			12.1%	-29.9%	
23	Des Moines, IA				-58.5%		9.8%		
23	Hot Springs, SD			-10.2%					
SITE MEDIAN VALUE		86.1%	85.0%	91.9%	93.8%	62.6%	16.5%	52.6%	23.5%
VETERAN AVERAGE		88.4%	89.2%	86.6%	90.4%	61.5%	14.8%	52.4%	25.8%

Table 44. Summary of Critical Monitor Outliers by Site for FY04

VISN		PROGRAM STRUCTURE CRITICAL MONITOR	VETERAN CHARACTERISTICS CRITICAL MONITORS	PROGRAM PARTICIPATION CRITICAL MONITORS	ADJUSTED OUTCOME MONITORS	TOTAL NUMBER OF OUTLIERS
1	Bedford, MA	0	1	0	1	2
1	Brockton, MA	0	0	0	2	2
2	Canandaigua, NY	**1**	0	1	**4**	6
3	Brooklyn, NY	0	**4**	0	3	**7**
3	Lyons, NJ	0	0	0	0	0
3	Montrose, NY	0	0	1	0	1
4	Butler, PA	0	2	1	**4**	**7**
4	Coatesville, PA	0	0	0	**4**	4
4	Pittsburgh HCS	0	1	0	0	1
5	Martinsburg, WV	0	0	0	0	0
5	Perry Point, MD	0	0	0	2	2
6	Hampton, VA	**1**	0	0	0	1
7	Dublin, GA	0	0	**2**	2	4
7	Tuskegee, AL	0	0	0	0	0
8	Bay Pines, FL	**1**	1	1	2	5
9	Mt. Home, TN	0	1	1	1	3
10	Cincinnati, OH	0	**3**	0	0	3
10	Cleveland, OH	0	2	0	1	3
10	Dayton, OH	0	2	0	1	3
12	Milwaukee, WI	0	**3**	0	0	3
12	N. Chicago, IL	0	0	0	0	0
15	Leavenworth, KS	0	2	0	2	4
15	St Louis, MO	0	1	1	2	4
16	Biloxi, MS	0	2	0	**5**	**7**
16	Little Rock, AR	0	**3**	0	2	5
17	Dallas, TX	0	1	0	0	1
18	Prescott, AZ	0	2	0	1	3
20	American Lake, WA	0	1	**2**	**4**	**7**
20	Anchorage, AK	**1**	1	**3**	**7**	**12**
20	White City, OR	**1**	0	1	0	2
21	Palo Alto HCS	0	0	0	0	0
22	West LA, CA	0	1	**2**	3	6
23	Des Moines, IA	0	0	1	2	3
23	Hot Springs, SD	0	**4**	0	1	5
SITE AVERAGE		**0.1**	**1.1**	**0.5**	**1.6**	**3.4**
SITE S.D.		**0.4**	**1.2**	**0.8**	**1.8**	**2.7**

Table 45a. Summary of Program Structure Critical Monitor Outliers by Site and by Fiscal Year

VISN		PROGRAM STRUCTURE CRITICAL MONITOR -ANNUAL TURNOVER RATE†							
		FY97	FY98	FY99	FY00	FY01	FY02	FY03	FY04
1	Bedford, MA	0	0	0	0	0	0	0	0
1	Brockton, MA	0	0	0	0	0	0	0	0
2	Canandaigua, NY	0	0	0	0	**1**	**1**	**1**	**1**
3	Brooklyn, NY	0	0	0	0	0	0	0	0
3	Lyons, NJ	0	0	0	0	0	0	0	0
3	Montrose, NY	0	0	0	0	0	0	0	0
4	Butler, PA	0	0	0	0	0	0	0	0
4	Coatesville, PA	0	0	0	0	0	0	0	0
4	Pittsburgh HCS	0	0	0	0	0	0	0	0
5	Martinsburg, WV	0	0	0	0	0	0	0	0
5	Perry Point, MD	0	0	0	0	0	0	0	0
6	Hampton, VA	0	0	0	**1**	0	0	0	**1**
7	Dublin, GA	0	0	0	0	0	0	0	0
7	Tuskegee, AL	0	0	0	0	0	0	0	0
8	Bay Pines, FL	0	0	0	0	0	0	0	**1**
9	Mt. Home, TN	0	0	0	0	0	0	0	0
10	Cincinnati, OH	0	0	0	0	0	0	0	0
10	Cleveland, OH	0	0	0	0	0	0	0	0
10	Dayton, OH	0	0	0	**1**	**1**	0	0	0
12	N. Chicago, IL	0	0	0	0	0	0	0	0
12	Milwaukee, WI	**1**	0	0	0	0	0	0	0
15	St Louis, MO	0	0	0	0	0	0	0	0
15	Leavenworth, KS	**1**	0	0	**1**	**1**	0	0	0
16	Biloxi, MS	0	0	0	0	**1**	0	0	0
16	Little Rock, AR	0	0	0	0	0	0	0	0
17	Dallas, TX	0	0	0	0	0	0	0	0
18	Prescott, AZ	0	0	0	0	0	0	0	0
20	Anchorage, AK	**1**	0	**1**	0	0	0	0	**1**
20	American Lake, WA	0	0	0	0	0	0	0	0
20	Portland, OR†, ††	0	0	0	0	0	0		
20	White City, OR	0	**1**	**1**	0	0	**1**	**1**	**1**
21	Palo Alto HCS	0	0	0	0	0	0	0	0
22	West LA, CA	0	0	0	**1**	**1**	0	0	0
23	Des Moines, IA	0	0	0	0	0	0	0	0
23	Hot Springs, SD	0	0	0	0	0	**1**	0	0
SITE AVERAGE		**0.1**	**0.0**	**0.1**	**0.1**	**0.1**	**0.1**	**0.1**	**0.1**
SITE S.D.		**0.3**	**0.2**	**0.2**	**0.3**	**0.3**	**0.3**	**0.2**	**0.2**
NATIONAL TOTAL		**3**	**1**	**2**	**4**	**5**	**3**	**2**	**2**

† Turnover rate is determined by dividing the total number of discharges by the number of operating beds.

†† The Portland DCHV program closed during the first quarter of FY02.

Table 45b. Summary of Veteran Characteristics Critical Monitor Outliers by Site and by Fiscal Year

VISN		VETERAN CHARACTERISTICS CRITICAL MONITORS							
		FY97	FY98	FY99	FY00	FY01	FY02	FY03	FY04
1	Bedford, MA	0	0	0	1	0	1	1	1
1	Brockton, MA	0	0	0	0	0	0	0	0
2	Canandaigua, NY	**3**	**4**	2	0	1	2	0	0
3	Brooklyn, NY	0	0	2	**2**	1	**3**	**3**	4
3	Lyons, NJ	0	0	0	0	0	0	0	0
3	Montrose, NY	2	0	0	0	0	0	0	0
4	Butler, PA	**3**	2	1	**2**	2	2	2	2
4	Coatesville, PA	0	0	0	0	0	0	0	0
4	Pittsburgh HCS	1	2	1	**3**	2	0	1	1
5	Martinsburg, WV	0	1	0	0	0	0	0	0
5	Perry Point, MD	0	1	2	**2**	0	1	1	0
6	Hampton, VA	2	0	0	1	1	0	1	0
7	Dublin, GA	0	1	1	1	1	0	0	0
7	Tuskegee, AL	0	0	0	0	0	0	0	0
8	Bay Pines, FL	0	0	0	0	2	1	0	1
9	Mt. Home, TN	0	1	2	1	1	0	1	1
10	Cincinnati, OH	0	2	2	**2**	0	1	1	**3**
10	Cleveland, OH	**4**	1	1	**2**	1	2	1	2
10	Dayton, OH	2	2	2	0	**4**	**4**	0	2
12	Milwaukee, WI	1	0	1	**2**	2	**3**	**4**	**3**
12	N. Chicago, IL	1	0	0	0	0	2	0	0
15	Leavenworth, KS	1	3	2	**2**	2	2	2	2
15	St Louis, MO	0	0	0	0	0	1	0	1
16	Biloxi, MS	0	0	1	1	1	1	2	2
16	Little Rock, AR	**3**	**4**	**3**	1	0	2	2	**3**
17	Dallas, TX	0	2	0	0	1	**3**	2	1
18	Prescott, AZ	1	0	2	1	0	1	1	2
20	American Lake, WA	0	0	0	0	1	0	0	1
20	Anchorage, AK	0	0	0	1	0	2	1	1
20	Portland, OR†, ††	2	2	2	**2**	2	1	n.a.	n.a.
20	White City, OR	0	1	n.a.	0	0	0	0	0
21	Palo Alto HCS	0	0	0	0	0	0	0	0
22	West LA, CA	0	0	0	0	0	0	1	1
23	Des Moines, IA	**4**	1	2	**3**	**4**	2	2	0
23	Hot Springs, SD	2	1	**4**	**3**	2	2	**3**	**4**
SITE AVERAGE		**0.9**	**0.9**	**0.9**	**0.9**	**0.9**	**1.1**	**0.9**	**1.1**
SITE S.D.		**1.3**	**1.1**	**1.1**	**1.0**	**1.1**	**1.1**	**1.1**	**1.2**
NATIONAL TOTAL		**32**	**31**	**33**	**33**	**31**	**39**	**32**	**38**

† The Portland DCHV program closed during the first quarter of FY02.

†† White City did not submit any monitoring forms during FY99, thus data are unavailable.

Table 45c. Summary of Program Participation Critical Monitor Outliers by Site and by Fiscal Year

VISN		PROGRAM PARTICIPATION CRITICAL MONITORS							
		FY97	FY98	FY99	FY00	FY01	FY02	FY03	FY04
1	Bedford, MA	0	0	**2**	**2**	1	0	0	0
1	Brockton, MA	0	0	0	1	0	1	**2**	0
2	Canandaigua, NY	1	0	0	0	0	1	0	1
3	Brooklyn, NY	1	1	0	0	0	**2**	**2**	0
3	Lyons, NJ	0	1	1	1	**2**	0	0	0
3	Montrose, NY	0	0	0	1	**2**	0	0	1
4	Butler, PA	0	1	0	0	0	0	0	1
4	Coatesville, PA	1	0	0	0	0	0	0	0
4	Pittsburgh HCS	0	0	0	1	0	0	0	0
5	Martinsburg, WV	0	0	0	0	0	0	0	0
5	Perry Point, MD	0	0	0	0	0	0	0	0
6	Hampton, VA	0	0	1	0	1	1	0	0
7	Dublin, GA	0	0	1	**2**	0	1	1	**2**
7	Tuskegee, AL	**2**	0	0	0	0	0	0	0
8	Bay Pines, FL	1	0	0	0	0	0	0	1
9	Mt. Home, TN	0	1	0	0	**2**	**2**	**3**	1
10	Cincinnati, OH	1	0	1	0	0	0	0	0
10	Cleveland, OH	1	0	0	0	0	0	0	0
10	Dayton, OH	0	1	0	0	1	0	0	0
12	Milwaukee, WI	**3**	1	**2**	0	**2**	1	0	0
12	N. Chicago, IL	**2**	0	0	0	1	0	0	0
15	Leavenworth, KS	1	**2**	0	0	0	0	1	0
15	St Louis, MO	0	0	0	0	0	1	1	1
16	Biloxi, MS	1	0	0	**3**	**3**	**2**	0	0
16	Little Rock, AR	0	0	0	0	0	0	0	0
17	Dallas, TX	1	0	1	0	0	0	0	0
18	Prescott, AZ	1	0	0	0	0	1	1	0
20	American Lake, WA	1	**2**	0	**2**	**2**	**2**	1	**2**
20	Anchorage, AK	**2**	**2**	**3**	**2**	1	**2**	**2**	**3**
20	Portland, OR†, ††	0	**2**	0	0	0	0	n.a.	n.a.
20	White City, OR	1	1	n.a.	**2**	1	1	1	1
21	Palo Alto HCS	0	0	0	0	0	0	0	0
22	West LA, CA	0	1	**3**	1	**2**	**2**	**2**	**2**
23	Des Moines, IA	1	0	0	0	0	0	1	1
23	Hot Springs, SD	1	0	1	1	1	1	0	0
SITE AVERAGE		**0.7**	**0.5**	**0.5**	**0.5**	**0.6**	**0.6**	**0.5**	**0.5**
SITE S.D.		**0.8**	**0.7**	**0.8**	**0.8**	**0.9**	**0.8**	**0.8**	**0.8**
NATIONAL TOTAL		**23**	**16**	**16**	**19**	**22**	**21**	**18**	**17**

† The Portland DCHV program closed during the first quarter of FY02.

†† White City did not submit any monitoring forms during FY99, thus data are unavailable.

Table 45d. Summary of Adjusted Outcome Critical Monitor Outliers by Site and by Fiscal Year

VISN		ADJUSTED OUTCOME MONITORS							
		FY97	FY98	FY99	FY00	FY01	FY02	FY03	FY04
1	Bedford, MA	1	2	2	**5**	2	1	1	1
1	Brockton, MA	1	1	2	**4**	1	2	**4**	2
2	Canandaigua, NY	**5**	**6**	2	1	2	1	**3**	**4**
3	Brooklyn, NY	0	3	2	1	0	2	2	3
3	Lyons, NJ	0	0	0	0	0	0	1	0
3	Montrose, NY	1	0	0	0	2	0	0	0
4	Butler, PA	0	1	2	2	2	0	1	**4**
4	Coatesville, PA	2	3	0	1	1	**4**	1	**4**
4	Pittsburgh HCS	0	0	0	0	0	0	0	0
5	Martinsburg, WV	0	1	3	2	1	2	0	0
5	Perry Point, MD	2	0	0	0	0	1	2	2
6	Hampton, VA	**3**	1	1	0	0	1	0	0
7	Dublin, GA	0	0	0	0	0	0	1	2
7	Tuskegee, AL	**5**	**7**	**6**	1	1	0	0	0
8	Bay Pines, FL	0	0	0	0	0	0	1	2
9	Mt. Home, TN	2	**7**	0	0	0	1	**3**	1
10	Cincinnati, OH	1	3	**4**	1	0	2	2	0
10	Cleveland, OH	0	0	1	0	0	0	1	1
10	Dayton, OH	1	0	0	1	1	0	0	1
12	Milwaukee, WI	1	0	1	**5**	**5**	0	0	0
12	N. Chicago, IL	0	1	0	0	0	0	0	0
15	Leavenworth, KS	0	3	1	0	1	**3**	1	2
15	St Louis, MO	0	1	0	0	0	0	0	2
16	Biloxi, MS	1	1	0	**4**	3	2	2	**5**
16	Little Rock, AR	0	0	0	2	0	1	2	2
17	Dallas, TX	0	1	1	3	0	1	0	0
18	Prescott, AZ	**1**	3	2	2	1	**4**	1	1
20	American Lake, WA	1	2	0	1	**5**	2	**3**	**4**
20	Anchorage, AK	2	**6**	**6**	**8**	**7**	**6**	**5**	**7**
20	Portland, OR†, ††	1	3	1	2	0	0	n.a.	n.a.
20	White City, OR	1	0	n.a.	**8**	**7**	1	2	0
21	Palo Alto HCS	0	0	2	0	0	0	0	0
22	West LA, CA	2	2	**4**	2	3	**3**	**4**	3
23	Des Moines, IA	0	1	0	1	0	0	**3**	2
23	Hot Springs, SD	0	1	**5**	1	2	1	**3**	1
SITE AVERAGE		**1.0**	**1.7**	**1.4**	**1.7**	**1.3**	**1.2**	**1.4**	**1.6**
SITE S.D.		**1.3**	**2.0**	**1.7**	**2.1**	**2.0**	**1.4**	**1.4**	**1.8**
NATIONAL TOTAL		**34**	**60**	**48**	**58**	**47**	**41**	**49**	**56**

† The Portland DCHV program closed during the first quarter of FY02.

Table 45e. Total Number of Critical Monitor Outliers by Site and by Fiscal Year

VISN	SITE	TOTAL NUMBER OF OUTLIERS FY97	FY98	FY99	FY00	FY01	FY02	FY03	FY04
1	Bedford, MA	1	2	4	**8**	3	2	2	2
1	Brockton, MA	1	1	2	5	1	3	**6**	2
2	Canandaigua, NY	**9**	**10**	4	1	4	5	4	6
3	Brooklyn, NY	1	4	4	3	1	**7**	**7**	**7**
3	Lyons, NJ	0	1	1	1	2	0	1	0
3	Montrose, NY	3	0	0	1	4	0	0	1
4	Butler, PA	3	4	3	4	4	2	3	**7**
4	Coatesville, PA	3	3	0	1	1	4	1	4
4	Pittsburgh HCS	1	2	1	4	2	0	1	1
5	Martinsburg, WV	0	2	3	2	1	2	0	0
5	Perry Point, MD	2	1	2	2	0	2	3	2
6	Hampton, VA	**5**	1	2	2	2	2	1	0
7	Dublin, GA	0	1	2	3	1	1	2	4
7	Tuskegee, AL	**7**	**7**	**6**	1	1	0	0	0
8	Bay Pines, FL	1	0	0	0	2	1	1	5
9	Mt. Home, TN	2	**9**	2	1	3	3	**7**	3
10	Cincinnati, OH	2	5	**7**	3	0	3	3	3
10	Cleveland, OH	**5**	1	2	2	1	2	2	3
10	Dayton, OH	3	3	2	2	**7**	4	0	3
12	Milwaukee, WI	**6**	1	4	**7**	**9**	4	4	3
12	N. Chicago, IL	3	1	0	0	1	2	0	0
15	Leavenworth, KS	3	**8**	3	3	4	5	4	4
15	St Louis, MO	0	1	0	0	0	2	1	4
16	Biloxi, MS	2	1	1	**8**	**8**	5	3	**7**
16	Little Rock, AR	3	4	3	3	0	3	5	5
17	Dallas, TX	1	3	2	3	1	4	2	1
18	Prescott, AZ	3	3	4	3	1	**6**	3	3
20	American Lake, WA	2	4	0	3	**8**	4	4	**7**
20	Anchorage, AK	**5**	**8**	**10**	**11**	**8**	**10**	**8**	**12**
20	Portland, OR†, ††	3	**7**	3	4	2	1	n.a.	n.a.
20	White City, OR	2	3	n.a.	**10**	**8**	3	4	2
21	Palo Alto HCS	0	0	2	0	0	0	0	0
22	West LA, CA	2	3	**7**	4	**6**	5	**7**	6
23	Des Moines, IA	**5**	2	2	4	4	2	**6**	3
23	Hot Springs, SD	3	2	**10**	5	5	5	**6**	5
SITE AVERAGE		**2.6**	**3.1**	**2.8**	**3.3**	**3.0**	**3.0**	**3.0**	**3.4**
SITE S.D.		**2.1**	**2.7**	**2.6**	**2.7**	**2.7**	**2.2**	**2.4**	**2.7**
NATIONAL TOTAL		**92**	**108**	**98**	**114**	**105**	**104**	**101**	**115**

† The Portland DCHV program closed during the first quarter of FY02.

†† White City did not submit any monitoring forms during FY99, thus data are unavailable.

Table 46. Special Emphasis Program Performance Measures: Annual Turnover Rate by Site and by Fiscal Year †

VISN	SITE	FY97	FY98	FY99	FY00	FY01	FY02	FY03	FY04
1	Bedford, MA	2.9	3.4	3.1	2.5	2.9	3.3	3.5	3.5
1	Brockton, MA	2.9	3.5	3.4	3.2	3.3	2.9	2.9	2.8
2	Canandaigua, NY	6.9	11.5	10.2	6.7	**1.0**	**0.9**	**0.7**	**1.6**
3	Brooklyn, NY	2.3	2.7	3.7	3.3	3.4	3.5	3.8	3.6
3	Lyons, NJ	3.4	3.4	3.2	3.4	3.3	3.0	2.9	2.5
3	Montrose, NY	3.8	5.1	4.0	3.7	3.9	3.6	2.9	2.7
4	Butler, PA	3.2	4.1	4.2	4.6	4.1	4.1	4.1	2.9
4	Coatesville, PA	3.8	3.9	2.6	3.4	3.0	3.0	2.8	3.1
4	Pittsburgh HCS	2.4	4.7	3.9	3.6	2.9	3.3	3.1	3.3
5	Martinsburg, WV	2.5	3.6	2.8	2.3	2.7	3.0	3.2	3.5
5	Perry Point, MD	3.1	5.2	4.7	4.3	3.3	4.1	4.0	4.1
6	Hampton, VA	2.6	2.4	2.0	**2.1**	3.0	2.9	2.3	**1.8**
7	Dublin, GA	3.4	3.9	3.2	3.6	2.9	2.9	2.7	2.6
7	Tuskegee, AL	2.1	3.2	3.9	2.8	2.5	3.0	2.3	2.6
8	Bay Pines, FL	2.1	2.4	3.4	2.6	3.2	2.5	2.6	**1.8**
9	Mt. Home, TN	4.4	3.5	4.9	4.7	2.7	2.6	2.0	2.4
10	Cincinnati, OH	2.3	3.1	3.1	3.0	3.0	3.9	4.2	3.6
10	Cleveland, OH	3.8	4.2	4.1	4.4	4.3	4.0	4.5	4.7
10	Dayton, OH	2.8	2.5	2.0	**2.2**	**2.2**	2.8	2.7	3.7
12	Milwaukee, WI	**2.0**	1.9	2.2	2.8	3.8	2.1	3.1	2.9
12	N. Chicago, IL	3.5	3.1	2.7	2.8	2.5	2.5	2.5	2.5
15	Leavenworth, KS	**2.0**	2.0	2.4	**2.2**	**2.0**	2.0	2.1	2.3
15	St Louis, MO	2.7	3.2	2.8	2.4	2.4	2.6	2.4	2.2
16	Biloxi, MS	3.8	3.3	3.4	3.2	**2.0**	2.4	2.7	2.8
16	Little Rock, AR	3.2	2.9	3.1	2.6	3.1	3.0	2.8	2.9
17	Dallas, TX	3.0	3.2	3.1	3.2	3.3	2.5	2.6	2.6
18	Prescott, AZ	2.6	2.0	4.6	4.5	3.9	3.1	3.7	5.7
20	American Lake, WA	2.8	2.7	2.3	3.3	2.9	3.0	3.2	3.4
20	Anchorage, AK	**2.0**	2.8	**0.5**	2.3	2.9	2.3	2.0	**1.5**
20	Portland, OR†, ††	3.1	3.0	4.4	4.2	4.8	n.a.	n.a.	n.a.
20	White City, OR	2.1	**1.3**	**0.0**	3.0	3.1	**0.9**	**1.0**	**0.9**
21	Palo Alto HCS	3.0	4.2	4.0	2.8	3.1	2.9	3.2	2.8
22	West LA, CA	2.2	2.0	2.0	**2.1**	**2.1**	2.1	2.2	2.5
23	Des Moines, IA	2.8	3.0	3.8	4.1	3.9	4.5	4.4	3.7
23	Hot Springs, SD	2.6	1.9	2.0	2.4	2.3	**1.9**	2.3	2.0
SITE AVERAGE (n=35)		**3.0**	**3.4**	**3.3**	**3.3**	**3.0**	**2.8**	**2.8**	**2.9**
SITE S.D.		**0.9**	**1.7**	**1.6**	**1.0**	**0.7**	**0.8**	**0.9**	**0.9**
NATIONAL TOTAL		**2.9**	**3.2**	**3.1**	**3.1**	**2.9**	**2.8**	**2.8**	**2.9**

† Turnover rate is determined by dividing the total number of discharges by the number of operating beds.

†† The Portland DCHV program closed during the first quarter of FY02.

Table 47. Special Emphasis Program Performance Measure; Percent Who Completed Program by Site and by Fiscal Year †

VISN	SITE	FY97 %	FY98 %	FY99 %	FY00 %	FY01 %	FY02 %	FY03 %	FY04 %
1	Bedford, MA	70.2%	75.6%	**58.9%**	**50.5%**	69.6%	80.8%	83.1%	85.6%
1	Brockton, MA	70.9%	72.0%	67.9%	60.1%	72.7%	60.9%	59.0%	70.8%
2	Canandaigua, NY	61.3%	67.4%	76.6%	79.8%	75.0%	77.3%	72.2%	61.5%
3	Brooklyn, NY	74.8%	65.2%	70.3%	64.7%	60.8%	**55.7%**	**50.5%**	63.7%
3	Lyons, NJ	67.3%	63.3%	60.2%	60.6%	**54.4%**	65.7%	79.9%	76.9%
3	Montrose, NY	53.0%	63.0%	63.3%	60.3%	**54.7%**	66.2%	70.9%	67.9%
4	Butler, PA	74.4%	61.2%	82.1%	80.9%	82.5%	82.4%	79.6%	69.4%
4	Coatesville, PA	63.8%	74.5%	71.2%	67.4%	68.7%	73.5%	77.5%	73.7%
4	Pittsburgh HCS	72.8%	71.7%	72.2%	65.6%	81.3%	90.2%	91.6%	91.5%
5	Martinsburg, WV	66.2%	65.1%	71.9%	69.7%	58.2%	61.7%	64.8%	72.2%
5	Perry Point, MD	66.2%	80.9%	84.7%	85.8%	86.8%	74.8%	76.3%	70.5%
6	Hampton, VA	61.6%	71.6%	**56.1%**	67.2%	61.1%	**58.6%**	87.5%	86.0%
7	Dublin, GA	62.0%	62.2%	67.1%	56.1%	56.3%	**43.6%**	**47.3%**	**43.5%**
7	Tuskegee, AL	**48.3%**	64.7%	81.6%	72.6%	68.2%	81.9%	86.6%	78.2%
8	Bay Pines, FL	96.2%	95.1%	95.3%	95.3%	96.2%	92.1%	59.4%	70.5%
9	Mt. Home, TN	60.0%	**50.0%**	85.4%	81.2%	**52.1%**	**59.8%**	**43.7%**	47.0%
10	Cincinnati, OH	58.8%	62.6%	65.4%	69.8%	74.0%	75.4%	68.2%	74.4%
10	Cleveland, OH	**50.7%**	63.2%	60.8%	68.7%	73.8%	79.2%	78.1%	73.6%
10	Dayton, OH	84.1%	95.2%	88.0%	89.1%	85.5%	88.4%	98.5%	89.2%
12	N. Chicago, IL	**48.8%**	59.5%	79.4%	78.2%	87.8%	92.1%	81.8%	85.1%
12	Milwaukee, WI	**50.0%**	72.3%	**51.9%**	56.1%	**49.3%**	68.1%	69.4%	71.0%
15	St Louis, MO	72.5%	86.4%	94.2%	96.7%	94.3%	78.6%	70.3%	73.0%
15	Leavenworth, KS	70.0%	**51.7%**	75.7%	80.7%	67.3%	64.0%	73.2%	70.4%
16	Biloxi, MS	**52.0%**	71.6%	72.4%	**44.3%**	**38.3%**	**54.7%**	76.8%	66.3%
16	Little Rock, AR	63.7%	69.8%	76.5%	78.7%	74.3%	83.2%	73.2%	69.4%
17	Dallas, TX	64.4%	61.2%	63.4%	59.7%	74.4%	74.1%	75.2%	82.5%
18	Prescott, AZ	53.9%	55.2%	67.6%	67.4%	70.3%	61.1%	62.3%	65.0%
20	Anchorage, AK	**51.0%**	**43.6%**	**48.3%**	56.1%	55.6%	**57.3%**	**58.2%**	**42.7%**
20	American Lake, WA	54.3%	**50.0%**	67.5%	**45.5%**	**54.4%**	**56.7%**	64.1%	**54.4%**
20	Portland, OR†, ††	64.2%	56.3%	63.4%	62.9%	64.8%	79.6%	n.a.	n.a..
20	White City, OR†††	**50.5%**	55.9%	n.a.	**47.7%**	59.7%	83.3%	68.6%	87.0%
21	Palo Alto HCS	77.9%	82.3%	84.3%	87.4%	86.2%	90.2%	89.2%	85.1%
22	West LA, CA	58.0%	59.6%	**59.6%**	65.7%	57.3%	66.0%	60.9%	**57.1%**
23	Des Moines, IA	**46.6%**	89.8%	81.3%	72.8%	71.4%	75.6%	65.9%	66.2%
23	Hot Springs, SD	73.3%	68.7%	61.4%	73.1%	73.0%	76.3%	72.8%	77.5%
SITE AVERAGE		**63.3%**	**67.4%**	**71.3%**	**69.1%**	**68.9%**	**72.3%**	**71.7%**	**71.1%**
SITE S.D.		**11.1%**	**12.2%**	**11.4%**	**13.2%**	**13.3%**	**12.2%**	**12.2%**	**12.3%**
VETERAN AVERAGE		**62.2%**	**66.0%**	**71.3%**	**68.7%**	**67.9%**	**71.7%**	**72.5%**	**71.6%**

† Includes veterans who successfully completed all program components and veterans who successfully completed some program components.

†† The Portland DCHV program closed during the first quarter of FY02.

††† White City reported no discharges for FY99.

Table 48. Special Emphasis Program Performance Measure; Alcohol Problems Improved by Site and by Fiscal Year †

		80.2%	83.6%	84.9%	84.6%	87.0%	89.0%	86.0%	86.1%
		80.1%	82.2%	84.8%	84.0%	86.4%	86.2%	86.9%	88.4%
VISN		FY97 %	FY98 %	FY99 %	FY00 %	FY01 %	FY02 %	FY03 %	FY04 %
1	Bedford, MA	7.5%	4.7%	-6.1%	0.0%	2.7%	2.3%	4.9%	-0.4%
1	Brockton, MA	4.5%	0.1%	0.0%	**-10.6%**	1.6%	-2.3%	-3.5%	1.4%
2	Canandaigua, NY	-5.3%	-10.2%	-0.7%	13.5%	6.4%	-14.9%	-9.0%	**-12.8%**
3	Brooklyn, NY	16.5%	4.7%	10.2%	9.6%	9.3%	1.0%	10.0%	5.9%
3	Lyons, NJ	8.0%	0.5%	-6.8%	0.6%	-0.5%	0.0%	4.7%	4.8%
3	Montrose, NY	0.9%	5.7%	4.4%	4.4%	3.0%	4.3%	9.0%	4.0%
4	Butler, PA	4.6%	1.2%	10.0%	10.4%	6.8%	-0.1%	3.3%	**-11.1%**
4	Coatesville, PA	-6.3%	-2.2%	-7.8%	-1.2%	-5.4%	**-7.6%**	-0.2%	-0.1%
4	Pittsburgh HCS	-1.7%	-4.9%	0.5%	3.1%	4.3%	-0.2%	4.8%	2.1%
5	Martinsburg, WV	-2.7%	-8.6%	-4.3%	-3.8%	**-11.8%**	**-14.6%**	-4.3%	-0.1%
5	Perry Point, MD	-6.6%	17.4%	9.6%	5.6%	7.1%	1.2%	5.9%	5.5%
6	Hampton, VA	-6.8%	13.3%	7.0%	-2.4%	-3.2%	-1.0%	10.4%	-4.2%
7	Dublin, GA	-1.2%	4.3%	3.1%	4.1%	-6.3%	3.5%	4.1%	0.4%
7	Tuskegee, AL	**-19.4%**	**-28.2%**	**-26.5%**	4.7%	5.4%	9.5%	9.4%	6.6%
8	Bay Pines, FL	9.7%	16.2%	11.9%	16.7%	10.4%	4.9%	**-16.3%**	4.3%
9	Mt. Home, TN	**-21.0%**	**-17.3%**	6.9%	8.0%	0.5%	**-10.5%**	-9.1%	-3.7%
10	Cincinnati, OH	-8.2%	**-21.2%**	**-15.2%**	-7.7%	-4.5%	**-9.5%**	**-7.7%**	-4.3%
10	Cleveland, OH	1.0%	8.7%	5.2%	7.3%	7.5%	5.5%	6.8%	3.9%
10	Dayton, OH	-1.5%	13.9%	7.5%	11.1%	10.5%	8.9%	12.7%	7.4%
12	Milwaukee, WI	-1.8%	4.6%	-1.3%	**-14.6%**	-7.3%	1.2%	9.5%	10.5%
12	N. Chicago, IL	17.0%	16.5%	10.4%	11.0%	4.8%	7.5%	11.5%	6.9%
15	Leavenworth, KS	5.6%	-6.6%	**-11.4%**	-1.4%	**-7.3%**	**-9.3%**	**-9.0%**	-0.3%
15	St Louis, MO	0.0%	**-10.3%**	11.4%	14.5%	7.2%	2.5%	11.0%	7.5%
16	Biloxi, MS	3.5%	-1.5%	-0.4%	**-23.7%**	**-21.4%**	**-16.4%**	**-9.1%**	**-12.6%**
16	Little Rock, AR	2.5%	1.5%	4.7%	-1.9%	8.8%	-4.2%	-1.7%	-4.4%
17	Dallas, TX	5.3%	0.0%	2.3%	-3.2%	7.9%	4.8%	1.3%	6.0%
18	Prescott, AZ	0.6%	3.4%	-7.5%	-0.1%	-0.9%	**-15.7%**	0.0%	-0.3%
20	American Lake, WA	10.2%	-4.2%	-0.2%	1.7%	**-16.0%**	-4.2%	-2.4%	**-14.8%**
20	Anchorage, AK	-6.3%	**-11.6%**	**-23.5%**	**-25.0%**	**-9.6%**	**-17.7%**	**-17.8%**	**-12.9%**
20	Portland, OR†, ††	1.0%	-3.2%	1.7%	-2.6%	-0.1%	5.6%	n.a.	n.a.
20	White City, OR†††	-4.9%	-1.8%	n.a.	**-42.2%**	**-9.5%**	**-20.7%**	**-37.6%**	6.0%
21	Palo Alto HCS	16.9%	10.2%	-1.2%	12.8%	0.0%	4.0%	3.2%	4.1%
22	West LA, CA	-1.7%	-7.8%	**-11.2%**	-0.5%	**-13.8%**	**-13.6%**	**-7.4%**	-3.2%
23	Des Moines, IA	6.6%	11.1%	9.2%	1.7%	-9.0%	-4.0%	**-16.3%**	-2.3%
23	Hot Springs, SD	-1.1%	0.6%	**-21.3%**	-2.0%	**-11.5%**	**-10.0%**	**-10.1%**	-2.7%

† Outcomes have been adjusted for various veteran characteristics. Selections of these characteristics differ depending on the outcome measure and fiscal year, but include age, ethnicity, marital status, homelessness, receipt of disability benefits, income, employment history, previous utilization of health care services, clinical psychiatric diagnoses, number of medical problems, veterans' perception of health problems and mode of program contact.

†† The Portland DCHV program closed during the first quarter of FY02.

††† White City reported no discharges for FY99.

Table 49. Special Emphasis Program Performance Measure; Drug Problems Improved by Site and by Fiscal Year †

		76.2%	**82.5%**	**82.3%**	**89.4%**	**85.9%**	**88.8%**	**89.1%**	**85.0%**
		80.0%	**80.4%**	**83.8%**	**84.1%**	**86.0%**	**85.9%**	**87.4%**	**89.2%**
VISN		**FY97 %**	**FY98 %**	**FY99 %**	**FY00 %**	**FY01 %**	**FY02 %**	**FY03 %**	**FY04 %**
1	Bedford, MA	8.8%	0.4%	-9.9%	**-16.1%**	-1.1%	-5.8%	-2.6%	-4.6%
1	Brockton, MA	3.4%	-3.7%	-3.8%	**-12.2%**	0.0%	-5.0%	-7.6%	-2.8%
2	Canandaigua, NY	**-8.6%**	**-14.0%**	0.0%	8.3%	-2.3%	-11.3%	-6.6%	-11.1%
3	Brooklyn, NY	17.6%	2.2%	11.4%	5.6%	11.0%	0.6%	5.0%	5.6%
3	Lyons, NJ	8.6%	-4.7%	-2.5%	-5.0%	-2.0%	-3.0%	6.0%	5.9%
3	Montrose, NY	-1.9%	2.9%	8.4%	1.2%	0.0%	1.2%	3.5%	5.7%
4	Butler, PA	13.8%	0.8%	5.5%	8.8%	3.4%	-2.7%	-2.6%	**-13.7%**
4	Coatesville, PA	**-10.5%**	0.0%	-3.0%	-5.7%	-3.8%	-6.0%	-2.7%	-5.5%
4	Pittsburgh HCS	-4.0%	-3.2%	-6.5%	-5.0%	2.1%	0.0%	4.0%	1.0%
5	Martinsburg, WV	-1.7%	-0.7%	0.8%	-6.9%	-9.3%	**-17.1%**	-6.6%	-3.5%
5	Perry Point, MD	-8.0%	12.0%	8.5%	8.3%	11.4%	3.1%	0.0%	3.9%
6	Hampton, VA	**-13.7%**	7.0%	2.2%	2.5%	-8.8%	**-13.8%**	5.7%	-0.7%
7	Dublin, GA	14.0%	4.3%	-0.5%	2.5%	0.0%	3.0%	3.7%	-4.2%
7	Tuskegee, AL	**-21.8%**	**-32.0%**	**-24.5%**	1.6%	6.9%	7.5%	6.7%	8.9%
8	Bay Pines, FL	14.0%	15.6%	16.0%	10.0%	8.2%	10.2%	-10.7%	2.9%
9	Mt. Home, TN	-13.9%	-15.3%	10.9%	-1.5%	11.9%	6.1%	-3.0%	6.2%
10	Cincinnati, OH	-8.1%	**-21.2%**	**-14.7%**	**-13.7%**	-3.8%	**-9.0%**	**-9.6%**	-1.6%
10	Cleveland, OH	0.0%	3.8%	2.3%	0.0%	8.9%	3.9%	5.7%	4.0%
10	Dayton, OH	2.5%	10.4%	7.1%	5.3%	11.5%	5.1%	9.3%	6.0%
12	Milwaukee, WI	-2.7%	2.5%	-1.2%	**-19.4%**	-6.8%	0.9%	10.1%	10.6%
12	N. Chicago, IL	19.1%	10.8%	12.4%	2.0%	12.2%	7.5%	7.1%	5.1%
15	Leavenworth, KS	-5.3%	**-12.5%**	-3.4%	-2.7%	-2.5%	**-12.6%**	-6.5%	-3.1%
15	St Louis, MO	4.2%	-6.7%	14.6%	9.6%	8.2%	2.1%	6.9%	6.6%
16	Biloxi, MS	13.3%	-2.2%	2.5%	**-28.0%**	-11.3%	**-13.1%**	**-11.0%**	-4.6%
16	Little Rock, AR	11.9%	-0.3%	6.5%	1.3%	4.4%	-0.5%	1.5%	0.0%
17	Dallas, TX	4.9%	-2.2%	3.6%	-8.5%	6.6%	2.6%	2.5%	4.1%
18	Prescott, AZ	3.6%	7.3%	-3.1%	-7.2%	-1.8%	**-21.6%**	-2.4%	1.7%
20	American Lake, WA	-7.9%	-4.9%	-1.2%	-0.8%	**-20.6%**	1.7%	1.2%	-5.2%
20	Anchorage, AK	-9.7%	**-20.1%**	**-29.7%**	**-29.0%**	**-12.6%**	**-21.9%**	**-24.8%**	**-11.5%**
20	Portland, OR†, ††	1.6%	-4.1%	-5.9%	**-11.0%**	7.1%	1.2%	n.a.	n.a.
20	White City, OR†††	-4.3%	-3.4%	n.a.	**-46.4%**	-6.9%	-10.6%	**-26.0%**	7.8%
21	Palo Alto HCS	19.0%	10.7%	4.1%	5.4%	3.3%	3.3%	0.2%	-1.7%
22	West LA, CA	**-9.9%**	**-17.0%**	**-9.7%**	-3.4%	-6.6%	**-14.1%**	**-9.2%**	-5.5%
23	Des Moines, IA	-0.3%	9.0%	8.5%	**-14.7%**	-4.8%	-7.1%	**-17.0%**	-1.7%
23	Hot Springs, SD	17.2%	6.2%	-22.0%	1.6%	-3.7%	2.6%	**-17.4%**	-1.1%

† Outcomes have been adjusted for various veteran characteristics. Selections of these characteristics differ depending on the outcome measure and fiscal year, but include age, ethnicity, marital status, homelessness, receipt of disability benefits, income, employment history, previous utilization of health care services, clinical psychiatric diagnoses, number of medical problems, veterans' perception of health problems and mode of program contact.

†† The Portland DCHV program closed during the first quarter of FY02.

††† White City reported no discharges for FY99.

Table 50. Special Emphasis Program Performance Measure; Housed at Discharge by Site and by Fiscal Year †

		61.7%	**59.8%**	**62.2%**	**58.5%**	**54.9%**	**53.4%**	**57.7%**	**62.6%**
		57.5%	**56.8%**	**58.0%**	**58.2%**	**59.1%**	**57.6%**	**61.8%**	**61.5%**
VISN	**SITE**	**FY97** **%**	**FY98** **%**	**FY99** **%**	**FY00** **%**	**FY01** **%**	**FY02** **%**	**FY03** **%**	**FY04** **%**
1	Bedford, MA	**-27.5%**	**-20.8%**	**-42.2%**	**-31.5%**	**-44.4%**	**-33.2%**	**-29.1%**	**-34.0%**
1	Brockton, MA	**-12.3%**	**-19.3%**	**-25.4%**	**-23.4%**	**-30.3%**	**-28.4%**	**-32.7%**	**-44.1%**
2	Canandaigua, NY	**-10.3%**	**-9.3%**	**-24.7%**	**-13.7%**	-9.0%	-10.9%	**-31.2%**	**-23.7%**
3	Brooklyn, NY	14.6%	4.0%	**-9.6%**	16.1%	17.4%	**-12.7%**	**-10.1%**	**-23.3%**
3	Lyons, NJ	8.2%	-1.0%	7.0%	8.5%	-5.3%	-6.6%	**-11.8%**	-7.8%
3	Montrose, NY	0.2%	10.7%	10.7%	9.5%	10.9%	12.8%	10.2%	10.8%
4	Butler, PA	7.2%	1.9%	2.9%	-4.9%	1.0%	-6.9%	-6.4%	-11.1%
4	Coatesville, PA	-8.5%	**-13.9%**	-7.9%	-3.3%	-4.2%	**-13.2%**	6.3%	**-17.5%**
4	Pittsburgh HCS	9.5%	0.0%	-1.7%	-3.0%	0.8%	-6.1%	14.3%	-0.1%
5	Martinsburg, WV	-7.1%	**-18.9%**	**-14.1%**	**-17.4%**	0.0%	-9.9%	-3.5%	0.0%
5	Perry Point, MD	-5.1%	**9.9%**	8.2%	11.8%	-0.6%	-7.1%	**-13.0%**	**-9.8%**
6	Hampton, VA	**-38.2%**	**-20.6%**	**-14.1%**	3.5%	-4.2%	-4.0%	11.3%	-0.9%
7	Dublin, GA	8.5%	12.0%	18.4%	7.3%	26.9%	0.0%	-4.5%	-9.1%
7	Tuskegee, AL	-9.2%	-5.5%	1.8%	12.2%	12.3%	26.4%	30.4%	25.1%
8	Bay Pines, FL	19.3%	17.2%	18.6%	21.0%	17.8%	-4.0%	-7.6%	19.4%
9	Mt. Home, TN	-10.2%	**-24.9%**	-6.0%	-4.4%	-3.8%	-2.8%	**-18.1%**	**-12.4%**
10	Cincinnati, OH	11.4%	14.1%	14.0%	23.1%	24.2%	24.5%	20.2%	20.2%
10	Cleveland, OH	0.0%	-2.9%	0.0%	5.4%	11.0%	10.2%	10.5%	3.4%
10	Dayton, OH	-5.4%	17.0%	9.2%	-1.3%	31.0%	9.3%	24.2%	9.6%
12	Milwaukee, WI	0.2%	14.2%	**-21.6%**	**-25.8%**	**-32.8%**	5.2%	12.1%	11.8%
12	N. Chicago, IL	4.0%	1.3%	10.2%	7.2%	18.7%	20.6%	14.6%	21.6%
15	Leavenworth, KS	4.9%	-4.8%	-0.7%	7.4%	18.3%	24.4%	10.6%	9.2%
15	St Louis, MO	19.5%	23.4%	18.0%	22.5%	23.0%	9.6%	14.4%	9.1%
16	Biloxi, MS	-0.7%	6.7%	-0.4%	-4.0%	4.0%	5.6%	17.4%	3.5%
16	Little Rock, AR	8.4%	6.9%	9.8%	8.7%	17.8%	0.2%	17.9%	13.0%
17	Dallas, TX	-0.8%	0.2%	-1.2%	1.7%	16.6%	-12.6%	14.0%	9.1%
18	Prescott, AZ	-6.9%	2.5%	-4.3%	0.0%	2.5%	-10.3%	14.8%	5.4%
20	American Lake, WA	-2.6%	-10.3%	-7.2%	-2.4%	-8.1%	2.3%	**-27.3%**	**-17.5%**
20	Anchorage, AK	**-26.4%**	**-25.1%**	**-28.0%**	**-19.8%**	**-17.0%**	-4.2%	-7.9%	-9.0%
20	Portland, OR†, ††	**-16.7%**	**-14.2%**	**-10.5%**	**-19.1%**	18.9%	10.8%	n.a.	n.a.
20	White City, OR†††	**-22.9%**	-1.3%	n.a.	**-22.5%**	**-11.7%**	2.7%	-1.3%	14.9%
21	Palo Alto HCS	29.4%	4.6%	**-32.5%**	-7.1%	-2.8%	15.3%	0.0%	1.3%
22	West LA, CA	-4.7%	-7.2%	2.6%	9.4%	-6.5%	1.8%	-6.2%	-8.4%
23	Des Moines, IA	11.4%	20.7%	21.5%	6.4%	0.6%	23.9%	-3.4%	-3.6%
23	Hot Springs, SD	0.7%	6.7%	-7.3%	10.7%	17.9%	-4.4%	11.8%	11.0%

† Outcomes have been adjusted for various veteran characteristics. Selections of these characteristics differ depending on the outcome measure and fiscal year, but include age, ethnicity, marital status, homelessness, receipt of disability benefits, income, employment history, previous utilization of health care services, clinical psychiatric diagnoses, number of medical problems, veterans' perception of health problems and mode of program contact.

†† The Portland DCHV program closed during the first quarter of FY02.

††† White City did not submit any monitoring forms during FY99.

Table 51. Special Emphasis Program Performance Measure; Competitively Employed or in a Constructive Activity by Site and by Fiscal Year †

		50.9%	54.1%	61.7%	58.4%	60.1%	61.5%	51.8%	52.6%
		51.0%	51.7%	52.1%	53.3%	53.1%	54.3%	55.8%	52.4%
VISN	SITE	FY97 %	FY98 %	FY99 %	FY00 %	FY01 %	FY02 %	FY03 %	FY04 %
1	Bedford, MA	16.5%	6.0%	3.3%	-0.9%	-4.5%	6.3%	9.1%	9.6%
1	Brockton, MA	8.6%	5.1%	-2.5%	-1.7%	2.1%	-4.4%	**-13.5%**	-0.2%
2	Canandaigua, NY	**-14.5%**	**-25.6%**	**-22.9%**	-6.5%	-15.6%	-13.6%	-18.0%	**-21.9%**
3	Brooklyn, NY	-0.3%	**-16.4%**	**-10.1%**	3.8%	-3.6%	-9.9%	**-18.8%**	**-15.5%**
3	Lyons, NJ	-5.0%	-5.6%	0.0%	2.6%	1.3%	7.0%	0.9%	3.9%
3	Montrose, NY	0.0%	0.0%	-6.5%	1.4%	**-15.2%**	-3.5%	3.8%	5.2%
4	Butler, PA	-4.8%	**-12.7%**	**-24.8%**	**-18.3%**	**-25.6%**	-5.4%	-5.5%	**-40.5%**
4	Coatesville, PA	0.0%	2.4%	0.2%	0.0%	0.0%	-2.6%	-2.5%	-7.1%
4	Pittsburgh HCS	-3.0%	1.2%	1.3%	2.7%	5.5%	2.4%	5.4%	3.9%
5	Martinsburg, WV	-3.7%	-7.0%	**-10.1%**	**-14.4%**	-5.2%	-0.7%	1.3%	0.0%
5	Perry Point, MD	-4.6%	4.7%	16.1%	19.7%	22.5%	6.4%	3.0%	12.6%
6	Hampton, VA	3.8%	7.4%	-6.4%	-9.5%	-10.4%	-7.5%	4.2%	-5.7%
7	Dublin, GA	11.7%	17.6%	20.9%	7.8%	12.1%	16.2%	7.1%	-3.4%
7	Tuskegee, AL	-10.6%	**-20.0%**	**-21.6%**	6.2%	**-19.3%**	1.8%	9.3%	11.0%
8	Bay Pines, FL	25.9%	27.3%	16.8%	34.2%	27.9%	26.3%	-7.1%	8.9%
9	Mt. Home, TN	-7.6%	**-17.8%**	-9.0%	-2.4%	9.1%	-3.2%	-11.3%	3.1%
10	Cincinnati, OH	11.7%	2.6%	6.4%	15.0%	27.2%	20.4%	15.0%	11.1%
10	Cleveland, OH	2.1%	-3.9%	**-8.8%**	4.2%	-1.6%	3.0%	**-12.2%**	**-14.0%**
10	Dayton, OH	16.0%	2.3%	15.9%	27.3%	18.6%	14.2%	0.6%	12.9%
12	Milwaukee, WI	5.1%	19.2%	3.2%	-10.1%	**-26.7%**	9.7%	5.2%	10.5%
12	N. Chicago, IL	-2.9%	-2.4%	9.5%	17.7%	13.3%	11.1%	-2.2%	5.1%
15	Leavenworth, KS	0.7%	**-9.5%**	0.6%	6.1%	5.5%	-1.8%	-3.0%	-5.1%
15	St Louis, MO	4.7%	6.0%	8.1%	16.1%	5.2%	1.8%	5.5%	-3.6%
16	Biloxi, MS	0.2%	8.5%	0.3%	**-11.4%**	-8.6%	2.3%	0.9%	**-10.7%**
16	Little Rock, AR	4.8%	6.1%	8.1%	3.8%	0.9%	0.0%	-8.8%	**-11.4%**
17	Dallas, TX	-1.8%	5.3%	0.8%	-3.2%	6.1%	-1.3%	2.0%	-6.6%
18	Prescott, AZ	6.9%	-8.2%	-0.3%	1.2%	4.7%	6.6%	5.4%	-0.7%
20	American Lake, WA	-4.6%	**-14.2%**	-0.9%	-3.5%	-7.9%	**-15.4%**	-13.5%	-10.7%
20	Anchorage, AK	-7.0%	**-20.3%**	**-31.5%**	**-18.1%**	**-21.8%**	**-27.1%**	**-15.4%**	**-19.6%**
20	Portland, OR†, ††	2.4%	**-11.5%**	-2.6%	-0.3%	-4.2%	-13.8%	n.a.	n.a.
20	White City, OR†††	3.5%	4.2%	n.a.	**-22.3%**	**-9.6%**	7.7%	-4.5%	-12.6%
21	Palo Alto HCS	26.3%	15.0%	-3.4%	8.6%	2.2%	1.7%	-8.1%	1.5%
22	West LA, CA	**-16.9%**	**-15.4%**	**-23.5%**	**-19.0%**	**-25.1%**	**-29.0%**	**-33.2%**	**-29.9%**
23	Des Moines, IA	4.9%	18.8%	3.4%	11.6%	9.8%	8.5%	5.3%	6.2%
23	Hot Springs, SD	-6.8%	**-14.3%**	**-16.7%**	**-11.0%**	**-11.7%**	-7.0%	0.0%	7.9%

† Outcomes have been adjusted for various veteran characteristics. Selections of these characteristics differ depending on the outcome measure and fiscal year, but include age, ethnicity, marital status, homelessness, receipt of disability benefits, income, employment history, previous utilization of health care services, clinical psychiatric diagnoses, number of medical problems, veterans' perception of health problems and mode of program contact.

†† The Portland DCHV program closed during the first quarter of FY03.

††† White City reported no discharges for FY99.

Table 52. Number of Veterans Contacted through DCHV Outreach by VISN, Site and Fiscal Year

VISN	SITE	FY92†	FY93	FY94	FY95	FY96	FY97	FY98	FY99	FY00	FY01	FY02	FY03	FY04	Total FY92-FY04
1	Bedford, MA††	28	87	57	114	45	38	11	0	0	0	0	0	0	380
1	Brockton, MA				0	0	0	0	0	0	0	0	0	0	0
2	Canandaigua, NY		0	0	0	0	0	0	0	0	0	0	0	0	0
3	Brooklyn, NY††,†††	69	193	158	404	290	302	229	230	160	63	0	0	0	2,098
3	Lyons, NJ	1	31	31	69	69	84	73	50	18	0	0	0	0	426
3	Montrose, NY	0	0	0	0	0	0	0	0	0	0	0	0	0	0
4	Butler, PA		10	14	28	1	0	0	0	0	0	0	0	0	53
4	Coatesville, PA†††,††††	70	177	423	527	544	559	294	331	192	63	59	46	47	3,332
4	Pittsburgh HCS		0	0	0	0	0	0	0	0	0	0	0	0	0
5	Martinsburg, WV	3	12	18	36	180	234	160	66	17	56	254	226	161	1,423
5	Perry Point, MD					0	0	0	0	0	0	0	0	0	0
6	Hampton, VA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
7	Dublin, GA			7	63	91	190	193	108	150	161	92	101	97	1,253
7	Tuskegee, AL					0	0	0	0	3	0	5	0	0	8
8	Bay Pines, FL††,†††	34	239	343	241	208	589	664	749	663	608	329	279	328	5,274
9	Mt. Home, TN	0	0	0	0	0	0	0	0	0	0	0	0	0	0
10	Cincinnati, OH††	13	28	19	15	28	28	28	16	17	3	0	0	0	195
10	Cleveland, OH††	65	259	78	232	27	216	163	107	8	11	4	0	0	1,170
10	Dayton, OH	0	0	0	0	0	3	0	0	0	0	0	0	0	3
12	Milwaukee, WI	25	8	8	4	0	0	0	0	0	0	0	0	0	45
12	N. Chicago, IL	65	86	0	0	0	0	0	0	0	0	0	0	0	151
15	Leavenworth, KS	11	101	292	122	79	69	96	53	67	45	55	0	26	1,016
15	St Louis, MO				32	38	35	24	21	10	3	0	0	0	163
16	Biloxi, MS	0	0	50	8	53	28	11	0	0	0	0	0	0	150
16	Little Rock, AK	0	0	0	0	0	0	0	0	0	0	0	0	0	0
17	Dallas, TX	33	110	135	97	115	89	76	33	2	0	1	0	0	691
18	Prescott, AZ	6	31	68	30	56	1	0	0	0	0	0	0	0	192
20	American Lake, WA	38	83	66	80	68	9	24	21	27	19	9	19	9	472
20	Anchorage, AK	0	0	0	0	0	0	0	0	0	0	0	0	0	0
20	Portland, OR††	15	38	23	27	53	55	26	0	0	0	0	0	0	237
20	White City, OR	0	0	0	0	0	0	0	0	0	0	0	0	0	0
21	Palo Alto HCS	122	412	190	64	50	0	0	0	0	0	0	0	0	838
22	West LA, CA	7	9	12	44	21	34	18	1	1	7	1	0	0	155
23	Des Moines, IA		0	0	0	0	0	0	41	20	0	0	46	13	120
23	Hot Springs, SD	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SITE AVERAGE		**23**	**64**	**64**	**68**	**58**	**73**	**60**	**52**	**39**	**30**	**23**	**20**	**19**	**567**
S.D.		**31**	**98**	**107**	**119**	**106**	**144**	**127**	**138**	**117**	**104**	**70**	**61**	**62**	**1070**
NATIONAL TOTAL		**605**	**1,914**	**1,992**	**2,237**	**2,016**	**2,563**	**2,090**	**1,827**	**1,355**	**1,039**	**809**	**717**	**681**	**19,845**

†Numbers in FY92 reflect activity for 3 months of the fiscal year (July 1-September 30)

††Site has a VASH program that conducts outreach

†††Site has a DCHV-sponsored drop-in center

††††Site has a supported housing program that conducts outreach

Table 53. Sociodemographic and Military Service History of Veterans Contacted through DCHV Outreach by Fiscal Year

VETERAN CHARACTERISTICS	FY92† n=605	FY93 n=1914	FY94 n=1992	FY95 n=2237	FY96 n=2016	FY97 n=2563	FY98 n=2090	FY99 n=1827	FY00 n=1355	FY01 n=1039	FY02 n=809	FY03 n=717	FY04 n=681
SOCIODEMOGRAPHIC													
Age (mean years)	42.0	42.1	43.0	43.3	43.7	44.8	45.6	46.1	47.8	47.2	48.2	48.8	48.7
< 25 years	0.9%	1.5%	0.9%	0.7%	1.1%	0.9%	2.0%	2.7%	0.3%	0.3%	0.1%	0.3%	0.1%
between 25-34 years	15.5%	14.1%	11.1%	10.8%	8.5%	7.0%	5.4%	4.2%	2.9%	2.6%	2.0%	1.7%	2.5%
between 35-44 years	49.7%	49.0%	48.4%	46.6%	46.3%	43.4%	40.6%	38.6%	34.5%	34.6%	28.3%	26.5%	23.7%
between 45-54 years	22.7%	26.7%	29.1%	31.5%	34.4%	35.0%	38.9%	42.3%	44.6%	46.9%	52.9%	49.8%	54.3%
between 55-64 years	9.3%	6.8%	8.3%	7.6%	7.9%	10.3%	10.0%	9.7%	13.4%	12.7%	14.1%	19.5%	17.5%
> 64 years	1.9%	2.0%	2.2%	2.8%	1.8%	3.3%	3.1%	2.6%	4.2%	2.9%	2.5%	2.2%	1.9%
Female	1.5%	2.0%	1.4%	1.8%	2.4%	2.0%	2.8%	3.2%	1.6%	2.1%	1.9%	1.3%	2.2%
Ethnicity													
White	36.6%	39.4%	43.9%	34.2%	37.5%	38.0%	38.5%	43.1%	49.1%	54.9%	41.9%	41.9%	42.4%
African American	56.9%	54.8%	49.4%	59.5%	57.0%	56.8%	57.2%	52.9%	46.4%	40.9%	56.0%	55.8%	54.1%
Hispanic	5.7%	4.4%	5.5%	4.7%	4.3%	4.7%	3.3%	3.5%	3.8%	3.3%	1.8%	1.7%	2.4%
Other	0.8%	1.4%	1.2%	1.5%	1.2%	0.5%	1.0%	0.6%	0.8%	0.9%	0.4%	0.6%	1.2%
Marital status													
married	3.8%	3.6%	4.7%	4.0%	4.4%	5.0%	5.2%	4.5%	4.7%	4.1%	5.5%	4.7%	4.0%
separated/widowed/divorced	61.5%	61.6%	60.6%	60.4%	67.2%	64.3%	65.1%	65.7%	63.7%	66.7%	66.2%	66.1%	64.5%
never married	34.6%	34.8%	34.6%	35.6%	28.4%	30.7%	29.6%	29.7%	31.6%	29.2%	28.3%	29.2%	31.5%
MILITARY SERVICE HISTORY													
Service Era													
Persian Gulf era	1.5%	1.4%	2.2%	2.8%	3.4%	3.1%	3.4%	3.5%	2.8%	4.2%	2.9%	4.5%	5.0%
Post-Vietnam era	28.2%	32.9%	31.5%	35.0%	37.7%	37.7%	35.9%	37.5%	36.7%	40.4%	43.3%	40.4%	43.8%
Vietnam era	54.7%	51.8%	52.7%	51.1%	49.4%	47.8%	51.0%	51.4%	50.0%	48.7%	48.8%	50.4%	48.2%
Between Korean and Vietnam	7.6%	8.2%	7.6%	5.6%	5.7%	7.2%	5.8%	4.7%	6.0%	4.7%	3.4%	3.5%	2.1%
Korean era	5.8%	3.7%	4.2%	3.8%	2.9%	2.2%	2.5%	2.2%	3.2%	1.5%	1.0%	0.7%	0.4%
All other service eras	2.2%	1.9%	1.8%	1.8%	0.9%	2.0%	1.4%	0.7%	1.3%	0.6%	0.6%	0.6%	0.4%
Received fire combat zone	27.1%	25.7%	27.5%	25.1%	23.3%	24.0%	23.6%	22.3%	22.0%	18.7%	23.4%	21.9%	19.8%

†Data for FY92 reflect activity for 3 months of the fiscal year (July 1 - September 30).

Table 54. Residential History of Veterans Contacted through DCHV Outreach by Fiscal Year

VETERAN CHARACTERISTICS	FY92† n=605	FY93 n=1914	FY94 n=1992	FY95 n=2237	FY96 n=2016	FY97 n=2563	FY98 n=2090	FY99 n=1355	FY00 n=1355	FY01 n=1039	FY02 n=809	FY03 n=717	FY04 n=681
RESIDENTIAL HISTORY													
Any days apt/room/house past 30 days	38.4%	35.1%	34.3%	30.6%	29.6%	34.2%	44.7%	41.6%	41.8%	41.7%	43.6%	36.8%	42.8%
Any days institutionalized past 30 days	21.5%	20.4%	16.1%	15.1%	17.5%	14.4%	19.8%	26.1%	24.4%	29.2%	22.9%	22.2%	22.0%
Any days shelter/outdoors/auto past 30 days	78.7%	82.3%	80.7%	81.4%	80.4%	81.0%	71.5%	72.6%	74.6%	74.3%	73.5%	79.5%	75.1%
Mean days apt/room/house past 30 days	6.9	6.7	7.2	6.3	6.0	7.3	9.9	9.2	9.3	9.3	9.1	7.9	9.2
Mean days instit'ed past 30 days	3.6	3.5	3.0	3.0	3.2	2.9	3.8	3.9	3.4	4.3	3.7	4.1	4.3
Mean days shelter/outdoors/auto past 30 days	18.9	19.3	19.4	20.1	20.3	19.4	15.7	16.1	16.7	15.9	16.8	17.7	15.8
Housing Index ††	17.4	16.9	17.4	15.6	15.1	17.4	23.6	22.4	22.0	22.9	21.9	19.8	22.8
Current Residence													
own apartment, room or house	4.1%	4.4%	6.1%	5.6%	3.9%	4.5%	6.9%	6.4%	6.3%	4.7%	5.8%	2.8%	4.6%
lives intermittently with family and/or friends	13.1%	9.7%	11.5%	8.6%	11.2%	9.6%	12.0%	11.2%	11.6%	9.4%	15.1%	12.0%	12.0%
shelter/temp residential program	50.2%	60.0%	52.9%	56.9%	52.7%	61.8%	54.7%	47.1%	50.5%	54.4%	51.4%	63.7%	58.4%
no residence (e.g. outdoors)	23.5%	18.5%	24.8%	22.8%	25.4%	22.0%	20.3%	27.8%	25.7%	25.5%	23.5%	15.1%	16.5%
institution (e.g. hospital, prison)	9.1%	7.4%	4.7%	6.1%	6.8%	2.1%	6.2%	7.6%	5.9%	6.0%	4.2%	6.4%	8.5%
Length of time homeless:													
at risk for homelessness	6.5%	5.7%	8.1%	8.2%	6.2%	6.6%	9.4%	8.0%	8.2%	6.7%	6.8%	3.4%	5.6%
< 1 month	14.6%	15.3%	14.5%	15.8%	14.4%	18.6%	17.9%	20.4%	19.0%	18.1%	13.5%	12.0%	12.1%
1 - 5 months	37.8%	33.3%	32.5%	32.2%	30.1%	29.9%	31.9%	33.3%	32.9%	33.1%	29.0%	29.4%	27.1%
6 - 11 months	14.1%	14.2%	13.3%	13.9%	17.0%	13.8%	12.6%	12.2%	13.3%	13.3%	15.8%	15.9%	15.0%
12 - 23 months	10.9%	11.4%	11.6%	11.6%	11.7%	11.7%	9.7%	7.1%	7.0%	7.7%	9.3%	13.1%	9.9%
> 23 months	15.6%	20.2%	19.2%	18.1%	20.1%	19.2%	18.0%	18.7%	19.1%	20.9%	25.1%	25.4%	29.7%
unknown	0.7%	0.0%	0.8%	0.3%	0.5%	0.4%	0.5%	0.3%	0.4%	0.2%	0.5%	0.8%	0.7%

†Data for FY92 reflect activity for 3 months of the fiscal year (July 1 - September 30).

††Housing index is a scale ranging from 0 (poor housing status) to 60 (excellent housing status).

Table 55. Employment, Benefit and Income Histories for Veterans Contacted through DCHV Outreach by Fiscal Year

VETERAN CHARACTERISTICS	FY92† n=605	FY93 n=1914	FY94 n=1992	FY95 n=2237	FY96 n=2016	FY97 n=2563	FY98 n=2090	FY99 n=1355	FY00 n=1355	FY01 n=1039	FY02 n=809	FY03 n=717	FY04 n=681
EMPLOYMENT HISTORY													
Mean number days worked for pay past 30 days	3.8	3.3	3.4	3.5	2.6	3.4	4.6	5.3	5.1	5.5	4.0	4.2	3.4
Days worked for pay past 30 days													
none	67.5%	72.8%	68.9%	73.3%	79.2%	73.1%	65.7%	59.8%	61.1%	56.0%	63.2%	63.6%	71.3%
1 - 19 (part-time)	24.8%	20.7%	23.9%	18.3%	15.3%	19.1%	23.2%	27.0%	26.7%	31.7%	28.5%	28.0%	21.9%
>19 (full-time)	7.7%	6.6%	7.2%	8.4%	5.5%	7.8%	11.1%	13.1%	12.2%	12.3%	8.3%	8.4%	6.9%
Usual employment pattern past 3 years													
full-time	47.1%	39.3%	36.0%	34.0%	31.0%	35.6%	41.1%	38.5%	34.2%	33.9%	36.1%	32.6%	34.3%
part-time	22.9%	18.9%	23.6%	18.2%	17.9%	18.7%	20.4%	21.1%	24.1%	28.6%	27.1%	24.6%	15.2%
retired/disabled	4.7%	7.2%	7.8%	8.2%	8.5%	11.4%	14.5%	14.7%	17.9%	22.7%	21.2%	19.2%	19.9%
unemployed	24.9%	34.2%	31.7%	39.1%	42.3%	34.3%	23.8%	25.5%	23.8%	14.8%	15.2%	23.5%	29.0%
other	0.5%	0.4%	0.8%	0.6%	0.4%	0.0%	0.3%	0.2%	0.0%	0.0%	0.4%	0.0%	59.0%
BENEFIT HISTORY													
VA benefits currently receiving:													
SC psychiatry	3.5%	4.1%	3.8%	5.2%	4.1%	4.6%	4.1%	4.5%	5.8%	5.6%	6.2%	2.9%	3.0%
SC medical	10.0%	9.2%	9.0%	10.0%	10.5%	10.4%	13.3%	11.2%	11.4%	10.3%	12.7%	12.2%	13.2%
NSC pension	2.0%	2.8%	3.0%	4.5%	3.3%	5.1%	5.6%	6.4%	7.3%	7.8%	7.5%	7.8%	9.0%
any VBA benefits	14.7%	15.2%	15.1%	18.1%	16.9%	18.5%	21.2%	20.5%	22.3%	21.4%	24.5%	21.2%	23.2%
used VHA past 6 months	40.5%	42.3%	41.5%	48.2%	43.0%	40.6%	47.3%	50.8%	55.0%	61.2%	66.5%	63.5%	63.1%
Other benefits currently receiving:													
non-VA disability	7.7%	11.7%	9.9%	12.6%	10.0%	9.3%	11.9%	11.4%	13.7%	13.7%	11.2%	11.5%	14.0%
other public support	39.2%	34.7%	30.3%	29.2%	23.2%	16.7%	11.9%	8.1%	8.9%	5.3%	11.6%	13.6%	12.1%
Currently receiving any public support?	53.6%	55.1%	49.5%	52.8%	44.4%	39.0%	38.6%	35.4%	37.9%	34.8%	41.8%	40.3%	40.9%
INCOME HISTORY													
Income past 30 days:													
no income	20.5%	22.8%	26.6%	26.5%	37.5%	38.2%	33.0%	28.7%	28.8%	25.8%	21.7%	26.5%	31.9%
$1 -$49	9.2%	6.9%	5.4%	4.6%	5.6%	4.2%	3.4%	2.7%	2.9%	2.2%	5.6%	5.6%	4.7%
$50 - $99	7.7%	8.7%	9.4%	6.6%	7.4%	7.0%	6.6%	7.1%	6.2%	5.3%	7.0%	7.0%	3.2%
$100 - $499	46.4%	43.3%	40.5%	39.8%	31.4%	29.6%	29.6%	28.9%	27.5%	30.4%	30.9%	31.6%	27.4%
$500 - $999	13.0%	15.8%	15.6%	19.7%	15.5%	17.9%	22.1%	25.6%	27.4%	26.9%	24.3%	23.1%	25.4%
> $999	3.3%	2.5%	2.4%	2.8%	2.7%	3.1%	5.4%	6.9%	7.2%	9.5%	10.6%	6.2%	7.4%

†Data for FY92 reflect activity for 3 months of the fiscal year (July 1 - September 30).

Table 56. Self-Perceptions of Health Status and Hospitalization Histories for Veterans Contacted through DCHV Outreach by Fiscal Year

VETERAN CHARACTERISTICS	FY92† n=605	FY93 n=1914	FY94 n=1992	FY95 n=2237	FY96 n=2016	FY97 n=2563	FY98 n=2090	FY99 n=1355	FY00 n=1355	FY01 n=1039	FY02 n=809	FY03 n=717	FY04 n=681
VETERAN PERCEPTION OF:													
Serious medical problem	32.8%	44.1%	43.7%	42.8%	46.8%	49.3%	48.5%	48.2%	49.1%	52.3%	54.7%	51.7%	53.4%
Current alcohol problem	43.8%	48.2%	41.7%	44.1%	49.2%	52.1%	52.1%	57.2%	55.8%	57.1%	57.3%	56.1%	51.0%
Current drug problem	39.1%	40.6%	33.9%	43.7%	44.8%	42.8%	41.1%	41.6%	36.8%	34.3%	48.8%	45.1%	44.3%
Current emotional problem	42.3%	42.8%	40.7%	51.9%	52.7%	48.7%	48.4%	48.6%	51.7%	50.5%	55.6%	48.8%	53.1%
PSYCHIATRIC STATUS													
ASI Index for alcohol problems ††	0.15	0.21	0.17	0.18	0.17	0.22	0.22	0.26	0.26	0.28	0.26	0.23	0.19
ASI Index for drug problems ††	0.12	0.11	0.10	0.12	0.12	0.13	0.11	0.11	0.10	0.08	0.14	0.11	0.12
ASI Index for psychiatric problems ††	0.25	0.22	0.20	0.25	0.26	0.26	0.27	0.27	0.24	0.23	0.27	0.21	0.23
Psychiatric symptoms past 30 days:													
experienced serious depression	51.8%	46.7%	45.6%	51.7%	57.9%	56.9%	55.5%	55.8%	51.7%	45.3%	51.0%	42.4%	43.7%
experienced serious anxiety	55.7%	48.0%	45.8%	50.3%	52.9%	50.4%	51.4%	53.5%	49.4%	44.1%	52.0%	41.3%	44.1%
experienced hallucinations	10.8%	9.1%	6.3%	9.8%	10.1%	10.6%	11.4%	10.9%	9.6%	10.0%	11.6%	6.7%	6.3%
experienced trouble concentrating	35.7%	33.3%	27.5%	32.6%	33.9%	31.4%	36.7%	36.2%	32.5%	34.2%	39.5%	30.3%	33.0%
had trouble controlling violent behavior	13.4%	11.2%	8.7%	11.3%	11.0%	12.1%	11.8%	9.2%	7.6%	8.1%	12.7%	6.4%	7.5%
had serious thoughts of suicide	14.3%	12.2%	9.8%	13.9%	16.1%	17.9%	19.1%	17.7%	13.3%	14.2%	17.7%	15.4%	17.3%
attempted suicide	4.5%	3.2%	2.0%	3.8%	5.2%	4.8%	4.6%	5.0%	3.3%	3.2%	3.5%	2.4%	3.4%
took prescribed meds for psychiatric problem	14.3%	14.0%	15.6%	23.8%	23.2%	22.4%	24.6%	24.6%	25.2%	29.0%	30.5%	27.3%	29.8%
MEDICAL STATUS													
Mean number of medical problems †††	1.8	1.8	1.9	1.9	1.9	1.9	2.0	1.8	1.8	1.8	2.2	2.1	2.4
Veteran complaints of medical problems:													
oral/dental problems	49.3%	46.8%	46.6%	45.7%	46.6%	38.5%	40.3%	38.9%	32.0%	26.4%	37.7%	37.5%	46.0%
orthopedic problems	22.8%	27.4%	27.8%	26.0%	31.7%	32.4%	32.2%	28.7%	29.0%	34.7%	38.5%	42.2%	40.4%
eye problems (other than glasses)	17.3%	15.1%	17.4%	21.1%	16.7%	18.4%	19.7%	12.8%	12.9%	8.1%	12.4%	12.4%	18.9%
hypertension	17.9%	15.3%	16.0%	16.5%	20.3%	18.9%	18.9%	18.3%	19.5%	19.1%	22.3%	21.5%	29.6%
other problems, not specified	5.6%	15.5%	17.3%	15.5%	13.8%	14.5%	17.2%	16.6%	16.8%	16.6%	18.6%	20.8%	18.7%
gastrointestinal problems	12.3%	11.6%	11.8%	10.3%	11.5%	10.8%	13.7%	11.7%	12.2%	12.5%	13.6%	12.9%	15.2%
significant trauma	11.0%	10.4%	11.5%	13.7%	11.1%	10.9%	14.6%	9.7%	11.0%	9.1%	16.5%	12.6%	10.2%
significant skin problems	10.8%	9.1%	9.6%	9.7%	10.5%	11.0%	11.4%	7.6%	7.6%	6.1%	11.4%	9.9%	8.5%
heart or cardiovascular problems	8.5%	8.9%	9.8%	9.3%	9.4%	9.0%	9.3%	9.2%	9.5%	9.7%	10.5%	10.3%	12.9%
liver disease	5.7%	6.7%	5.8%	6.4%	7.4%	8.2%	9.9%	11.7%	12.4%	16.5%	19.6%	18.5%	21.9%
chronic obstructive pulmonary disease	6.2%	6.2%	7.8%	6.4%	5.9%	6.9%	8.3%	7.1%	10.6%	12.2%	8.5%	10.3%	10.0%
seizure disorder	6.3%	5.3%	4.6%	4.7%	5.1%	6.2%	5.6%	5.9%	6.5%	5.5%	5.5%	3.2%	4.0%
tuberculosis	3.8%	3.3%	3.6%	4.4%	5.7%	2.9%	3.6%	1.9%	1.6%	1.6%	2.6%	1.7%	2.7%
HOSPITALIZATION HISTORY													
Ever for alcohol problems	53.1%	53.7%	52.7%	54.4%	55.6%	57.6%	57.2%	61.1%	62.5%	62.1%	57.1%	58.2%	56.6%
Ever for drug problems	43.7%	41.6%	41.1%	51.6%	50.9%	50.2%	48.2%	47.3%	42.6%	43.4%	51.4%	49.2%	49.6%
Ever for psychiatric problems	26.5%	27.1%	29.8%	34.3%	30.0%	30.7%	34.8%	36.5%	41.6%	40.3%	42.6%	36.9%	39.1%
Ever for substance or psychiatric problems	72.9%	72.1%	72.9%	78.0%	76.6%	76.1%	77.1%	78.5%	80.8%	81.5%	82.0%	79.1%	78.0%

† Data for FY92 reflect activity for 3 months of the fiscal year (July 1 - September 30).

†† Scores range from 0 to 1.

††† Range is from 0 to 13.

Table 57. DCHV Outreach: Initiation of Contact and Veteran Response by Fiscal Year

	FY92† n=605	FY93 n=1914	FY94 n=1992	FY95 n=2237	FY96 n=2016	FY97 n=2563	FY98 n=2090	FY99 n=1355	FY00 n=1355	FY01 n=1039	FY02 n=809	FY03 n=717	FY04 n=681
How Contact was Initiated													
community outreach	40.4%	51.1%	32.1%	30.5%	29.6%	33.7%	32.4%	19.9%	19.0%	24.0%	45.4%	52.1%	41.9%
shelter referral	4.2%	4.2%	2.9%	5.3%	11.6%	10.8%	5.1%	2.7%	3.6%	1.9%	1.2%	2.8%	3.5%
StandDown	16.1%	9.0%	19.7%	10.9%	7.9%	9.2%	7.2%	6.6%	7.2%	5.1%	11.6%	5.3%	9.5%
DCHV-sponsored drop-in center	21.4%	19.7%	32.6%	38.1%	40.3%	41.5%	45.5%	62.2%	64.2%	65.6%	40.7%	38.6%	35.0%
homeless veteran service provider	3.5%	3.0%	1.7%	3.9%	1.1%	1.0%	0.1%	0.0%	0.1%	0.1%	0.0%	0.0%	0.0%
other	14.5%	13.1%	11.1%	11.3%	9.6%	3.9%	9.8%	8.5%	6.0%	3.2%	1.0%	1.3%	10.1%
Veteran Response to Contact:													
would not talk	0.3%	0.1%	0.3%	0.3%	0.5%	0.2%	0.2%	0.3%	0.0%	0.0%	0.3%	0.1%	0.0%
talked and not interested	3.0%	2.6%	7.6%	2.7%	1.0%	2.5%	3.7%	3.4%	4.7%	4.5%	6.1%	9.2%	3.5%
interest in basic services	6.2%	6.0%	7.7%	7.0%	6.5%	4.3%	4.7%	3.2%	3.9%	1.9%	2.4%	3.1%	5.6%
interest in full range of VA services	88.2%	87.4%	82.2%	86.1%	87.3%	88.9%	86.5%	88.5%	87.3%	90.8%	90.2%	86.2%	89.6%
other	2.3%	4.1%	2.2%	3.9%	4.7%	4.2%	5.0%	4.7%	4.2%	2.8%	1.1%	1.4%	1.3%

†Data for FY92 reflect activity for 3 months of the fiscal year (July 2 - September 30).

Table 58. Clinical Assessments and Immediate Treatment Needs of Veterans Contacted through DCHV Outreach by Fiscal Year

CLINICIAN ASSESSMENTS	FY92† n=605	FY93 n=1914	FY94 n=1992	FY95 n=2237	FY96 n=2016	FY97 n=2563	FY98 n=2090	FY99 n=1355	FY00 n=1355	FY01 n=1039	FY02 n=809	FY03 n=717	FY04 n=681
CLINICAL ASSESSMENTS													
Psychiatric Diagnoses:													
alcohol abuse/dependency	66.0%	67.9%	68.6%	69.2%	70.8%	72.1%	70.5%	72.6%	74.8%	76.2%	72.3%	70.9%	66.2%
drug abuse/dependency	51.8%	54.3%	51.9%	63.4%	60.1%	58.4%	56.4%	54.2%	49.5%	47.4%	60.9%	56.9%	55.7%
mood disorder	21.9%	24.6%	27.2%	36.3%	29.3%	24.3%	22.6%	14.8%	18.5%	16.7%	23.5%	27.8%	31.4%
personality disorder	17.1%	24.7%	27.7%	21.5%	9.8%	9.0%	7.4%	8.6%	11.8%	5.9%	4.1%	3.5%	2.5%
adjustment disorder	28.7%	21.1%	31.2%	38.5%	33.6%	36.0%	40.0%	41.1%	43.0%	39.9%	33.3%	41.7%	39.9%
PTSD	10.2%	8.8%	7.9%	12.1%	11.5%	9.7%	9.6%	7.7%	7.8%	6.8%	7.9%	7.8%	5.6%
schizophrenia	4.7%	6.8%	6.1%	8.2%	5.8%	6.1%	7.1%	8.1%	7.2%	6.5%	6.4%	4.9%	4.3%
other psychotic disorder	7.0%	3.4%	3.0%	5.3%	3.3%	3.8%	2.3%	2.3%	2.1%	2.3%	1.9%	2.2%	1.0%
other psychiatric disorder	8.5%	6.0%	6.9%	10.7%	8.8%	8.6%	13.0%	16.3%	13.7%	14.4%	9.7%	7.3%	5.9%
serious psychiatric disorder	32.2%	36.5%	37.5%	49.6%	43.6%	37.8%	35.5%	28.8%	31.0%	28.2%	35.4%	36.8%	37.6%
substance abuse/dependency	74.9%	78.9%	79.6%	82.2%	81.2%	81.9%	82.7%	84.8%	85.2%	84.9%	86.1%	83.3%	79.3%
dual diagnosis	23.4%	28.4%	30.0%	40.3%	35.8%	30.8%	29.1%	23.5%	25.6%	21.9%	29.6%	30.3%	30.8%
Substance Abuse Categories:													
alcohol problem only	23.0%	24.6%	27.7%	18.8%	21.1%	23.5%	26.3%	30.7%	35.7%	37.5%	25.3%	26.4%	23.6%
drug problem only	9.0%	11.0%	11.0%	13.0%	10.4%	9.7%	12.2%	12.2%	10.4%	8.7%	13.9%	0.3%	13.1%
both alcohol and drug problems	42.9%	43.3%	40.9%	50.4%	49.7%	48.7%	44.2%	41.9%	39.1%	38.7%	47.0%	44.5%	42.6%
no alcohol or drug problems	25.0%	21.1%	20.4%	17.8%	18.8%	18.1%	17.3%	15.2%	14.9%	15.1%	13.9%	16.7%	20.7%
TREATMENT REFERRALS:													
VA mental health services	59.0%	66.8%	66.2%	66.5%	64.0%	73.6%	75.6%	80.7%	76.0%	79.5%	84.7%	80.5%	77.0%
VA domiciliary care	66.5%	57.1%	56.2%	54.8%	58.6%	50.4%	55.7%	53.9%	44.3%	47.5%	70.7%	76.6%	70.8%
Basic services	48.0%	55.3%	65.1%	67.2%	70.1%	77.4%	75.6%	71.0%	69.2%	67.4%	75.5%	80.3%	85.2%
VA medical services	39.0%	50.3%	55.0%	54.2%	54.2%	59.8%	61.9%	65.8%	62.9%	72.1%	78.8%	80.5%	83.2%
Vocational assistance	26.5%	38.2%	40.8%	40.1%	44.5%	52.3%	47.8%	41.2%	42.2%	48.7%	37.6%	43.2%	40.8%
VA pension/disability benefits	18.7%	18.5%	13.3%	15.3%	16.0%	12.7%	13.9%	11.6%	9.8%	7.8%	30.0%	25.0%	13.0%
HCMI residential treatment	16.0%	13.6%	4.7%	11.4%	6.5%	13.8%	13.8%	11.9%	6.1%	5.7%	1.9%	3.4%	1.6%
Non-VA mental health services	5.7%	9.2%	10.7%	7.7%	5.2%	8.4%	12.3%	8.9%	9.3%	9.3%	5.0%	8.0%	3.5%
Non-VA medical services	4.0%	6.8%	10.1%	7.7%	4.9%	4.3%	6.9%	5.8%	5.3%	4.3%	3.2%	4.3%	3.5%
Legal assistance	3.5%	4.7%	4.2%	5.2%	6.1%	4.1%	4.2%	2.8%	2.2%	1.4%	5.3%	4.2%	3.0%
Upgrade of military discharge	4.7%	4.3%	2.6%	3.2%	3.4%	2.9%	4.0%	3.3%	4.1%	4.2%	1.1%	3.1%	1.6%
Any VHA services	90.9%	88.4%	91.7%	91.5%	90.1%	90.7%	90.6%	93.0%	88.6%	91.5%	93.2%	90.8%	92.6%
Any VBA services	21.2%	21.1%	15.1%	17.1%	18.1%	14.9%	16.6%	13.5%	13.3%	11.4%	30.7%	27.1%	13.8%

†Data for FY92 reflect activity for 3 months of the fiscal year (July 2 - September 30).

Table 59. Percent of Veterans Admitted and Completing DCHV Treatment as a Result of Community Outreach in FY02 and FY03

VISN	SITE CODE	SITE	Veterans Contacted Through Outreach w/o DCHV Treatment	Veterans Contacted Through Outreach with DCHV Treatment	Percent Contacted Through Outreach w/ DCHV Treatment †
1	518	Bedford, MA	0	0	n.a.
1	525	Brockton, MA	0	0	n.a.
2	532	Canandaigua, NY	0	0	n.a.
3	527	Brooklyn, NY	0	0	n.a.
3	604	Lyons, NJ	0	0	n.a.
3	620	Montrose, NY	0	0	n.a.
4	529	Butler, PA	0	0	n.a.
4	542	Coatesville, PA	102	55	53.9%
4	645	Pittsburgh HCS	0	0	n.a.
5	613	Martinsburg, WV	470	222	47.2%
5	641	Perry Point, MD	0	0	n.a.
6	590	Hampton, VA	0	0	n.a.
7	557	Dublin, GA	184	25	13.6%
7	680	Tuskegee, AL	5	3	60.0%
8	516	Bay Pines, FL	600	92	15.3%
9	621	Mountain Home, TN	0	0	n.a.
10	539	Cincinnati, OH	0	0	n.a.
10	541	Cleveland, OH	4	1	25.0%
10	552	Dayton, OH	0	0	n.a.
12	556	North Chicago, IL	0	0	n.a.
12	695	Milwaukee, WI	0	0	n.a.
15	657	St. Louis, MO	0	0	n.a.
15	686	Leavenworth, KS	55	7	12.7%
16	520	Biloxi, MS	0	0	n.a.
16	598	Little Rock, AR	0	0	n.a.
17	549	Dallas, TX	1	1	100.0%
18	649	Prescott, AZ	0	0	n.a.
20	463	Anchorage, AK	0	0	n.a
20	505	American Lake, WA	28	8	28.6%
20	648	Portland, OR	0	0	n.a.
20	692	White City, OR	0	0	n.a.
21	640	Palo Alto HCS	0	0	n.a.
22	691	West LA, CA	1	0	0.0%
23	555	Des Moines, IA	42	4	9.5%
23	579	Hot Springs, SD	0	0	n.a.
NATIONAL TOTAL			**1,492**	**418**	**28.0%**

† Includes only those veterans whose DCHV admission occurred after September 30, 2001

Table 60. Comparisons of Sociodemographic Characteristics, Military, Residential and Employment Histories among Veterans Contacted through Outreach and Veterans Completing Treatment during FY02 and FY03

VETERAN CHARACTERISTICS	Veterans without DCHV Treatment; Contacted Through DCHV Outreach † n=1,074 %	Veterans Completing DCHV Treatment; Contacted Through DCHV Outreach †† n=418 %	Veterans Completing DCHV Treatment; Not Contacted Through DCHV Outreach †† n=14,138 %
SOCIODEMOGRAPHIC			
Age (mean years)	48.7	47.8	47.5
Sex			
female	1.6%	1.7%	3.5%
male	98.6%	98.3%	96.5%
Ethnicity			
White	45.4%	32.9%	46.3%
African American	52.0%	65.7%	47.7%
Hispanic	2.0%	1.2%	4.1%
Other	0.6%	0.2%	1.9%
Marital status			
married	6.0%	3.4%	4.8%
separated/widowed/divorced	66.0%	66.1%	67.2%
never married	28.0%	30.5%	28.0%
MILITARY SERVICE HISTORY			
Service Era			
Post-Vietnam era†††	43.5%	51.3%	53.6%
Vietnam era	50.8%	45.5%	43.2%
Between Korea and Vietnam	3.8%	2.7%	2.4%
Korean era	1.0%	0.5%	0.6%
All other service eras	0.9%	0.0%	0.2%
Received fire combat zone	22.5%	23.3%	16.8%
Current Residence			
own apartment, room or house	5.6%	1.7%	6.2%
on and off with family or friends	11.5%	20.1%	22.5%
shelter, no residence or outdoors	78.6%	70.5%	31.8%
institution (e.g. hospital, prison)	4.4%	7.7%	36.2%
other	n.a.	n.a.	3.2%
Length of time homeless:			
at risk for homelessness	6.3%	2.6%	4.5%
< 1 month	12.1%	15.3%	18.7%
1 - 5 months	28.4%	31.3%	38.9%
6 - 11 months	14.8%	16.7%	16.0%
12 - 23 months	11.2%	11.2%	8.8%
> 23 months	26.6%	22.0%	12.7%
unknown	0.6%	0.7%	0.5%
EMPLOYMENT HISTORY			
Days worked for pay past 30 days			
none	63.3%	73.6%	87.4%
1 - 19 (part-time)	28.3%	20.4%	9.4%
>19 (full-time)	8.4%	6.0%	3.1%
Usual employment past 3 years			
full-time	29.9%	46.6%	42.8%
part-time	27.8%	20.7%	24.9%
retired/disabled	24.9%	9.1%	11.3%
unemployed	17.3%	23.1%	20.6%
other	0.1%	0.5%	0.5%

† May include occurrences where a veteran has been admitted and not yet discharged from DCHV treatment.

††Includes only those veterans whose DCHV admission occurred after September 30, 2001 and DCHV treatment has been completed.

†††Includes Persian Gulf Era

††††Includes temporary residential programs

Table 61. Comparisons of Benefit and Income Histories, Healthcare Utilization and Health Status among Veterans Contacted through Outreach and Veterans Completing Treatment during FY02 and FY03

VETERAN CHARACTERISTICS	Veterans without DCHV Treatment; Contacted Through DCHV Outreach † n=1,074 %	Veterans Completing DCHV Treatment; Contacted Through DCHV Outreach †† n=418 %	Veterans Completing DCHV Treatment; Not Contacted Through DCHV Outreach †† n=14,138 %
BENEFIT HISTORY			
VA benefits currently receiving:			
SC psychiatry	5.5%	2.4%	4.2%
SC medical	11.6%	15.1%	11.2%
NSC pension	9.3%	3.8%	5.1%
any VBA benefits	24.4%	18.4%	19.1%
Other benefits currently receiving:			
non-VA disability	14.1%	4.6%	8.3%
other public support	11.6%	15.1%	4.1%
Currently receiving any public support?	34.0%	21.3%	24.9%
INCOME HISTORY			
Income past 30 days:			
no income	23.2%	25.4%	52.0%
$1 -$49	4.2%	9.4%	6.7%
$50 - $99	6.8%	7.4%	5.0%
$100 - $499	29.7%	34.3%	17.2%
$500 - $999	26.5%	17.3%	14.0%
> $999	9.6%	6.2%	5.1%
VETERAN PERCEPTION OF:			
serious medical problem	56.6%	46.1%	48.2%
current alcohol problem	57.7%	55.2%	49.8%
current drug problem	45.2%	52.2%	44.2%
current emotional problem	53.6%	49.5%	54.2%
HOSPITALIZATION HISTORY			
for alcohol problems	40.6%	52.3%	70.6%
for drug problems	52.2%	56.1%	61.9%
for psychiatric problems	43.6%	30.6%	39.6%
for substance or psychiatric problems	80.1%	85.4%	89.2%
used VA hospital during past 6 months	64.5%	66.6%	75.3%
CLINICIAL ASSESSMENTS			
psychiatric Diagnoses:			
alcohol abuse/dependency	73.6%	66.3%	80.2%
drug abuse/dependency	57.6%	62.7%	69.4%
serious psychiatric disorder†††	35.3%	37.8%	49.0%
substance abuse/dependency	84.6%	84.9%	92.1%
dual diagnosis††††	29.4%	30.1%	44.3%

†May include occurrences where a veteran has been admitted and not yet discharged from DCHV treatment.

††Includes only those veterans whose DCHV admission occurred after September 30, 2001 and DCHV treatment has been completed.

†††Serious psychiatric disorder is defined as having a psychiatric diagnosis that falls into one of the following categories: schizophrenia, other psychotic disorder, affective disorder, bipolar disorder, PTSD and other anxiety disorders.

††††Dual diagnosis is defined as having a substance abuse/dependency disorder and a serious psychiatric disorder.